



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 9, 2026

Chinyelu Anwunah
Gracious Hands Services, LLC
46908 Wareham Dr.
Canton, MI 48187

RE: License #: AS820383000
Investigation #: 2026A0992047
Grace Gardens

Dear Ms Anwunah:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Denasha Walker', with a stylized, cursive script.

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place Ste 2-730
3044 W Grand Blvd, Annex
Detroit, MI 48202
(313) 300-9922

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820383000
Investigation #:	2026A0992047
Complaint Receipt Date:	08/14/2026
Investigation Initiation Date:	08/17/2026
Report Due Date:	09/13/2026
Licensee Name:	Gracious Hands Services, LLC
Licensee Address:	46908 Wareham Dr. Canton, MI 48187
Licensee Telephone #:	(313) 408-3227
Administrator:	Chinyelu Anwunah
Licensee Designee:	Chinyelu Anwunah
Name of Facility:	Grace Gardens
Facility Address:	6573 Deering Street Garden City, MI 48135
Facility Telephone #:	(734) 338-9986
Original Issuance Date:	11/29/2017
License Status:	REGULAR
Effective Date:	03/04/2025
Expiration Date:	03/03/2027
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
There is no driveway or wheelchair access to the house. Unable to take disabled people in and out of the home. It has been this way for at least a month. Issue with side door and is not safe for residents to occupy.	Yes

III. METHODOLOGY

08/14/2026	Special Investigation Intake 2026A0992047
08/17/2026	Special Investigation Initiated - On Site Direct care staff, Phillip Mmuo and Resident A
08/17/2026	Contact - Telephone call made Licensee designee, Chinyelu Anwunah (Chi-Chi)
08/19/2026	APS referral
08/19/2026	Referral - Recipient Rights
08/19/2026	Contact - Telephone call made Garden City Building Department, Curt Kropp
08/19/2026	Contact - Document Sent Garden City Building Department permits records
08/19/2026	Contact - Document Received Garden City Building Department permits records
08/19/2026	Contact - Telephone call made Chinyelu Anwunah (Chi-Chi) and contractor
08/31/2026	Contact - Telephone call made Office of Recipients (ORR), Dwight Snodgrass
08/31/2026	Contact - Telephone call made JB Contractors, Juan Lopez
09/02/2026	Exit Conference Attempted exit conference with Ms. ChiChi, she was not available.

09/03/2026	Exit Conference Ms. Chi-Chi
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ALLEGATION: There is no driveway or wheelchair access to the house. Unable to take disabled people in and out of the home. It has been this way for at least a month. Issue with side door and is not safe for residents to occupy.

INVESTIGATION: On 08/17/2026, I completed an unannounced onsite inspection. Prior to entering the home, I observed the driveway had been excavated. The home was equipped with two wheelchair ramps at the front and rear exit. The wheelchair ramps did not terminate on free and safe ground outside from all parts of the facility. Instead, the wheelchair ramps terminated onto gravel, due to the driveway being in disrepair. The front door also has an option for residents to take the stairs. However, the stairs were blocked with caution tape. The entire way and method of passage through the facility and out an exit door was not free and safe ground outside the facility, the driveway was completely excavated. The driveway contained gravel and was not safe for the residents.

I attempted to interview direct care staff, Phillip Mmuo regarding the allegation, and he suggested I speak with licensee designee, Chinyelu Anwunah (Chi-Chi). I asked if anyone in the home requires an assistive device, and he said yes, Resident A.

I interviewed Resident A regarding the allegation. Resident A stated she does not require a wheelchair, but she does use a walker or sometimes a cane. She stated none of the other residents in the home use an assistive device. She stated she doesn't feel safe leaving the home because the driveway is not safe. She stated when she does leave, she has extreme anxiety and is unstable. She stated the driveway has been in its current state for over a month.

On 08/17/2026, I contacted licensee designee, Chinyelu Anwunah (Chi-Chi) regarding the allegation. Ms. Chi-Chi stated she received several tickets for the concrete in the driveway not being in good repair. She stated she repaired it before and this time she decided to replace the entire driveway because repairing it didn't last. She stated Garden City Building Department denied the initial plans that were submitted by the contractor because the plans included replacing the pavers that are on the side of the driveway, which delayed the process. She stated whoever reported the allegation is too late because the driveway is going to be poured by Friday, 08/21/2026. I explained that currently the driveway is not in good repair and poses a concern because it's a safety hazard. I explained that the adult foster care home is a business and must be in compliance with the adult foster care rules. I explained that based on the current state of the driveway, it is a violation because the front and rear exit that form a part of the required means of egress does not exit onto free and safe ground outside. I explained that it is not safe for a resident using a wheelchair, a walker or cane to use the driveway due to the gravel and unevenness. I suggested

Ms. Chi-Chi contact the contractor to determine when the driveway will be poured and completed.

