



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 13, 2026

Cajetan Kimfon
Country Square Adult Foster Care LLC
1929 11 Mile Road
Auburn, MI 48611

RE: License #:	AL090402268
Investigation #:	2026A0123042
	Country Square AFC

Dear Cajetan Kimfon:

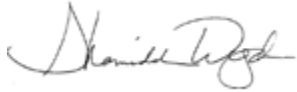
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in dark ink, appearing to read "Shamidah Wyden". The signature is fluid and cursive, with the first name being more prominent.

Shamidah Wyden, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48607
989-395-6853

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL090402268
Investigation #:	2026A0123042
Complaint Receipt Date:	06/24/2026
Investigation Initiation Date:	06/25/2026
Report Due Date:	08/23/2026
Licensee Name:	Country Square Adult Foster Care LLC
Licensee Address:	1929 11 Mile Road Auburn, MI 48611
Licensee Telephone #:	(989) 662-4514
Administrator:	Cajetan Kimfon
Licensee Designee:	Cajetan Kimfon
Name of Facility:	Country Square AFC
Facility Address:	1929 11 Mile Road Auburn, MI 48611
Facility Telephone #:	(989) 662-4514
Original Issuance Date:	02/25/2020
License Status:	REGULAR
Effective Date:	08/25/2024
Expiration Date:	08/24/2026
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Staff Heather Hendricks financially exploited Resident A, using Resident A's debit card and borrowing money over the past few months while Resident A resided at the AFC home.	Yes

III. METHODOLOGY

06/24/2026	Special Investigation Intake 2026A0123042
06/24/2026	APS Referral Information received regarding APS referral.
06/25/2026	Special Investigation Initiated - On Site I conducted an unannounced on-site at the facility.
06/25/2026	Contact - Telephone call made I made an attempted call to adult protective services worker Julie Anderson.
07/23/2026	Contact - Telephone call made I left a voicemail for APS worker Julie Anderson.
07/23/2026	Contact - Telephone call received I spoke with APS worker Julie Anderson.
07/31/2026	Contact - Telephone call made I left a voicemail requesting a return call from staff Heather Hendricks.
07/31/2026	Contact - Telephone call received I received a voicemail from Staff Hendricks.
07/31/2026	Contact - Telephone call made I spoke with Staff Hendricks via phone.
08/11/2026	Contact - Telephone call made I made an attempted call to Staff Hendricks.
08/12/2026	Contact- Telephone call received I interviewed staff Heather Hendricks.
08/12/2026	Exit Conference

	I spoke with LD Cajetan Kimfon via phone.
08/12/2026	Contact- Document Sent I sent an email to APS worker Julie Anderson.
08/13/2026	Contact- Document Received I received an email response from APS worker Julie Anderson.

ALLEGATION: Staff Heather Hendricks financially exploited Resident A, using Resident A's debit card and borrowing money over the past few months while Resident A resided at the AFC home.

INVESTIGATION: On 06/24/2026, the Bureau of Community and Health Services received the allegations noted above. The complaint also states that this alleged incident occurred over the course of the past few months at the AFC home. Resident A resided in Staff Hendrick's personal home between 11/16/2025 and 11/18/2025 after being discharged from a hospital. Resident A moved into the facility on 11/19/2025. On 06/01/2026, Staff Hendricks left in the middle of her shift at the AFC home. Staff Hendricks borrowed \$200 from Resident A. On 06/01/2026, Staff Hendricks gave Resident A \$200 back and the debit card. Resident A was taken to the bank and discovered Staff Hendricks had been using the debit card as her own. Allegedly, Staff Hendricks signed Resident A up for Door Dash, Instacart, and Amazon. There are also gas charges. Resident A does not have a vehicle.

On 06/25/2026, I conducted an unannounced on-site at the facility. I interviewed manager Mary Beth Stewart, Resident A, and staff Betsy Imhoff.

Staff Stewart stated that she made an APS (Adult Protective Services) complaint after discovering staff Heather Hendricks was stealing from Resident A while working in the facility. Staff Hendricks disappeared in the middle of a work shift on 06/01/2026. Staff Hendricks had no call/no showed for a week, then came back on 06/12/2026 around 7:00 pm to cause issues. Staff Hendricks was demanding cash for her last paycheck. Licensee Designee Cajetan Kimfon told Staff Hendricks the money should go to Resident A. Staff Hendricks got an attitude and left. Then Staff Hendricks came back, gave Resident A \$200 and left. Staff Stewart stated Staff Hendricks supposedly borrowed the \$200 to pay towards her son's rent. Resident A received two pieces of mail about services. Adult Protective Services took the original documentation. They were bank statements that showed Staff Hedricks spent about \$2,000, and drained Resident A's account. There were purchases for Netflix, Door dash, Instacart, and gas; about 19 pages worth of transactions. Staff Stewart stated Staff Hendricks was charging Resident A \$40 while on the clock to take Resident A shopping. Staff Stewart stated that before Resident A moved back into the facility, Staff Hendricks had Resident A living at her house and that is how she thinks Staff Hendricks got ahold of Resident A's money and continued after Resident A moved back in. Staff Stewart stated that they had no idea this was going on, and it had been occurring since November 2025. She stated Resident A knew Staff Hedricks had her

debit card, and Resident A thought Staff Hendricks was handling her bills for her. Staff Stewart stated that Resident's January 2026 cost of care payment bounced, and that the facility was not handling Resident A's funds.

