GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 25, 2026

Vicky Cates
3960 Sharp Rd.
Adrian, MI 49256

RE: License #: AM460402968
Investigation #: 2026A1032048
Main Street Adult Foster Care

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AM460402968
Investigation #:	2026A1032048
Complaint Receipt Date:	08/25/2026
Investigation Initiation Date:	08/25/2026
Report Due Date:	10/24/2026
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Administrator:	Vicky Cates
Name of Facility:	Main Street Adult Foster Care
Facility Address:	505 S. Main Street Adrian, MI 49221
Facility Telephone #:	(517) 263-3544
Original Issuance Date:	03/25/2020
License Status:	REGULAR
Effective Date:	09/25/2024
Expiration Date:	09/24/2026
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The facility does not have a proper insect pest protocol.	No
Resident A was denied the right to attend church.	No

III. METHODOLOGY

08/25/2026	Special Investigation Intake 2026A1032048
08/25/2026	Special Investigation Initiated - Telephone With APS Specialist Jason Harris
08/26/2026	Inspection Completed On-site
08/26/2026	Inspection Completed On-site Interview with employee Bobby Cilley, Resident A, Resident B; review of Resident A's assessment plan
09/21/2026	Inspection Completed On-site
09/24/2026	Contact - Document Received Pest Patrol receipt for extermination treatment
09/25/2026	Exit Conference

ALLEGATION:

The facility does not have a proper insect pest protocol.

INVESTIGATION:

On 8/25/26, I spoke with Adult Protective Services Specialist Jason Harris by phone. Mr. Harris advised that his department had made contact with the facility and that among other things, there was a bedbug infestation. I discussed other aspects of my investigation, which included rights violations.

On 8/26/26, I interviewed employee Bobby Cilley in the facility. Ms. Cilley reported that the facility will be sprayed on September 2nd, 2026. Ms. Cilley stated that clothing and bed sheets were being washed and dried on high heat and that commercially sold sprays were being applied here and there.

Along with APS specialist Jason Harris, we toured Resident A's room. Mr. Harris pointed out that there were marks on the box spring protector that suggested evidence of bed bugs, and advised Ms. Cilley that the item should be discarded.

I interviewed Resident A in the facility. Resident A did not appear to have any visible bedbug bites. She denied being bitten. She denied being punished or feeling retaliated against. She reported that she gets along well with Ms. Cilley. She stated that she has lived in the facility for several years but through a connection with a family member, hopes to live independently soon. Resident A stated that she was told that she should not attend church in order to avoid spreading bedbugs. When advised that this was only a suggestion, and that things like washing and drying clothes in high heat could kill the bugs if done prior to attending would minimize the threat of spread, she eventually declined, saying that she would pause visits for now until treatment was applied professionally.

I reviewed Resident A's assessment plan. The plan did include church as one of Resident A's community outings. She also attends a work program. According to the plan, she controls aggressive behavior and does not need interventions.

I interviewed Resident B in the facility. Resident B was the only other Resident identified as being affected by bedbugs. Resident B acknowledged that she had been scratching and displayed faint bruising that was difficult to determine.

On 9/21/26, during an onsite renewal inspection, I noted that there was no evidence of bedbugs in Resident A's room and that the mattress cover had been changed. Resident A was at work.

On 9/24/26, licensee Vicky Cates provided a receipt from Pest Patrol, who rendered services to eliminate bedbugs.

APPLICABLE RULE	
R 400.645	**Environmental health.**
	(6) An insect, rodent, or pest control program must be maintained and carried out in a manner that continually protects the health of residents.

ANALYSIS:	In response to a complaint about bedbugs, the facility scheduled services to kill the insects. After treatment was delivered, Resident A was allowed to return to community programming. Other steps were taken such as washing clothes and bedding. The health of the residents did not appear to be affected by the treatment. Therefore, no violation of this rule was established.
CONCLUSION:	**VIOLATION NOT ESTABLISHED**

ALLEGATION:

Resident A was denied the right to attend church.

INVESTIGATION:

On 8/26/26, Ms. Cilley stated that when she relieved another employee this past Sunday, that employee had explained to Resident A that attending church was probably not a good idea if there was a pest infestation in the home that could spread to the greater community.

On 8/26/26, Resident A denied being punished or feeling retaliated against. She reported that she gets along well with Ms. Cilley. She stated that she has lived in the facility for several years but through a connection with a family member, hopes to live independently soon. She stated that she was told that she should not attend church in order to avoid spreading bedbugs. When advised that this was only a suggestion, and that things like washing and drying clothes in high heat could kill the bugs if done prior to attending would minimize the threat of spread, she eventually declined, saying that she would pause visits for now until treatment was applied professionally. She stated that until such time as the facility provided proof that the infestation was treated, she could not attend community programming, so as to mitigate the spread of bedbugs. This protocol was instated by the community partners, not the facility.

APPLICABLE RULE	
R 400.681	**Resident rights; licensee responsibilities.**
	(3) A licensee and staff shall respect and safeguard all of the following resident rights to: **(c) Attend or refuse participation in religious practices. assessment plan.**

ANALYSIS:	A suggestion was made, following the protocol implemented by the community agency, that Resident A refrain from attending church, to avoid spreading bedbugs. Resident A was not told directly that she could not exercise her right to attend church, and as such, no violation of this rule was established.
CONCLUSION:	**VIOLATION NOT ESTABLISHED**

On 9/25/26, I conducted an exit conference with licensee Vicky Cates, where I shared my findings.

IV. RECOMMENDATION

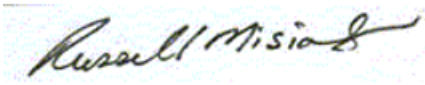
I recommend that the status of this license remains unchanged.



9/25/26

Dwight Forde Date
Licensing Consultant

Approved By:



9/29/26

Russell B. Misiak Date
Area Manager