On 08/19/2026, I contacted Garden City Building Department, Curt Kropp regarding the permit that was submitted to replace the driveway concrete for the home. Mr. Kropp explained that the initial plan was submitted on 03/12/2026. He stated initially the plan included replacement of the pavers with concrete. He stated a permit is not required to replace the pavers, because the pavers are considered part of the landscaping. However, he stated a permit is required to replace the pavers if they are being replaced with concrete and that area is not for parking. He stated the owner (Ms. Chi-Chi) authored a letter acknowledging the area where the pavers are will not be used for parking. Mr. Kropp stated the plan review was approved on 5/29/2026, a follow-up inspection was completed on 07/17/2026, and no further contact has been made with the Building Department. I asked if multiple permits are required throughout completion of the project and he said no. He stated once the plan review is approved it includes removal of the concrete, preparation of the subbase and verification the project is complete. He stated the project was not delayed due to Garden City Building Department, but due to the owner and the contractor. Mr. Kropp explained the process to request the permit record, which I agreed to request.

On 08/19/2026, I received permits records from the Garden City Building Department. The documents supported the information provided by Mr. Kropp and provided a timeline from when the initial plans were submitted, plan review approval and form inspection.

On 08/19/2026, I made follow-up contact with Ms. Chi-Chi regarding the date the concrete will be poured and completed. Ms. Chi-Chi stated she hadn't spoken with the contractor. She stated from her understanding the project will be completed on 08/21/2026. I explained to Ms. Chi-Chi that I have the permit records, and the driveway was excavated and has not been in good repair for over a month. Ms. Chi-Chi stated she paid over \$21,000.00 and she wants the job done as well; she stated it is out of her control. I explained that it seems as though it is a contractor issue and not a city issue because it doesn't take a month to have the driveway completed based on the permit records. I made her aware that I spoke with the Garden City Building Department and received the records, and it doesn't appear that the city delayed the project. I explained that the requirements for an adult foster care home are different from your personal residence. I explained that the home is wheelchair accessible and although there are no residents in the home that require a wheelchair, there is a resident that uses a walker. I explained to Ms. Chi-Chi that based on the findings, there is evidence to support the allegation. Ms. Chi-Chi stated she doesn't agree with the findings because the concrete will be poured on Friday, 08/20/2026. Ms. Chi-Chi added the JB contractor, Juan Lopez, to the call and inquired about completing the project. Mr. Lopez explained that Ms. Chi-Chi recently satisfied her balance and that the concrete will be poured on Saturday, 08/22/2026. I explained to Ms. Ci-Chi that the two approved means of egress do not provide free and safe ground outside.

On 08/31/2026, I received a call from Office of Recipients (ORR), Dwight Snodgrass regarding the allegation. He stated that he visited the home and the driveway had been repaired. He stated he did notice that there were some pavers on the side of the driveway which would allow the residents to evacuate safely. I explained to him that I completed an onsite inspection on 08/17/2026, and at that time the wheelchair ramps did not terminate at the pavers to allow the residents to exit on free and safe ground outside. I explained that the stairs were blocked with caution tape and did not terminate on free and safe ground outside. The driveway had been completely excavated; it consisted of gravel and was uneven. Mr. Snodgrass stated he is not clear how Ms. Chi-Chi was allowing the residents to exit the home if there wasn't a clear path. Mr. Snodgrass agreed to update me upon completion of his investigation.

On 08/31/2026, I contacted JB Contractors, Juan Lopez. Mr. Lopez stated the project is complete. Mr. Lopez stated he did encounter a lot of delays due to back-and-forth with Garden City Building Department. He stated normally the project wouldn't take that long. Mr. Lopez stated he couldn't recall when the project started but he believes it was early June 2026.

On 09/03/2026, I conducted an exit conference with Ms. Chi-Chi regarding the findings. I explained to her based on the findings, there is sufficient evidence to support the allegation that the entire way and method of passage through the facility and out an exit door was not free and safe ground outside the facility, the driveway was completely excavated. The driveway contained gravel and was not safe for the residents. Due to the violations identified in the report, a written corrective action plan is required. Ms. Chi-Chi agreed to review the report and respond accordingly.

APPLICABLE RULE	
R 400.725	Means of egress.
	(1) A means of egress must be considered the entire way and method of passage through the facility and out an exit door to free and safe ground outside the facility and must be arranged and maintained to provide free and unobstructed egress from all parts of the facility.

ANALYSIS:	During this investigation, I interviewed licensee designee, Chinyelu Anwunah; Office of Recipients (ORR), Dwight Snodgrass; Garden City Building Department, Curt Kropp; JB Contractors, Juan Lopez; and Resident A regarding the allegation. Resident A stated she requires a walker and sometimes a cane. She stated she doesn't feel safe leaving home because the driveway is not safe and leaving gives her extreme anxiety. She stated the driveway has been in its current state for over a month. I observed the driveway had been excavated. The two wheelchair ramps at the front and rear exit did not terminate on free and safe ground outside. Instead, the wheelchair ramps terminated onto gravel, due to the driveway being completely excavated. The front door also has an option for residents to take the stairs; the stairs were blocked with caution tape and did not terminate on free and safe ground outside. Based on the investigative findings, there is sufficient evidence to support the allegation that the entire way and method of passage through the facility and out an exit door was not free and safe ground outside the facility, the driveway was completely excavated. The driveway contained gravel and was not safe for the residents. The allegation substantiated.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend that the status of the license remains the same.



09/02/2026

Denasha Walker
Licensing Consultant

Date

Approved By:



09/09/2026

Ardra Hunter
Area Manager

Date