



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 2, 2026

Destiny Saucedo-Al Jallad
Turning Leaf Res Rehab Svcs., Inc.
P.O. Box 23218
Lansing, MI 48909

RE: License #: AM030419167
Investigation #: 2026A0469025
Red Oak Cottage

Dear Ms. Saucedo-Al Jallad:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in blue ink that reads "Natasha Grew". The signature is written in a cursive, flowing style.

Natasha Grew, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AM030419167
Investigation #:	2026A0469025
Complaint Receipt Date:	07/29/2026
Investigation Initiation Date:	07/29/2026
Report Due Date:	09/27/2026
Licensee Name:	Turning Leaf Res Rehab Svcs., Inc.
Licensee Address:	621 E. Jolly Rd. Lansing, MI 48909
Licensee Telephone #:	(517) 393-5203
Administrator:	Destiny Saucedo-Al Jallad
Licensee Designee:	Destiny Saucedo-Al Jallad
Name of Facility:	Red Oak Cottage
Facility Address:	1454 Goodrich St Allegan, MI 49010
Facility Telephone #:	(517) 393-5203
Original Issuance Date:	12/29/2025
License Status:	REGULAR
Effective Date:	06/29/2026
Expiration Date:	06/28/2028
Capacity:	8
Program Type:	PHYSICALLY HANDICAPPED, DEVELOPMENTALLY DISABLED, MENTALLY ILL AGED, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Staff Sierra Kindy drove the van away while Resident A's hand was on the vehicle. While driving the van away, Sierra yelled at Resident A to get away from her "fucking" car.	Yes

III. METHODOLOGY

07/29/2026	Special Investigation Intake 2026A0469025
07/29/2026	Special Investigation Initiated - Telephone ISK Recipient Rights Officer- Suzie Suchyta
07/29/2026	Contact - Document Received Incident Reports Received
07/30/2026	Inspection Completed On-site
08/06/2026	APS Referral APS referral made
09/02/2026	Exit Conference Licensee Designee- Destiny Al-Jallad

ALLEGATION: Staff Sierra Kindy drove the van away while Resident A's hand was on the vehicle. While driving the van away, Sierra yelled at Resident A to get away from her "fucking" car.

INVESTIGATION: On 07/29/2026 I received a complaint from the BCHS online complaint system stating, *"It is alleged Sierra Kindy (staff) was driving the van with a resident and [Resident A] was standing outside the van. [Resident A] had his hand on the door handle and was trying to enter the van and Sierra began driving the van away. As Sierra drove away she yelled at [Resident A] "Get away from my fucking car". Joanna Johnson was the second staff working and a witness."*

On 07/29/2026, I interviewed Recipient Rights Officer Suzie Suchyta from Integrated Services of Kalamazoo (ISK). I asked Ms. Suchyta if she has a current investigation regarding Resident A. Ms. Suchyta stated yes, and that she will be going to the facility on 07/30/2026 to complete interviews. I asked Ms. Suchyta if she has any additional information or documentation regarding this incident. Ms. Suchyta stated yes. Ms. Suchyta stated she received incident reports from the facility when she received her complaint and will forward those to me.

On 07/29/2026, I received and reviewed the two incident reports from Ms. Suchyta. The incident report completed by staff Johanna Johnson stated that another staff,

Sierra, took a resident to see his brother and when leaving Resident A proceeded to follow her and the other resident outside. Resident A went outside and grabbed the handle of the van. Staff tried to redirect Resident A to let go. Resident A refused. Sierra and Ms. Johnson tried redirecting Resident A. Sierra pulled out of the driveway while Resident A's hands were on the handle of the door. After Sierra left, Resident A went to Sierra's car and tried to get in it. Sierra yelled at Resident A while she was driving down the road. Sierra yelled "get your fucking hands off my car". Resident A went into the facility.

The incident report completed by staff Sierra Kindy stated Ms. Kindy and a resident were in the van trying to back out for a planned outing when [Resident A] came out and grabbed the van doors, so they could not leave. Another staff came outside and prompted [Resident A] elsewhere so they could leave.

On 07/30/2026, I completed an unannounced onsite inspection to this facility. While onsite I interviewed direct care workers Johanna Johnson and Sierra Kindy, Resident B, and Program Manager Nita Anderson. Present for these interviews with me was Ms. Suchyta.

In our interview with Ms. Johnson, we asked her what happened with Resident A's hand being on the facility's vehicle that she wrote an incident report for. Ms. Johnson stated Ms. Kindy was taking Resident B on a planned outing. Resident A wanted to go with, but he was told he could not go with. Ms. Johnson stated Ms. Kindy and Resident B walked out the front door of the facility and got into the facility's vehicle to leave. Ms. Johnson stated Resident A followed behind Ms. Kindy and Resident B. Ms. Johnson stated she followed Resident A. Ms. Johnson stated when she went outside, she saw Resident A's hand on the facility's van on the passenger side handle. Ms. Johnson stated Ms. Kindy was in the driver's seat of the van and Resident B was in the passenger seat. Ms. Johnson stated Resident A would not let go of the vehicle handle after being given instructions to do so by Ms. Kindy and herself. Ms. Johnson stated after several minutes of redirection being given to Resident A and it was not working, Ms. Kindy started to move the vehicle forward down the driveway toward the road, while Resident A's hand was still on the vehicle handle. Ms. Johnson stated once the vehicle had started to move, Resident A did not release the vehicle handle right away. Ms. Johnson stated Resident A walked along the vehicle as it was moving to the end of the driveway. Ms. Johnson stated once the vehicle was at the end of the driveway and pulling onto the road, Resident A let go of the handle. Ms. Johnson stated after Resident A let go of the handle, Resident A went over to Ms. Kindy's personal vehicle and opened the vehicle door. Ms. Johnson stated Ms. Kindy yelled out the window of the facility's vehicle to Resident A "get your fucking hands off my car".

