



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 30, 2026

Achal Patel
Divine Life Assisted Living Center 2 LLC
2045 Birch Bluff Drive
Okemos, MI 48864

RE: License #: AL330404951
Investigation #: 2026A0466045
Divine Life Assisted Living Center 2 LLC

Dear Mr. Patel:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in cursive script that reads "Julie Elkins".

Julie Elkins, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AL330404951
Investigation #:	2026A0466045
Complaint Receipt Date:	06/15/2026
Investigation Initiation Date:	06/16/2026
Report Due Date:	08/14/2026
Licensee Name:	Divine Life Assisted Living Center 2 LLC
Licensee Address:	2045 Birch Bluff Drive Okemos, MI 48864
Licensee Telephone #:	(517) 339-3677
Administrator:	Cheri Lynn Weaver
Licensee Designee:	Achal Patel
Name of Facility:	Divine Life Assisted Living Center 2 LLC
Facility Address:	5905 Edson Street Haslett, MI 48840
Facility Telephone #:	(517) 339-3677
Original Issuance Date:	11/20/2020
License Status:	REGULAR
Effective Date:	05/20/2025
Expiration Date:	05/19/2027
Capacity:	16
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

II. ALLEGATIONS:

	Violation Established?
The shared room occupied by Resident A and Resident B has a noticeable urine odor.	No

Please note: other allegations were listed in the referral, however, were not AFC rule or statute related and were not investigated.

III. METHODOLOGY

06/15/2026	Special Investigation Intake 2026A0466045.
06/16/2026	Special Investigation Initiated – Telephone Complainant interviewed.
06/16/2026	Contact - Document Sent to Officer Bozan, meridian township police department.
06/16/2026	Contact - Document Received Email from Officer Bozan.
06/22/2026	APS Referral- Kai Chea Wright assigned.
06/22/2026	Contact - Telephone call made, Officer Bazan interviewed.
06/24/2026	Inspection Completed On-site with APS Kai Chea Wright.
06/25/2026	Contact document sent FOIA request.
6/30/2026	FOIA Request received.
07/22/2026	Contact- email sent to APS Kai Chea Wright.
7/30/2026	Exit conference with licensee designee Achal Patel.

ALLEGATION: The shared room occupied by Resident A and Resident B has a noticeable urine odor.

INVESTIGATION:

On 06/15/2026, Complainant reported that Resident A's roommate, Resident B, is unable to care for himself and frequently urinates in his bed, resulting in a persistent foul odor in the room. Complainant stated that when he raised this concern with the

two staff members on duty, one responded that Resident B was a senior and told him not to instruct her on how to do her job. He reported that direct care staff were rude, used profanity, and that he hopes the facility's camera footage can document how he was treated. Complainant stated that staff brushed past him, then accused him of being aggressive, and subsequently called the police. Complainant reported that staff appeared upset because concerns were raised about the care being provided to residents, and he expressed worry about possible retaliation toward Resident A and other residents.

On 6/16/2026, I interviewed Complainant, who reported concerns regarding a strong odor of old urine in Resident A's room on 6/14/2026, at approximately 1:30 p.m. Complainant reported that when he asked the staff member on duty about the smell, she responded, "Don't get smart with me" and "Don't tell me how to do my job." Complainant stated that the direct care staff on duty told him he was trespassed and needed to leave, which he did. Complainant reported that direct care worker (DCW) Amelia Covert-Krawczyk said "F-you" to him. Complainant further stated that when he spoke with Resident A around 6:00 p.m. by phone that same day, Resident B still had not been changed by the staff on duty.

