



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 10, 2026

Achal Patel
DIVINE LIFE ASSISTED LIVING OF DEWITT 1 INC
2045 Birch Bluff Dr
Okemos, MI 48864

RE: License #: AM190418054
Investigation #: 2026A0622052
Divine Life Assisted Living of Dewitt 1

Dear Mr. Patel:

An amendment to the Allegation Section on page three and seven was made. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Amanda Blasius, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM190418054
Investigation #:	2026A0622052
Complaint Receipt Date:	07/16/2026
Investigation Initiation Date:	07/16/2026
Report Due Date:	09/14/2026
Licensee Name:	DIVINE LIFE ASSISTED LIVING OF DEWITT 1 INC
Licensee Address:	2045 Birch Bluff Dr Okemos, MI 48864
Licensee Telephone #:	(517) 898-2431
Administrator:	Achal Patel
Licensee Designee:	Achal Patel
Name of Facility:	Divine Life Assisted Living of Dewitt 1
Facility Address:	1177 SOLON RD DEWITT, MI 48820
Facility Telephone #:	(517) 484-6980
Original Issuance Date:	06/03/2024
License Status:	REGULAR
Effective Date:	12/03/2024
Expiration Date:	12/02/2026
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS AGED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Direct care staff are not being provided with adequate training prior to assumption of assigned duties.	No
Medications are not being administered as prescribed, medication dosages are missing and direct care staff falsifies the <i>Medication Administration Records</i> .	Yes

III. METHODOLOGY

07/16/2026	Special Investigation Intake 2026A0622052
07/16/2026	Special Investigation Initiated - Telephone Interview conducted by Adult Foster Care Licensing Consultant, Amanda Blasius, via telephone, with direct care staff, Gina Trevino.
7/28/2026	Contact - Face to Face Face to face interviews with Administrator, Cheri Weaver, and director of human resources, Kerri Wheeler, at the corporate office of licensee.
07/28/2026	Inspection Completed On-site Interviews conducted with direct care staff/home manager, Zize Gashi, and direct care staff, Joslyn Hofstetter, review of direct care staff training files. Review of medication and resident Medication Administration Records completed.
8/13/2026	Contact – Telephone call made Interview conducted with direct care staff, Kyler Morse.
08/18/2026	Contact – Telephone call made Interview conducted with direct care staff, Capricia Green.
08/19/2026	Contact - Document Received from licensing consultant, Jana Lipps.
09/01/2026	Inspection Completed-BCAL Sub. Compliance
09/04/2026	Exit Conference- Conducted with licensee designee, Achel Patel via phone.

ALLEGATION: Direct care staff are not being provided with adequate training prior to assumption of assigned duties.

INVESTIGATION:

On 7/16/26 I received an online complaint regarding the Divine Life Assisted Living of Dewitt 1, adult foster care facility (the facility). The complaint was anonymous and reported that direct care staff are not being properly trained before assumption of required duties. On 7/16/26, I interviewed direct care staff, Gina Trevino, via telephone regarding the allegation. Ms. Trevino reported to Ms. Blasius that she works third shift at the facility. She reported that she received training upon hire and this included already trained direct care staff members walking her through the required trainings during her shift. Ms. Trevino reported that she feels she received adequate training but also reported that she had experience in health care prior to assumption of her job duties at the facility.

On 7/28/26, Adult Foster Care Licensing Consultants Jana Lipps, Julie Elkins, and I conducted a face-to-face visit with Administrator, Cheri Weaver, Human Resources Director, Kerri Wheeler, and Community Operations Manager, Brittany Kyles-Hodges & Kelly Wriggelsworth, at the corporate office for Divine Life Assisted Living of Dewitt 3, Inc. Ms. Lipps, Ms. Elkins, and I, requested to review the employee training files for the facility. Ms. Weaver & Ms. Wheeler reported that the files are no longer held at the corporate office and have been taken to the facility so that the facility manager/direct care staff, Zize Gashi, has immediate access to the files and is able to update them regularly. Ms. Weaver & Ms. Wheeler both noted that there were no employee files or training records to review at the corporate office. Ms. Weaver reported that the training for direct care staff consists of 36 hours of on the floor training at the facility and this training is completed by Ms. Gashi. She further reported that new direct care staff members are scheduled to receive their cardiopulmonary resuscitation (CPR) training within 30 days of assumption of duties and will only be scheduled with another direct care staff who is competent in CPR prior to completion of their CPR training.