In our interview with Ms. Kindy, we asked her what happened with Resident A's hand being on the facility's vehicle that she wrote an incident report for. Ms. Kindy stated she was taking Resident B on an outing that Resident A wanted to go on but was not allowed to go. Ms. Kindy stated she and Resident B got into the facility

vehicle. Ms. Kindy was in the driver's seat and Resident B was in the passenger seat. Ms. Kindy stated she initially had the vehicle in drive as they were getting ready to leave. Ms. Kindy stated she saw Resident A come out of the facility and grab onto the handle of the facility vehicle on the passenger side. Ms. Kindy stated Ms. Johnson was present for the incident as she was following Resident A out of the facility. Ms. Kindy stated she and Ms. Johnson tried to redirect Resident A several times to let go of the vehicle handle but Resident A would not let go. Ms. Kindy stated she had the vehicle stopped in the driveway while Resident A's hand was on the vehicle handle as they were trying to redirect Resident A to let go. Ms. Kindy stated when she shifted the vehicle to park, it moved "maybe a quarter of an inch" while Resident A's hand was on the handle. Ms. Kindy stated Resident A finally let go of the handle after she told him he would not like another resident to go on his bus outing. Ms. Kindy stated after Resident A let go of the handle, she put the vehicle back in drive and pulled onto the road. Ms. Kindy stated that as she was pulling onto the road and after Resident A let go of the vehicle handle, she saw Resident A run over to her personal vehicle to open the door. Ms. Kindy stated she said in a stern voice to Resident A, "get away from my car, or I will call the police". Ms. Kindy stated Resident A closed the door to her personal vehicle and then went inside with Ms. Johnson. We asked Ms. Kindy if she used profanity with Resident A during this incident. Ms. Kindy stated no. Ms. Kindy stated she never yelled at or cussed at Resident A. We asked Ms. Kindy if Resident A had been holding onto the vehicle at any point when the vehicle was moving in the driveway or on the road. Ms. Kindy stated no. Ms. Kindy stated she wrote two incident reports regarding this incident.

In our interview with Resident B, we asked if there was a time when he was leaving with Ms. Kindy and Resident A's hand was on the vehicle. Resident B stated yes. Resident B stated it occurred about a week prior and that Ms. Kindy was driving the facility's vehicle and he was in the passenger seat to go on his outing. Resident B stated Resident A was on his side of the vehicle holding onto the handle of the door. Resident B stated Ms. Kindy locked the doors and told Resident A several times to let go of the door handle. Resident B stated Resident A did not let go of the handle on the vehicle. Resident B stated Ms. Kindy started driving down the driveway, and Resident A's hand was still on the handle of the vehicle. Resident B stated Ms. Kindy was yelling at Resident A to "let go of the fucking door handle" as the vehicle was moving down the driveway. Resident B stated Resident A let go of the door handle on the vehicle as Ms. Kindy was pulling out of the driveway and onto the road. Resident B stated after Resident A let go of the door handle of the vehicle, Resident A ran to Ms. Kindy's personal vehicle that was parked in the driveway and opened a door. Resident B stated once they were on the road, Ms. Kindy yelled at Resident A to "close the fucking door" and "you better shut my door or I'll call the police". Resident B stated Ms. Kindy shouted that multiple times to Resident A. Resident B stated Resident A shut the door of Ms. Kindy's vehicle and went inside with Ms. Johnson. We asked where Ms. Johnson was during this incident. Resident B stated Ms. Johnson was with Resident A trying to redirect him to release the door handle and to return to the house.

In our interview with Ms. Anderson, we asked if there were any additional incident reports regarding this incident. Ms. Anderson stated no. Ms. Anderson stated there was one incident report completed by Ms. Johnson and one incident report completed by Ms. Kindy. Ms. Anderson stated she was not present during the incident, however heard about it from staff and reviewed the two incident reports.

We attempted to interview Resident A, however due to his diagnoses he could not recall the incident when his hand was on the facility vehicle as Ms. Kindy was trying to leave with Resident B.

On 09/02/2026, I completed an exit conference with Licensee Designee Destiny Al-Jallad. I informed her of the investigative findings and recommendations, and that a corrective action plan is due 15 days from receipt of this report. Ms. Al-Jallad agreed to complete the corrective action plan.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.
ANALYSIS:	The complaint stated staff Sierra Kindy drove the van away while Resident A's hand was on the vehicle. While driving away, Sierra yelled at Resident A to get away from her "fucking" car. After reviewing the incident reports written by Ms. Johnson and Ms. Kindy and from the interviews completed, there was an incident when Resident A's hand was on the handle of the vehicle while Ms. Kindy was driving it down the driveway. In addition, Ms. Kindy used profanity and yelled at Resident A. There is evidence for a rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no changes to the license status.



09/02/2026

Natasha Grew
Licensing Consultant

Date

Approved By:

A handwritten signature in blue ink, appearing to read "Jerry Hendrick".

09/02/2026

Jerry Hendrick
Area Manager

Date