On 06/22/2026, I interviewed Officer Stacey Bazan, who reported that on 6/14/2026, at approximately 1440 hours, she responded to Divine Life for an assault complaint that occurred at 1410 hours. Officer Bazan stated that Resident A lives at the facility and that Amelia Covert-Krawczyk and Melania Covert-Krawczyk were the DCWs on duty at the time. She reported that the facility indicated there had been prior issues involving Relative A1. Officer Bazan stated that DCW Amelia Covert-Krawczyk reported Relative A1 was disrespectful toward her and was "bumping her with his chest," prompting her to use her shoulder to push him back to maintain her personal space. DCW Amelia Covert-Krawczyk also reported that facility manager Sophia Covert-Krawczyk had a recording of Relative A1 being loud on a previous occasion. Officer Bazan further stated that DCW Amelia Covert-Krawczyk told her Resident B had a urine odor due to kidney issues. She reported that both DCW Amelia Covert-Krawczyk and DCW Melania Covert-Krawczyk reported similar accounts of the events that took place while interacting with Relative A1. Officer Bazan confirmed that per the request of the facility manger Sophia Covert-Krawczyk, Relative A1 has been placed on a permanent trespass.

I interviewed APS worker Kai Chea Wright on 6/22/2026, who reported that APS conducted an unannounced visit to the facility on an unspecified date and found the room clean with no foul odor. APS Wright also stated that Resident B moved from the facility on 6/18/2026.

On 06/24/2026, APS Wright and I conducted an unannounced investigation. Upon entry, DCW Amelia Covert-Krawczyk was rude, antagonistic, and displayed clear

reluctance to cooperate with both myself and APS. DCW Amelia Covert-Krawczyk and DCW Melania Covert-Krawczyk stated they did not know Resident A's whereabouts and refused to provide any information regarding Residents A and B, citing HIPAA, even after we presented our badges and explained the purpose of the inquiry. DCW Amelia Covert-Krawczyk and DCW Melania Covert-Krawczyk denied that Resident B was left in wet incontinence briefs or in a wet bed.

APS Wright and I interviewed Resident A who stated that his bedroom consistently smelled bad. Resident A reported that facility staff were not regularly changing Resident B, who always smelled of urine and had left the facility about a week prior. Resident A stated that Resident B's bed was consistently wet and that Resident B, due to dementia, did not request to be changed. Resident A also reported that he attends program five days a week because he does not like being at the facility, stating that staff treat him poorly however Resident A could not provide concrete examples. Resident A further explained that Resident B frequently urinated, was unable to use the bathroom independently, and that staff left used incontinence briefs in the trash, causing a strong urine odor. Resident A reported that staff left Resident B soaked and did not change him as needed.

I interviewed DCW Adam Krawczyk, who reported that Resident A frequently complained that the room he shared with Resident B smelled of urine. He reported that Resident B had a medical condition causing a persistent urine odor, though he could not recall the specific diagnosis. DCW Krawczyk denied that Resident B was left in wet incontinence briefs or in a wet bed.

I reviewed Resident B's record which contained a *Health Care Appraisal* dated 8/11/2025 and documented that Resident B is diagnosed with depression and dementia. In the "other health related information of concern" it documented, "In need of assisted living, nursing care, PT/OT. Declining ADLs, worsening memory/confusion." Resident B's written *Assessment Plan for AFC Residents* dated 11/06/2025 and documented in the "toileting" section, "fully incontinent." I reviewed the entire record that was provided to me by DCW Adam Krawczyk and I found no documentation of any medical condition that would cause Resident B to smell like urine.

I observed that the facility, including Resident A's bedroom, and did not observe any foul odor. Because Resident B had already been moved to another living arrangement, I was unable to observe him.

On 06/30/2026 I reviewed a *MTP Meridian Township Police Department Case Report* authored Officer Bazan. A summary of the interviews conducted by Meridian Township Police documented in "Narrative" section of the report is provided below.