On 7/28/26 Ms. Lipps, Ms. Elkins, and I conducted an on-site investigation at the facility. I interviewed Ms. Gashi regarding employee training. Ms. Gashi reported that new direct care staff members complete their training within the first three days of being scheduled at the facility. She reported that a Team Lead or a seasoned direct care staff member will be responsible for the training. She reported that direct care staff trainings are documented on the training log kept in their employee file. Ms. Gashi reported that direct care staff who begin working without a current CPR certification will be required to complete the certification within 30 days of being hired. She reported that if a direct care staff does not complete their CPR certification within 30 days of their hire date, they will be removed from the direct care staff schedule until this has been completed. Ms. Gashi reported that the facility nurse, Kortney Hamill, provides regular CPR certification classes for direct care staff members. Ms. Gashi further reported that no direct care staff person who is not

certified in CPR will be assigned to work with another uncertified direct care staff member.

During the on-site investigation I requested to review seven direct care staff employee files. I observed the following information in these files:

- Noelia Brosserd-Morgan, Date of hire: 3/26/26. This file had documentation of completed direct care staff training log and CPR certification.
- Kyler Morse: Date of Hire: 5/21/26, This file was missing a direct care staff training log and CPR certification. Ms. Gashi reported that Mr. Morse was scheduled to complete CPR training on 7/29/26.
- Olivia Miner: Date of Hire: 6/5/26. This file was missing documentation of a completed direct care staff training record.
- Gina Trevino: Date of Hire, 6/18/26. This file was missing documentation of a completed direct care staff training record.
- Capricia Green: Date of Hire: 6/30/26. This file was missing a direct care staff training log and CPR certification. Ms. Gashi reported that Ms. Green was scheduled to complete CPR training on 7/29/26.
- Salome Nahisubije: Date of Hire: 5/23/24. This file had documentation of completed direct care staff training log and CPR certification.
- Felicia Hinton: Date of Hire: 3/20/25. This file was missing documentation of a current CPR certification. This file had completed documentation of a direct care staff training record.

During the on-site investigation on 7/28/26, Ms. Lipps interviewed direct care staff, Brooklyn Ketchum, regarding the allegation. Ms. Ketchum reported that she believes the training she received at the facility is sufficient. She reported that all new direct care staff go through three days of training prior to being assigned independent roles at the facility. She reported that other seasoned direct care staff train the new employees. Ms. Ketchum reported that there are never two untrained direct care staff working on the same shift without another fully trained individual present.

During the on-site investigation Ms. Gashi and Ms. Wriggelsworth attempted to locate the direct care staff training logs for Kyler Morse, Olivia Miner, Gina Trevino, and Capricia Green. Ms. Gashi and Ms. Wriggelsworth were unsuccessful in producing these documents at the time of the on-site investigation. They noted no idea as to where the training logs were at the time of the investigation.

On 8/13/26, Ms. Lipps interviewed direct care staff, Kyler Morse, via telephone, regarding the allegation. Mr. Morse reported that he is currently on leave from the facility due to personal reasons. He reported that he was trained prior to assumption of his duties and still needs to complete his CPR training. He reported that he was scheduled to complete this class and did not complete the class. He reported he could not be on the direct care staff schedule until he completes the CPR certification. He noted no concerns with the current training provided at the facility.

On 8/18/26, Ms. Lipps interviewed direct care staff, Capricia Green, via telephone, regarding the allegation. Ms. Green reported that she only worked at the facility for 30-60 days. She reported that she quit due to an issue with attending a CPR training class and being removed from the direct care staff schedule. She reported that she had a previous CPR certification, and she was told by management that she was required to retake CPR for her new position. Ms. Green reported that she hired on with previous direct care experience and has previously administered medications in another job she held. She reported that she was trained for two days prior to providing independent care at the facility. She reported that she felt the person training her was knowledgeable and that she received adequate training. Ms. Green reported that the only additional training she would have appreciated was training to the facility itself, but she felt the direct care and medication administration aspects were covered well.

