



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 3, 2026

Sally Londry
S & D Senior Living Home
1359 S. Colling Rd.
Caro, MI 48723

RE: License #: AM790388202
Investigation #: 2026A0623038
S&D Senior Living Home

Dear Sally Londry:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing, and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Cynthia Badour".

Cynthia Badour, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa St.
P.O. Box 30664
Lansing, MI 48909
(517) 648-8877

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM790388202
Investigation #:	2026A0623038
Complaint Receipt Date:	06/12/2026
Investigation Initiation Date:	06/15/2026
Report Due Date:	08/11/2026
Licensee Name:	S & D Senior Living Home
Licensee Address:	1359 S. Colling Rd. Caro, MI 48723
Licensee Telephone #:	(989) 286-3711
Administrator:	Sally Londry
Licensee Designee:	Sally Londry
Name of Facility:	S&D Senior Living Home
Facility Address:	1359 S. Colling Rd. Caro, MI 48723
Facility Telephone #:	(989) 286-3711
Original Issuance Date:	10/18/2018
License Status:	REGULAR
Effective Date:	04/18/2025
Expiration Date:	04/17/2027
Capacity:	10
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Law enforcement responded to a 911 call of a fight at the AFC home. Staff Brooke Londry and Volunteer Barry Southgate were in a physical altercation in front of all 9 residents.	Yes
Additional Findings	Yes

III. METHODOLOGY

06/12/2026	Special Investigation Intake 2026A0623038
06/15/2026	APS Referral An APS referral was completed.
06/15/2026	Special Investigation Initiated - Letter I emailed Adult Services for information.
06/16/2026	Contact - Telephone call made I contacted APS worker Gerald Edwards.
06/22/2026	Inspection Completed On-site Observation and interviews.
06/22/2026	Contact - Document Received I received written statements from Sally Londry and Barry Southgate.
07/08/2026	Contact - Telephone call made I contacted Staff Brooke Londry.
07/20/2026	Contact - Telephone call made I contacted Trooper Steven Tuohey.
07/20/2026	Contact - Telephone call made I contacted APS worker Gerald Edwards.
07/23/2026	Contact - Face to Face I met with Resident I.
07/23/2026	Contact – Face to Face I met with Staff Tanya Palmer.

07/27/2026	Contact - Document Received I received a copy of the police Incident Report #033-0001112-26.
07/29/2026	Contact - Telephone call made I contacted Staff Brooke Londry.
07/29/2026	Contact - Telephone call made I contacted Guardian G.
07/30/2026	Contact - Telephone call made I contacted Christopher Dicks.
07/30/2026	Contact - Telephone call made I contacted Guardian for Resident D and Resident F.
07/30/2026	Contact - Telephone call made I contacted Guardian for Resident B and Resident C.
07/30/2026	Contact - Document Received I reviewed the Workforce Background Check website for the facility, S&D Senior Living Home.
07/30/2026	Inspection Completed-BCAL Sub. Non-Compliance
07/30/2026	Exit Conference I conducted an exit conference with LD Sally Londry.

ALLEGATION:

Law enforcement responded to a 911 call of a fight at the AFC home. Staff Brooke Londry and Staff Barry Southgate were in a physical altercation in front of all 9 residents.

INVESTIGATION:

On 06/15/2026, An Adult Protective Service (APS) referral was completed. I shared information with APS. On 06/15/2026, I emailed Adult Services for information. On 06/16/2026, I contacted APS worker Gerald Edwards. APS Edwards stated that he will be going out to the home today and conducting interviews.

On 06/22/2026, I conducted an unannounced onsite inspection of the facility. I interviewed Licensee Designee (LD) Sally Londry, Volunteer Barry Southgate and 8 residents of the home individually.