During this on-site, I interviewed Resident A. Resident A stated that about \$1,500 was spent on her account. Resident A stated she gave the card to staff Heather Hendricks because Staff Hendricks promised to get Resident A groceries. Resident A stated she trusted Staff Hendricks and stated that it "*was my mistake.*" She stated that Staff Stewart and LD Kimfon did not know about Staff Stewart having the debit card. Resident A stated that she didn't think about it until afterwards that Staff Hendricks never left a receipt. Resident A stated that Staff Hendricks confronted her and told Resident A that she was not supposed to tell Staff Stewart and LD Kimfon, then handed Resident A \$200 and left the facility. Resident A stated that she handles her own funds, and denied the facility is responsible for safekeeping her funds. Resident A reported residing in the facility due to not having a home. Resident A stated Staff Hendricks had her \$50/per month Humana spending card, as well as her food stamp card. Resident A stated that Staff Stewart looked over Resident A's bank statements. Resident A reported not even knowing what DoorDash is. Resident A reported she did live with Staff Hendricks for a couple of days but only gave Staff Hendricks access to her funds after moving back into the AFC home.

During this on-site, I also interviewed staff Betsy Imhoff. Staff Imhoff stated she had no idea what was happening. She heard about it after the fact and was shocked. Staff Imhoff stated that she does not understand how anyone could do what Staff Hendricks did.

During this on-site I obtained a copy of Resident A's *Assessment Plan for AFC Residents* dated 11/19/2025. The assessment plan notes that Resident A manages her own money, can be in the community on her own (but does not drive), and requires no assistance with personal care needs. A copy of Resident A's *Resident Funds Record Part 1* dated 11/19/2025, notes that Resident A is the person responsible for Resident A's funds.

On 07/23/2026, I spoke with adult protective services worker Julie Anderson. Julie Anderson stated that Resident A voluntarily gave Staff Hendricks her debit card. They shopped together and ordered things on Amazon together. Staff Hendricks paid back \$200. Resident A would go to the ATM and withdraw money with Staff Hendricks. There was no evidence of who was responsible for the DoorDash payments.

On 08/07/2026, I obtained copies of Resident A's Chase Bank statements from LD Kimfon. The bank statement dates range from 11/15/2025 to 06/11/2026. Multiple transactions are shown each month for purchases mostly made in Bay City, MI and Kawkawlin, MI. There are also multiple Amazon Prime, Amazon Prime Video, McDonald's, DoorDash, gas station, Walmart, and Instacart purchases.

On 08/12/2026, I interviewed staff Heather Hendricks via phone. Staff Hendricks stated that Resident A stayed with her for about a week after being in a hospital in Flint, MI. Staff Hendricks stated that there was an arrangement with her and Resident A that Staff Hendricks would handle Resident A's money/finances. When Resident A moved back into the adult foster care home, Resident A wanted Staff Hendricks to handle the financial aspect of Resident A's funeral arrangements. Staff Hendricks stated that she took all the residents in the home on outings, but she had a different dynamic with Resident A. Staff Hendricks stated that Resident A would give her a list of things to buy for Resident A along with Resident A's debit card. Staff Hendricks stated that Resident A wanted her (Staff Hendricks) to be put on Resident A's bank account. Staff Hendricks stated that Resident A did compensate her for the gas she'd use to take Resident A on outings, and they would also go to restaurants like Culver's and McDonald's while out. She stated they would stop at Speedway and 711 to get drinks and other things. Staff Hendricks stated that Resident A bought her (Resident A's) granddaughter some things from Amazon.com and had them shipped directly to the granddaughter, and that would account for three of the Amazon purchases. Staff Hendricks stated that Resident A bought a friend a China set from Amazon for Christmas and had it delivered to the friend. Staff Hendricks denied having any knowledge about any DoorDash purchases. Staff Hendricks stated that the InstaCart purchases were online shopping done for Resident A. Staff Hendricks stated that she would order things through InstaCart for Resident A, then go pick the orders up from the stores (i.e. Walmart, Kroger, and Meijer). Staff Hendricks stated that Resident A would purchase snacks, clothes, make up, hygiene items, and sewing items. Staff Hendricks stated that she would make purchases in Saginaw, MI, Bay City, MI, and Kawkawlin, MI once or twice a week. Staff Hendricks stated if Resident A did not accompany her, she was picking stuff up for Resident A.