APPLICABLE RULE	
R 400.629	Direct care staff; qualifications and training.
	(2) Minor individuals who are 16 or 17 years of age may be considered as a direct care staff under subrule (1) of this rule and counted toward the staff-to-resident ratio if all the following criteria are met: (d) The individual meets all the direct care staff training and requirements in these rules for the duties that the individual is assigned.

ANALYSIS:	Based upon interviews conducted and review of seven employee files it can be determined that the direct care staff appear to be receiving adequate training prior to assumption of duties. I reviewed seven employee files and found that four of these files were missing the employee training checklist noting completion of trainings. However, three of the four employees noted to not have a training record, verbally reported that they felt they received adequate direct care staff training. Ms. Weaver and Ms. Gashi reported that direct care staff are not scheduled to work independently until they have completed their CPR training and will be removed from the schedule if they have not completed CPR training within 30 days of employment. Both Mr. Morse & Ms. Green attested to being held to this protocol and being removed from the direct care staff schedule due to a failure to complete the required CPR training. Although Ms. Gashi could not locate the training checklists for Mr. Morse, Ms. Green, Ms. Miner, and Ms. Trevino, during the unannounced, on-site investigation, Mr. Morse, Ms. Green, and Ms. Trevino all verbalized feeling adequately trained. Therefore, a violation will not be established at this time.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Medications are not being administered as prescribed, medication dosages are missing and direct care staff falsifies the *Medication Administration Records*.

INVESTIGATION:

On 7/16/26 I received an online complaint regarding the facility. The complaint was anonymous and alleged that medications are not being administered as prescribed by direct care staff. The complaint alleges that direct care staff are failing to administer medications and Ms. Gashi falsifies the *Medication Administration Records* (MARs) to cover these errors. On 7/16/26, I interviewed Ms. Trevino, via telephone, regarding the allegations. Ms. Trevino reported that she does not administer medications at the facility. She had no information to provide regarding medication administration.

On 7/28/26 Ms. Lipps, Ms. Elkins, and I conducted an on-site investigation at the facility. The facility had seven residents, and I reviewed the medications for four residents. I reconciled the medications for these four residents with the MARs for the month of July 2026. All four residents had the required medications available and on-site for administration on this date. During the on-site investigation on 7/28/26 I interviewed Ms. Gashi regarding the allegations. Ms. Gashi denied falsifying any documentation about medication administration. Ms. Gashi reported that direct care workers must attempt to administer medication three times before entering a refusal

in the *Medication Administration Records*. She stated that direct care workers have one hour prior to the scheduled administration time and one hour after to attempt to administer resident medications. DCW Gahsi explained that any refusal medications should be dumped in the sharps container until they are properly disposed of.

During the on-site investigation on 7/28/26 I interviewed direct care worker (DCW), Joslyn Hofstetter who was the only direct care worker on shift. She stated that she received three days of training and then was trained later regarding medications. DCW Hofstetter reported that she is not aware of any medications missing, additional any medications not being administered as prescribed or direct care worker Zize Gashi falsifies the *Medication Administration Records*.

During the on-site investigation on 7/28/26, I viewed medications for Residents A, B, C and D. Upon reviewing medications within the medication cart, I also viewed *Medication Administration Records* for Residents A, B, C and D. My onsite occurred at 11am on 7/28/26. According to the *Medication Administration Records*, Residents A, B, C and D received all morning medications for 7/28/2026. When reviewing medications within the medication cart, I viewed two cups filled with medications within the cart. One cup was labeled [Resident A] and the other cup was not labeled. When questioning, direct care worker, Hofstetter, she confirmed that the cups belonged to Residents A and B. She reported that the residents were still sleeping, therefore they had not been administered yet. I then went back to the *Medication Administration Records* for Residents A and B and confirmed that DCW Hofstetter had already initialed the *Medication Administration Records* documenting that Residents A and B had received all their morning medications. DCW Hofstetter reported that she will need to go back into the system and remove her initials from the date of 7/28/2026, since they had not been administered yet.

