



STATE OF MICHIGAN
DEPARTMENT OF HUMAN SERVICES
OFFICE OF CHILDREN AND ADULT LICENSING



JENNIFER M. GRANHOLM
GOVERNOR

MARIANNE UDOW
DIRECTOR

March 29, 2007

Benneth Okonkwo
Tender Heart Quality Care Services, LLC
5083 Bedford
Detroit, MI 48224

RE: Application #: AS820288921
Lonia Home Care
2246 W. Philadelphia
Detroit, MI 48206

Dear Mr. Okonkwo:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 4 is issued.

Please review the enclosed documentation for accuracy and feel free to contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (734) 665-4740.

Sincerely,

Savannah Woods, Licensing Consultant
Office of Children and Adult Licensing
Cadillac Pl. Ste 11-350
3026 W. Grand Blvd
Detroit, MI 48202
(313) 456-3428

enclosure

**MICHIGAN DEPARTMENT OF HUMAN SERVICES
OFFICE OF CHILDREN AND ADULT LICENSING
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #: AS820288921

Applicant Name: Tender Heart Quality Care Services, LLC

Applicant Address: 5083 Bedford
Detroit, MI 48224

Applicant Telephone #: (313) 790-6835

Administrator/Licensee Designee: Benneth Okonkwo, Designee

Name of Facility: Lonia Home Care

Facility Address: 2246 W. Philadelphia
Detroit, MI 48206

Facility Telephone #: (313) 895-1202

Application Date: 03/12/2007

Capacity: 4

Program Type: MENTALLY ILL
DEVELOPMENTALLY DISABLED
AGED
PHYSICALLY HANDICAPPED

II. METHODOLOGY

03/12/2007	Enrollment
03/14/2007	Application Incomplete Letter Sent Page 2 of application
03/20/2007	Contact - Document Received page 2 of application
03/20/2007	Contact - Document Received 1326's for Benneth and Appolonia.
03/21/2007	Application Complete/On-site Needed
03/21/2007	File Transferred To Field Office Detroit
03/27/2007	Application Incomplete Letter Sent
03/29/2007	Inspection Completed On-site Change of category after inspection of property.
03/29/2007	Inspection Completed-BFS Full Compliance

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Plant

The Lonia Home Care is located in a residential area in Detroit. The home is a two-family, two-story structure with a basement. The Lonia Home Care is located on the first floor of a two-family type home. The home consists of a living room, dining room, day room, full bath, three bedrooms and kitchen.

The heat plant and hot water heater are located in the basement. The heat plant is separated from the rest of the house with fire rated door that is equipped with a self-closing device.

The home is equipped with hard-wired interconnected smoke alarm system that was installed by a licensed electrician and is fully operational. The home is in full compliance with fire safety rules.

The home cannot accommodate wheelchairs.

The home has public water and sewer and is in compliance with environmental health rules.

The living room, dining room and bedrooms were measured during the initial inspection and have the following dimensions.

Living room 13.7 X 13.8= 189 square feet

Dining room 12.9 X 12.11= 156 square feet.

Resident bedrooms

Bedroom #1:10.0 X 11.4=114 square feet to accommodate (1 resident)

Bedroom #2 10.10 X 10.0=101 square feet. (1 resident)

Bedroom #3 13.7 X 10.0= 137 square feet. (2 residents)

The applicant has requested a license for 6 residents, and based on the above information can accommodate 4 residents.

B. Administration/Program/Resident Care/Records

1. Population to be Served & Admission Criteria

The applicant intends to provide 24-hour supervision, protection and personal care to four (4) male or female ambulatory adults whose diagnosis is aged, physically handicapped, developmentally disabled or mentally impaired, in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's social and behavioral developmental needs. Residents will be referred from: Department of Community Mental Health Agencies, The Department of Human Services, and the general public. If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, or the responsible person.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

2. Applicant and Household

a. Corporation or Limited Liability Company

The Tender Heart Quality Care Services LLC is the applicant. The Tender Heart Quality Care Services LLC is a profit, limited liability company registered with the State of Michigan. The corporation also conducts business as Lonia Home Care.