On 06/22/2026, I interviewed LD Sally Londry. LD Londry stated that the incident happened on an afternoon just before leaving to go to Mt. Pleasant for an outing. LD Londry stated that it was started by her daughter Brooke's boyfriend (Christopher Dicks) making smart remarks. LD Londry stated that the police were called and Barry Southgate was arrested. LD Londry admitted that all 9 residents were present during the altercation and witnessed everything. LD Londry stated that she fired Brooke Londry after the incident and told the police that she no longer works for her. LD Londry stated that there is an outside camera that caught some of the incident, however only Brooke Londry knew the password and the police viewed the video and then arrested Barry Southgate. I requested to see Brooke Londry's employee file and background check documentation however LD Londry stated that she was unable to find any documents except for a few training certificates. LD Londry stated that she allows Brooke Londry to work for her on and off because she makes her feel bad that she will be homeless or doesn't have a car and is only using her to either make money or give her money. LD Londry stated that she did not complete an incident report, however she did inform the residents' guardians. LD Londry has had her boyfriend Barry Southgate volunteer assisting her in the home but stated he does not provide personal care. LD Londry also had her daughter Brooke Londry working in the home without completing the requirements in the Workforce Background Check. LD Sally Londry stated she has difficulty accessing the site and does not follow up in any attempt to gain access although she has called the help line for the website and spoke with Consultant Anthony Humphrey.

On 06/22/2026, I interviewed Volunteer Barry Southgate. Volunteer Southgate stated he has his own home in Reese. Volunteer Southgate stated he has his own money and the dog Coda (mixed breed small terrier type) accompanies him when he is at the AFC home. Volunteer Southgate stated that Brooke Londry and her boyfriend Chris (Christopher) Dicks started causing problems as they were all getting ready to leave on an outing. Volunteer Southgate stated that he was arrested, he paid the bond and walked back to AFC home where his car was. Volunteer Southgate stated that Brooke Londry uses her mom (Sally Londry) to pay her bills and get things like a car. Volunteer Southgate stated that he has warned Sally Londry since January this year that Brooke Londry will continue to cause problems because she does not like him because he knows she is just using Sally Londry. Volunteer Southgate stated about 10 years ago he pled guilty to attempted stalking and attempted resisting/assaulting a police officer both misdemeanors, and a couple of years ago found guilty misdemeanor trespassing. Volunteer Southgate stated that he assists with prompting residents in the home but does not provide any personal care.

On 06/22/2026, I interviewed Resident A. Resident A stated that he is his own guardian, however he does have a conservator. Resident A stated that he witnessed Brooke Londry yelling and she spat in Barry Southgate's face. Resident A stated that he saw Brooke Londry hitting and yelling at Barry Southgate and he was hitting back/blocking her. Resident A stated that the home is peaceful when Brooke Londry is not in the home. Resident A has no concerns about Barry Southgate.

On 06/22/2026, I interviewed Resident B. Resident B stated he has a guardian and payee. Resident B stated that he remembers witnessing Brooke Londry beating up on Barry Southgate. Resident B stated that he didn't like seeing that. Resident B stated that he hasn't seen Brooke Londry since the incident. Resident B stated that he likes the home and has no problem with Barry Southgate.

On 06/22/2026, I interviewed Resident C. Resident C stated that she has a guardian. Resident C stated that she remembered Brooke Londry swearing at Barry Southgate and Brooke Londry beating on Barry Southgate. Barry Southgate grabbed Brooke Londry and held her tight to stop her from hitting him. Resident C stated that she talked to a police officer about what she witnessed. Resident C stated that she has not seen Brooke Londry since the incident. Resident C stated that she doesn't have any concerns about Barry Southgate.

On 06/22/2026, I interviewed Resident D. Resident D stated that she has a guardian. Resident D stated that she has short term memory loss and does not remember what happened. Resident D stated that she has no problems with Brooke Londry, Barry Southgate or Sally Londry.