- Direct care worker Amelia Covert-Krawczyk reported that she was in the kitchen when Resident A got back to the facility with Relative A1. Amelia Covert-Krawczyk reported that Resident A shares a room with another resident (Resident B) and Relative A1 came out of the shared room and was advising that the employees needed to attend to Resident B due to the smell of urine and the uncleanliness of him. Amelia Covert-Krawczyk reported that she explained to Relative A1 that Resident B had just been changed but that was not good enough for Relative A1 as he started to yell and became upset that Resident A has to smell that. Amelia Covert-Krawczyk reported that Relative A1 was puffing his chest out and trying to intimidate her. Amelia Covert-Krawczyk reported Relative A1 was pushing his chest against her arm and was yelling at her and his hands were behind his back. Amelia Covert-Krawczyk reported she told him to get back but he was not listening and he was belligerent. Amelia Covert-Krawczyk reported that Relative A1 was not backing away so she made a movement with her shoulder/bicep area to push him off from her because of him using his chest to bully her. Amelia Covert-Krawczyk reported that Melania Covert-Krawczyk came out in the area and started yelling at Relative A1 due to him being up against Amelia Covert-Krawczyk. Amelia Covert-Krawczyk reported that Relative A1 started yelling at Melania Covert-Krawczyk. They asked him to leave but he was refusing. They contacted their house manager Sophia Covert-Krawczyk. Amelia Covert-Krawczyk advised that Relative A1 finally left. Amelia Covert-Krawczyk stated that she was not injured from Relative A1's action of pushing on her arm with his chest area. Amelia Covert-Krawczyk claimed no injury and does not believe she has any red marks from Relative A's chest being pushed against her.
- Sophia Covert-Krawczyk explained that she was not at the facility when this incident occurred but that she received a phone call about it. Sophia Covert-Krawczyk explained that they have had similar incidents when Relative A1 comes to visit Resident A, nothing to the point of him pushing his body into a staff member but he has been loud in the past. Sophia Covert-Krawczyk requested that Relative A1 be denied access to the property for life. Sophia Covert-Krawczyk stated that Resident B has a medical condition that causes his pores to smell.
- Relative A1 reported that he was concerned with Resident B not being taken care of properly. Relative A1 explained that Resident B had a heavy strong odor of urine and that he was not trying to be rude but wanted this to be taken care of because Resident A lives in that room and should not have to smell that smell every day. Relative A1 explained that when he brought it up to the workers, they started to be rude to him. He explained that the worker made comments like "don't be smart with me and don't tell me how to do my job." Relative A1 stated that the worker's sister came out and started swearing and yelling at him for "attacking her sister." Relative A1 stated that he did not do this. Relative A1 denied that his body ever touched anyone there. Relative

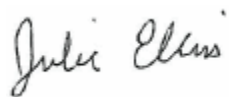
A1 stated that this did not happen, that he was not close enough for this. Relative A1 was told by Office Bazan that the manager wishes for him to be denied access to the property for life which includes the parking lot. Officer Bazan suggested that he could park on the road and have Resident A come out to his vehicle when he wants to have visits with him. Relative A1 reported that he understood. Trespass warning for life was provided to Relative A1 via telephone, on June 14, 2026. This information was added to MTPD trespass list.

APPLICABLE RULE	
R 400.647	Safety and maintenance of premises.
	(2) Home furnishings and housekeeping standards must present a comfortable, clean, and orderly appearance.
ANALYSIS:	During both the unannounced onsite investigations conducted by myself and APS, Resident A's bedroom was clean and did not have a foul odor therefore there is not enough evidence to establish a violation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.685	Resident admission; resident assessment plan; resident care agreement; health care appraisal.
	(2) A licensee shall not accept or care for a resident until a written assessment has been completed. A written assessment plan must include all of the following: (a) The amount of personal care, supervision, and protection required by the resident that is available at the facility.
ANALYSIS:	Although Resident B's <i>Assessment Plan for AFC Residents</i> indicated Resident B is incontinent, it did not document that Resident B required additional assistance with toileting. I could not interview or observe Resident B as he had moved from the facility prior to the onsite investigation. Per interviews and observation of the facility, there was no lingering urine odors in the resident bedroom. Therefore, there is insufficient evidence to establish a violation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change to the current licensing recommendation for this facility.



07/30/2026

Julie Elkins
Licensing Consultant

Date

Approved By:



07/30/2026

Dawn N. Timm
Area Manager

Date