The organizational structure consists of the Chief Executive Officer, Administrator, and Direct Care Staff. The Members have designated Benneth Okonkwo as the licensee designee and named Appolonia Okonkwo as the administrator.

3. Applicant, Licensee Designee, Administrator-Qualifications, Experience, Competency, Financial Capability & Stability and Good Moral Character

A licensing record clearance request was completed with no lien convictions recorded for the licensee designee and administrator. The licensee designee and administrator submitted a medical clearance request with statements from a physician documenting their good health and current TB-Chest X-Ray negative results.

The administrator has provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

The applicant submitted a financial statement, and proposed annual budget. Based on this information, the applicant meets the requirements for financial stability and capability.

4. Staffing Plan, Proposed Ratios, Staff Training & Competencies

The staffing pattern for the original license of this 4-bed facility is adequate and includes a minimum of 1 staff to 4 residents per shift.

The applicant acknowledges an understanding of the training and qualification requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff –to- resident ratio.

The applicant agrees to maintain a personnel file on each employee that includes documentation of the following minimum training:

- Reporting requirements
- First Aid
- Cardiopulmonary resuscitation
- Personal care, supervision, and protection
- Resident rights
- Safety and fire prevention
- Prevention and containment of communicable disease

The applicant acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received medication training and have been determined competent by the licensee, can administer medication to residents.

The applicant acknowledges their responsibility to obtain all required documentation and signatures that are to be completed prior to each direct care staff or volunteer working with residents. In addition, the applicant acknowledges their responsibility to

maintain a current employee record on file in the home for the licensee, administrator, and direct care staff or volunteer and the retention schedule for all of the documents contained within each employee's file.

5. Records & Record Keeping

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written.

Evacuation and emergency plans are posted in the facility and the applicant is aware that fire drills must be conducted and recorded.

The applicant has completed an emergency repairs record identifying vendors to service the homes heating and electrical systems and provide general home maintenance and repair major appliances.

The applicant has developed weekly menus that include breakfast, lunch and dinner.

The following resident records were reviewed with the applicant:

- Resident Identification Form
- Resident care Agreement
- Health Care Appraisal
- Medication Record
- Monthly Weight Record
- Assessment Plan
- Funds & Valuables Record Part 1 & 2
- Incident/Accident Report

The applicant acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. The applicant indicated that it is their intent to achieve and maintain compliance with these requirements.

The applicant acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. The applicant has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

The applicant acknowledges their responsibility to obtain all of the required forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as the required forms and signatures to be completed for each resident on an annual basis. In addition, the applicant acknowledges their responsibility to maintain a current resident record on file in the home for each resident and the retention schedule for all of the documents contained within each resident's file.

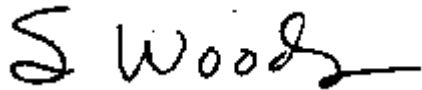
The applicant was provided technical assistance on the statutory requirements (Section 400.734b of PA 218) pertaining to the hiring or contracting of persons who provide direct service or have direct access to residents. The applicant has indicated that the requirements and procedures outlined in 400.734b (3) will be utilized as the process to identify criminal history when assessing good moral character.

Technical assistance was provided to the applicant on Act and administrative rule requirements related to home, resident and employee record keeping including the handling and accounting of resident funds.

The applicant is found to be in substantial compliance with the licensing act and applicable administrative rules.

IV. Recommendation

Based on the findings it is recommended that a temporary license be issued. The terms of the license will enable the licensee to operate an adult foster care home for four aged, physically handicapped, developmentally disabled or mentally impaired residents. The term of the license will be for a six-month period effective March 29, 2007.

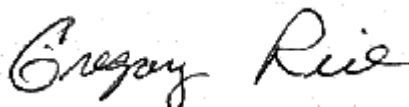


March 29, 2007

Savannah Woods
Licensing Consultant

Date

Approved By:



March 29, 2007

Gregory Rice
Area Manager

Date