Staff Hendricks further stated that Resident A did give her \$200.00 for groceries, when Staff Hendricks was off due to surgery, but Staff Hendricks did give Resident A the money back. Staff Hendricks stated that she has done this line of work for 25 years, but Resident A is the only resident she has done this for. Staff Hendricks stated that she was supposed to become Resident A's payee. Staff Hendricks stated that the Amazon Prime Video charges do not make sense, and that they should have come off of her (Staff Hendricks) card, not Resident A's. Staff Hendricks stated that Resident A's card was probably the top card on her (Staff Hendricks) Amazon account. Staff Hendricks stated that she was not checking Resident A's bank account regularly (and did not see the Amazon Prime charges). Staff Hendricks stated that she also was not checking her own credit union account, because her credit union (due to safety measures), does not allow her to see her own itemized purchases. Staff Hendricks stated that this was not intentional. Staff Hendricks stated that she will take care of this and try to reimburse Resident A for the Amazon Prime purchases and reoccurring Amazon Prime monthly membership fees. Staff Hendricks stated that she is "*not a lying kind of person*" and that the Amazon Prime charges were her mix-up. Staff Hendricks stated that Resident A told her not to tell LD Kimfon and manager Mary Beth Stewart about Staff Hendricks handling Resident A's funds.

The facility did complete a Workforce Background Check (WBC) on Staff Hendricks as required. Staff Hendricks is in the WBC website, and her profile was taken off the Country Square AFC profile. Staff Hendricks is listed as terminated. The facility self-reported this complaint. There's no previous report alleging Staff Hendricks was stealing money from residents.

On 08/12/2026, I sent an email to APS (adult protective services) worker Julie Anderson asking to confirm which law enforcement agency received the law enforcement referral from adult protective services. On 08/13/2026, APS worker Julie Anderson responded stating that on 06/17/2026 she completed a law enforcement referral to the Bay City Police Department, providing the information regarding the complaint and contact information for the parties involved.

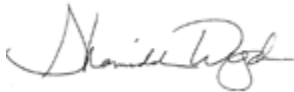
On 08/12/2026, I conducted an exit conference with licensee designee Cajetan Kimfon via phone. I informed LD Kimfon of the findings and conclusions. LD Kimfon stated that Staff Hendricks employment was terminated. The police are involved, and he will be following up with law enforcement.

APPLICABLE RULE	
R 400.637	Handling of resident funds and valuables.
	(11) A licensee, staff, volunteers, members of the household, and their family members cannot accept, take, or borrow money, resident funds, or valuables from a resident, even with the consent of the resident.
ANALYSIS:	On 06/25/2026, I conducted an unannounced on-site at the facility. I spoke with manager Mary Beth Stewart and Resident A. Staff Stewart reported discovering charges on Resident A's bank statements that Staff Heather Hendricks made, and that Resident A let Staff Hendricks borrow \$200.00. Resident A was interviewed and confirmed that Staff Hendricks had access to her bank card and stated that Staff Hendricks spent a total of about \$1,500. She stated that Staff Stewart and LD Kimfon did not know about Staff Stewart having the debit card. Resident A stated that she didn't think about it until afterwards that Staff Hendricks never left a receipt. Resident A reported not knowing what some of the charges were (i.e. DoorDash). During the course of this investigation, I reviewed Resident A's <i>Assessment Plan for AFC Residents</i> which notes that Resident A manages her own money. I also reviewed Resident A's Chase Bank statements from December 2025 to June 2026 which details multiple transactions each month for

	Amazon Prime, Amazon Prime Video, McDonald's, Door Dash, gas station, Walmart, and Instacart purchases. On 08/12/2026, I interviewed staff Heather Hendricks. Staff Hendricks confirmed that she borrowed \$200.00 from Resident A and paid Resident A back. Staff Hendricks stated that other charges were made on behalf of Resident A, Resident A's family, and Resident A's friend. Staff Hendricks confirmed that the Amazon Prime transactions were supposed to be her own transactions and stated that it was not intentional. Staff Hendricks also reported that Resident A reimbursed her for gas money. There is a preponderance of evidence to substantiate a rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan, I recommend continuation of the AFC large group home license (capacity 13-20).

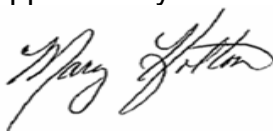


08/13/2026

Shamidah Wyden
Licensing Consultant

Date

Approved By:



08/13/2026

Mary E. Holton
Area Manager

Date