On 06/22/2026, I interviewed Resident E. Resident E stated that she does not have a guardian. Resident E stated that she saw Brooke Londry spit in Barry Southgate's face. Resident E stated that she witnessed Brooke Londry push Barry Southgate several times. Resident E stated that Brooke Londry started everything. Resident E stated that she just moved home in March 2026. Resident E stated that Barry Southgate "is nice to people".

On 06/22/2026, I interviewed Resident F. Resident F stated that she has a guardian. Resident F stated that she witnessed Brooke Londry arguing with Barry Southgate. Brooke Londry hit Barry Southgate. Barry Southgate had Brooke Londry in a choke hold. Resident F reported no problems with Barry Southgate or Sally Londry.

On 06/22/2026, I interviewed Resident G. Resident G stated that he has a guardian. Resident G stated that the whole thing was all because of Brooke (Londry). Resident G stated that he saw Brooke Londry lunge at Barry Southgate getting in his face and he tried to get away from her. Resident G stated he remembers talking to the cops and APS. Resident G stated that he gets along with Barry Southgate and considers Sally Londry to be very sweet. Resident G feels safe in the home.

On 06/22/2026, I interviewed Resident H. Resident H stated that he does have a guardian. Resident H stated that he witnessed Brooke Londry push, punch, scratch and spit at Barry Southgate. Resident H stated that Barry Southgate put Brooke Londry into a bear hug hold to keep her from continuing to hit him. Resident H stated that he feels safe at the home now that Brooke Londry is gone.

On 06/22/2026, I received written statements from LD Sally Londry and Volunteer Barry Southgate.

On 06/22/2026, I reviewed a written statement completed by LD Londry. The statement indicated the following:

On June 22, 2026, an incident occurred as Sally (Londry) and Barry (Southgate) were preparing to depart with residents for an outing. Brooke (Londry) and Chris (Christopher Dicks) arrived unexpectedly and began unloading items from the truck into Brooke's personal vehicle. Both Sally (Londry) and Barry (Southgate) informed Brooke (Londry) that they intended to use the red truck. Following a comment made by Chris (Christopher Dicks), Brooke (Londry) confronted Barry (Southgate), verbally accosting him, spitting at him, and escalating the situation. Sally (Londry) instructed Barry (Southgate) to retrieve his dog and leave in the white car; however, when Barry (Southgate) attempted to enter the house, Brooke (Londry) physically blocked him, pushed him, and threw his dog. After regaining possession of his dog, Barry (Southgate) entered the vehicle and attempted to leave, at which point Brooke (Londry) attacked him again, physically assaulting him and attempting to pull him from the car. During the struggle, the vehicle rolled backward and struck a motorhome. Barry (Southgate) restrained Brooke (Londry) to stop the assault and contacted 911. The altercation continued until law enforcement arrived.

On 06/22/2026, I reviewed a written statement completed by Volunteer Barry Southgate. The statement indicated the following:

On June 2, 2026, an incident occurred during preparations for an outing. Brooke (Londry) arrived and began unloading the red truck, prompting a verbal exchange involving Barry (Southgate) and Brooke's boyfriend (Christopher Dicks). Brooke then approached Barry (Southgate) across the parking lot. Amid the interactions, a vehicle backed into a camper. Later, while Barry (Southgate) was seated in the vehicle and Brooke (Londry) had her hands inside the window, the vehicle rolled backward again with the door open, striking the camper. Barry (Southgate) subsequently repositioned the vehicle and contacted law enforcement. Upon arrival, officers separated the individuals, collected statements, reviewed camera footage, and ultimately arrested Barry (Southgate).

On 07/08/2026, I contacted Staff Brooke Londry. I left a voice mail message.

On 07/20/2026, I contacted Trooper Steven Tuohey. Trooper Tuohey stated at first they were going to arrest Brooke Londry too, until he viewed the footage from the camera. Trooper Tuohey stated that he saw Barry Southgate choking Brooke for too long and decided to take Barry Southgate in as he was seen as being overly aggressive, so he was arrested. Trooper stated that at first Brooke Londry looked like the aggressor yelling at Sally Londry and Barry Southgate. Trooper Tuohey stated that there is a pending warrant for Brooke Londry.

