



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 19, 2026

Zad White
Blithesome Home Inc.
P.O.Box 2409
Southfield, MI 48037

RE: License #: AG820000046
Investigation #: 2026A0101039
Hillcrest Residence

Dear Mr. White:

Attached is the Special Investigation Report for the above-referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edith Richardson".

Edith Richardson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place Ste 2-730
3044 W Grand Blvd, Annex
Detroit, MI 48202
(313) 919-1934

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AG820000046
Investigation #:	2026A0101039
Complaint Receipt Date:	06/26/2026
Investigation Initiation Date:	06/30/2026
Report Due Date:	08/25/2026
Licensee Name:	Blithesome Home Inc.
Licensee Address:	P.O. Box 2409 Southfield, MI 48037
Licensee Telephone #:	(248) 670-9787
Administrator:	Zad White
Licensee Designee:	Zad White
Name of Facility:	Hillcrest Residence
Facility Address:	2008 W. Grand Boulevard Detroit, MI 48208
Facility Telephone #:	(313) 898-3928
Original Issuance Date:	N/A
License Status:	REGULAR
Effective Date:	04/02/2026
Expiration Date:	04/01/2028
Capacity:	35
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

	AGED
--	------

II. ALLEGATION(S)

	Violation Established?
Resident A was denied entry into the home.	No

III. METHODOLOGY

06/26/2026	Special Investigation Intake 2026A0101039 Resident A's letter to Wayne County Probate Court (WCPC) Judge Michael McClory
06/26/2026	APS Referral
06/30/2026	Special Investigation Initiated - Telephone complainant
07/02/2026	Inspection Completed On-site Interviewed the assistant administrator Vanessa Campbell and spoke with the licensee designee Zad White Received copy of Resident A's discharge summary
07/08/2026	Contact - Telephone call made Relative A1, left message, no return call Guardian Great Lake Guardianship Services, Ms. Hernandez
08/05/2026	Contact – Document received from Mr. White Incident report April staff schedule Staff names and phone numbers who worked the midnight shift on 04/21/2026
08/12/2026	Contact - Telephone call made Direct care staff Timothy Moore and Brittney Brazell Left messages
08/12/2026	Contact – Document sent Email to Mr. White
08/13/2026	Contact - Telephone call received Mr. Moore
08/13/2026	Contact – Telephone call made

08/14/2026	Contact – Telephone call received Ms. Brazell
08/14/2026	Exit Conference

ALLEGATION: Resident A was denied entry into the home.

INVESTIGATION: On 06/26/2026, I reviewed the letter Resident A wrote to the Wayne County Probate Court Judge Micheal McClory. Resident A stated that he left the group home but was unaware that he could not return. The letter further stated that on 04/21/2026, during the midnight shift Resident A returned to the group home but was denied entry.

On 07/02/2026, I interviewed the assistant administrator, Vanessa Campbell. Ms. Campbell denied the allegation that Resident A was denied entry into the home. Ms. Campbell stated on 04/15/2026, at 11:39 a.m. Resident A left the facility. Later that evening she received a telephone call from Resident A. Ms. Campbell stated Resident A informed her he was working at Amazon in Gaylord Michigan and he did not know when he was coming back. Ms. Campbell stated that was the last contact someone from the group home had with Resident A. Ms. Campbell further stated that she contacted Resident A's guardian and caseworker on 04/15/2026, and he was discharged from the home on that date. Ms. Campbell stated Relative A1 came and picked up his belongings. Ms. Campbell could not recall what date his sister came to the group home.

On 07/02/2026, I spoke with the licensee designee, Zad White. Mr. White stated Resident A left the facility and never returned. Mr. White stated if Resident A would have returned it would not have been a problem because he was a good resident.

On 07/08/2026, I spoke with Resident A's former guardianship case worker Ms. Hernandez. Ms. Hernandez stated Resident A's whereabouts are unknown. Ms. Hernandez stated he walked away from the group home and never returned. Ms. Hernandez stated the group home staff sent them a discharge notice stating that he was in Gaylord Michigan.

On 08/12/2026, I spoke with direct care staff, Timothy Moore. Mr. Moore acknowledged that he worked the midnight shift on 04/21/2026. He stated he did not recall the details regarding that night. However, he did state that he has never denied a resident entry into the home.

On 08/14/2026, I spoke with direct care staff Brittney Brazell. Ms. Brazell stated she

has never denied a resident entry into the home. Ms. Brazell stated it is against policy.

APPLICABLE RULE	
R 400.641	Resident behavior interventions.
	(6) A licensee, staff, volunteers, or any person who lives in the facility shall not do any of the following: (g) Refuse entrance to the facility.
ANALYSIS:	Based on the preponderance of evidence staff did not refuse Resident A entry into the home. Mr. White, Ms. Campbell and Ms. Hernandez stated Resident A walked away from the group home and did not return. According to Mr. Moore and Ms. Brazell they have never denied a resident entry into the home.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend the status of the license remains unchanged.



Edith Richardson
Licensing Consultant

08/14/2026

Date

Approved By:



08/19/2026

Ardra Hunter
Area Manager

Date