According to Resident A's *medication administrator record* on 7/28/26 at 11:15am, Resident A had been administered the following medications, despite a cup filled with medications and labeled [Resident A] sitting in the locked medication cart:

- Lacosamide 100mg take one tablet by mouth twice daily
- Levetiraceta tab 750mg take one tablet by mouth twice daily
- Aripiprazole 5mg take one tablet by mouth every morning
- Aspirin low dose 81 mg, take one tablet by mouth daily
- Vitamin B complex, take one tablet by mouth daily
- Donepezil 10mg, take one tablet by mouth every morning
- Duloxetine 30mg, take three capsules by mouth every morning
- Fluticasone spray 50 mcg, instill 2 sprays in each nostril daily
- Hydroxy HCL tab 25 mg, take one tablet by mouth twice daily
- Januvia 100mg, take one tablet by mouth daily
- Magnesium oxide 400mg, take one tablet by mouth daily
- Metformin HCL 850mg, take one tablet by mouth twice daily
- Metoprolol succinate 50mg, take one tablet by mouth daily for hypertension
- Mucinex/mucus relief 600mg, take one tablet by mouth twice daily
- Omeprazole 20mg, take one capsule by mouth every morning

- Tamsulosin .4mg, take one tablet by mouth daily
- Vitamin B1 100mg, take one tablet by mouth daily
- Vitamin B12 100mg, take one tablet by mouth daily
- Vitamin D 50 mcg, take one tablet by mouth twice daily

According to Resident A's medication administration record, morning medication administrations should occur at 8am.

According to Resident B's *medication administrator record* on 7/28/26 at 11:15am, Resident B had been administered the following medications, despite a cup filled with medications sitting in the locked medication cart:

- Levetiraceta Tab 750 mg, take one tablet by mouth twice a day
- Quetiapine tab 100mg, take one tablet by mouth twice a day
- Vitamin D3-5000 unit tables, take one tablet by mouth once daily
- Ferrosol tab 325mg, take one tablet by mouth daily
- Lidocaine DIS 5% patch, apply 1 patch topically daily
- Alprazolam tab .5mg, take one tablet by mouth twice daily

According to Resident B's medication administration record, morning medication administrations should occur at 8am. DCW Joslyn Hofstetter confirmed that the unlabeled cup of medications belonged to [Resident B].

APPLICABLE RULE	
R 400.675	Resident medications.
	(4) A licensee, administrator, or direct care staff shall comply with the following when supervising the taking of medication by a resident: (b) Complete an individual medication log that contains all of the following: (i) Medication name. (ii) Dosage. (iii) Label instructions for use. (iv) Time to be administered. (v) Initials of the individual who administered the medication at the time given. (vi) Resident's refusal to accept prescribed medication or procedures at time of refusal.

ANALYSIS:	Based on my unannounced onsite investigation conducted on 07/28/2026 at 11:00 a.m., it was determined that direct care worker Joslyn Hofstetter initialed Resident A's and Resident B's medication administration records without properly administering their prescribed medications. During an interview with Ms. Hofstetter, she confirmed that she had not administered the medications to Residents A and B because they were sleeping, despite having already initialed the medication administration records indicating that the medications had been given. Additionally, according to Resident A's medication administration record, he has four prescribed medications scheduled for morning administration. A violation was established as it was confirmed that the direct care worker recorded her initials on the medication administration record prior to administering the medications to Residents A and B, and made unauthorized adjustments to the prescribed administration times for Resident A's morning medications.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an approved corrective action plan, I recommend no change in the status of the license.

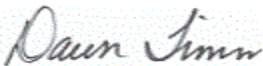


09/04/2026

Amanda Blasius
Licensing Consultant

Date

Approved By:



09/10/2026

Dawn N. Timm
Area Manager

Date