On 07/20/2026, I contacted APS worker Gerald Edwards. APS Edwards stated that he would be substantiating his case.

On 07/23/2026, I interviewed Resident I at the facility. Resident I stated he is his own guardian. Resident I stated he remembers Brooke Londry chasing after Barry Southgate and spitting at him and punching him in the face. Resident I stated he feels safe at the home and has no concerns.

On 07/23/2026, I interviewed Staff Tanya Palmer. Staff Palmer stated she usually comes and fills in when Sally needs to run errands. Staff Palmer stated that she hopes to get more hours. Staff Palmer stated that she was not present during the incident but only heard about it.

On 07/27/2026, I received a copy of the police Incident Report #033-0001112-26. I reviewed the police report. A police investigation was conducted in response to a domestic assault incident at the S & D Senior Living AFC home in Tuscola County involving Barry Southgate and Brooke Londry. The altercation began during an argument related to Brooke Londry's boyfriend and the loading of belongings. Witnesses reported escalating mutual aggression, including Brooke Londry spitting on Barry Southgate and striking him multiple times, and Barry Southgate grabbing a rake, swinging it near Brooke Londry, and allegedly grabbing her by the neck. Both parties were identified and interviewed; no visible injuries were documented. Video and witness statements confirmed a pattern of mutual physical conflict. Barry Southgate was arrested on charges of Assault by Strangulation and Assault and Battery, while Brooke Londry faces a pending warrant for Assault and Battery, with additional charges under prosecutor review. A preliminary court hearing is scheduled for July 22, 2026.

On 07/29/2026, I contacted Staff Brooke Londry. The phone number is not in service.

On 07/29/2026, I contacted Resident G's guardian, Guardian G. Guardian G stated that she doesn't remember hearing about the incident however she likes Sally Londry and Barry Southgate. Guardian G stated that she thinks they do a good job and Resident G has done good at the home and is able to speak for himself so if there is something he doesn't like he calls her or a family member.

On 07/30/2026, I contacted Christopher Dicks. I left a voice mail message.

On 07/30/2026, I contacted Resident D and Resident F's guardian, Guardian D/F. Guardian D/F stated that she was not told by Sally Londry or anyone that there had been an incident at the home. Guardian D/F stated that she recently saw Brooke Londry working at the local McDonalds and last she knew Brooke Londry was working at the AFC home. Guardian D/F stated that she is concerned and will decide next steps to be taken.

On 07/30/2026, I contacted Resident B and Resident C's guardian, Guardian B/C. Guardian B/C stated that she did not know of the incident at the AFC home. Guardian B/C stated that she believes Sally Londry is caring and does a lot for the residents like taking them on outings all the time. Guardian B/C stated that she doesn't know much about Barry Southgate.

On 07/30/2026, I conducted an exit conference with LD Sally Londry. LD Londry stated that Barry Southgate had his District Court hearing on the 22nd and the case was transferred to Circuit Court with no scheduled court date at this time. LD Londry stated that Brooke Londry is not working in the AFC home. I explained due to the seriousness of the findings I will be recommending placing the home on a 6-month provisional license, with a detailed corrective action plan completed by LD Londry to address these deficiencies. LD Londry stated that she understood and would contact this consultant if she had further questions.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.
ANALYSIS:	The allegations stated that law enforcement responded to a 911 call of a fight at the AFC home. Staff Brooke Londry and Volunteer Barry Southgate were in a physical altercation in front of all 9 residents. The investigation, supported by resident interviews, written statements, APS coordination, and police records, substantiated that a significant and unsafe confrontation took place in direct view of vulnerable adults, violating resident rights and safety requirements. Police reviewed video footage and arrested Barry Southgate for assault by strangulation and assault and battery; Brooke Londry is subject to a pending warrant. I conclude there is enough evidence to substantiate this rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

Fingerprint requirements were not completed for staff.

INVESTIGATION:

On 6/22/2026, I requested to see Brooke Londry's employee file and background check documentation however LD Londry stated that she was unable to find any documents except for a few training certificates. LD Londry stated that she allows Brooke Londry to work for her on and off because she makes her feel bad that she will be homeless or doesn't have a car and is only using her to either make money or give her money. LD Londry has had her boyfriend Barry Southgate volunteer assisting her in the home but stated he does not provide personal care. LD Londry also had her daughter Brooke

Londry working in the home without completing the requirements in the Workforce Background Check.

On 6/22/2026, LD Sally Londry stated she has difficulty accessing the site and does not follow up in any attempt to gain access although she has called the help line for the website and spoke with Consultant Anthony Humphrey.

On 6/22/2026, Volunteer Southgate stated about 10 years ago he pled guilty to attempted stalking and attempted resisting/assaulting a police officer both misdemeanors, and a couple of years ago found guilty misdemeanor trespassing. Volunteer Southgate stated that he assists with prompting residents in the home but does not provide any personal care.

On 07/30/2026, I reviewed the Workforce Background Check website for the facility, S&D Senior Living Home. There are 2 pending hires, Tanya Palmer and Terri Brown pending registry checks as of 07/08/2026.

SIR #2025A0623053, dated 11/12/2025 cited violation to MCL 400.734b(2) due to the facility not having any staff listed in the Workforce Background Check system. The corrective action plan dated 12/04/2025 and signed by Sally Londry indicated, *"I will not let them start in the AFC home until they have been approved to start working and volunteering. Timeline-As soon as they complete their paperwork and the results are back."*

APPLICABLE RULE	
MCL 400.734b	Employing or contracting with certain individuals providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; determination of existence of national criminal history; failure to conduct criminal history check; automated fingerprint identification system database; electronic web-based system; costs; definitions.
	(2) Except as otherwise provided in this subsection or subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents until the adult foster care facility or staffing agency has conducted a criminal history check in compliance with this section or has received criminal history record information in compliance with subsections (3) and (11). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. On or before April 1, 2011, an individual who is exempt under this subsection and who has not been the subject of a criminal history check conducted in compliance with this

	section shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (14). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006, but may transfer to another adult foster care facility, mental health facility, or covered health facility. If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(i) or an order or disposition described under subsection (1)(h), or is found to have been convicted of a relevant crime described under 42 USC 1320a-7(a), he or she is no longer exempt and shall be terminated from employment or denied employment.
ANALYSIS:	On 07/30/2026, I reviewed the Workforce Background Check website for the facility, S&D Senior Living Home. There are 2 pending hires, Tanya Palmer and Terri Brown pending registry checks as of 07/08/2026. There have been no eligible staff working in the home since the first violation identified on 11/05/2025. SIR #2025A0623053, dated 11/12/2025 cited violation to MCL 400.734b(2) due to the facility not having any staff listed in the Workforce Background Check system. LD Sally Londry failed to follow corrective action plan dated 12/4/2025. The investigation identified repeated and ongoing non-compliance with state Workforce Background Check requirements. Multiple individuals, including Staff Brooke Londry and Volunteer Barry Southgate, had been allowed to work or assist in the home without proper fingerprinting, clearance, or adherence to previously issued corrective action plans. This represents a repeat violation and demonstrates a pattern of willful and substantial disregard for staffing and safety protocols that affect quality of care. I conclude there is enough evidence to substantiate this rule violation.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED SIR 2025A0623053, dated 11/12/2025

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend a modification of the license to provisional status due to willful and substantial staffing and quality of care violations.



08/03/2026

Cynthia Badour
Licensing Consultant

Date

Approved By:



08/03/2026

Mary E. Holton
Area Manager

Date