



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 14, 2026

Donna McBride
Spectrum Community Services
Suite 700
185 E. Main St
Benton Harbor, MI 49022

RE: License #: AS820014549
Investigation #: 2026A0116034
Salem Residence

Dear Ms. McBride:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee designee and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "Pandrea Robinson". The signature is fluid and cursive, with the first name "Pandrea" and last name "Robinson" clearly distinguishable.

Pandrea Robinson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place Ste 2-730
3044 W Grand Blvd, Annex
Detroit, MI 48202
(313) 319-9682

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820014549
Investigation #:	2026A0116034
Complaint Receipt Date:	06/15/2026
Investigation Initiation Date:	06/17/2026
Report Due Date:	08/14/2026
Licensee Name:	Spectrum Community Services
Licensee Address:	Suite 700 185 E. Main St Benton Harbor, MI 49022
Licensee Telephone #:	(231) 887-4130
Administrator:	Donna McBride
Licensee Designee:	Donna McBride
Name of Facility:	Salem Residence
Facility Address:	28595 Huron River Drive Flat Rock, MI 48134
Facility Telephone #:	(734) 782-5607
Original Issuance Date:	03/25/1991
License Status:	REGULAR
Effective Date:	04/24/2026
Expiration Date:	04/23/2028
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
On an unknown date, staff, Stephen Dalumo, cut Resident A and B on the face while shaving them. It is unknown if they required medical attention.	No
Additional Findings	Yes

III. METHODOLOGY

06/15/2026	Special Investigation Intake 2026A0116034
06/17/2026	APS Referral Received.
06/17/2026	Special Investigation Initiated - On Site Home manager, Samuel Udeozor, visually observed Resident A and B.
06/17/2026	Contact - Telephone call made Recipient rights investigator, Frankie Lewis.
06/17/2026	Inspection Completed-BCAL Sub. Compliance
06/23/2026	Contact - Telephone call made Staff, Stephen Dalumo.
06/23/2026	Contact - Telephone call made Guardian A1. Telephone disconnected.
06/23/2026	Contact - Telephone call made Guardian B1.
07/08/2026	Exit Conference Licensee designee, Donna McBride.

ALLEGATION:

On an unknown date, staff, Stephen Dalumo, cut Resident A and B on the face while shaving them. It is unknown if they required medical attention.

INVESTIGATION:

On 06/17/26, I conducted an unscheduled onsite inspection and interviewed home manager, Samuel Udeozor, and visually observed Residents A-B. Mr. Udeozor reported that this allegation is frivolous and is coming from a disgruntled employee that is attempting to get staff in trouble. Mr. Udeozor reported that recipient rights was out yesterday regarding the matter, and he told him the same thing. Mr. Udeozor reported that all the male residents are regularly shaved and have never been cut or required medical attention after being shaved. Mr. Udeozor reported that staff, Stephen Dalumo, has worked in the home for over 15 years and is great with the residents.

I visually observed Resident A and B and neither had any cuts, scratches, or marks anywhere on their face or neck area. They were both neatly dressed and groomed. They were unable to be interviewed due to the severity of their developmental disability.

On 06/17/26, I interviewed recipient rights investigator, Frankie Lewis, and he reported that he was at the home on 06/16/26. Mr. Lewis reported that he observed both residents to be neatly dressed and groomed and appeared well cared for. He reported that neither of them had any cuts, scrapes or scratches on their faces or neck areas. Mr. Lewis reported that this allegation may be coming from a disgruntled employee. He reported that he will not be substantiating and will close his case.

On 06/23/26, I interviewed staff, Stephen Dalumo, and he reported that he, along with the other male staff, shave, shower and provide care to all of the guys. He reported that he has worked in the home with both Resident A and B for over 20 years and they are family to him. He reported that he is angered that someone would stoop so low to report a bold face lie instead of addressing whatever issues they have with him to his face. Mr. Dalumo reported that he has never cut any of the residents while shaving them and neither Resident A nor B has required medical care after being shaved.

On 06/23/26, I interviewed Guardian B1 and she reported that she frequents the home and has not had any concerns regarding the care of Resident B. Guardian B1 reported that Resident B has lived in this home 40 years and staff, Stephen Dalumo, has provided care to him for over 20 of those years. Guardian B1 reported she has never observed Resident B with any unusual marks, cuts or bruises and that he is

always clean and nicely dressed. Guardian B1 reported that all the staff are really good and a few of them have worked in the home for several years.

On 07/08/26, I conducted the exit conference with licensee designee, Donna McBride, and informed her of the findings of the investigation. Ms. McBride agreed with the findings and reported that these allegations are coming from an active disgruntled employee and are not factual.

APPLICABLE RULE	
R 400.629	Direct care staff; qualifications and training.
	(4) Direct care staff shall possess all of the following qualifications before working independently: (a) Be capable of meeting the physical, emotional, intellectual, and social needs of each resident.
ANALYSIS:	Based on the findings of the investigation, which included interviews with home manager, Samuel Udeozor, staff, Stephen Dalumo, recipient rights investigator, Frankie Lewis, Guardian B1, and visual observation of Residents A-B there is not a preponderance of evidence to substantiate the allegation that staff, Stephen Dalumo, cut Resident A and B on their face while shaving them.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 06/17/26, I conducted an unscheduled onsite inspection and interviewed home manager, Samuel Udeozor. I asked Mr. Udeozor for the current staff list so that I could obtain the contact information for staff, Stephen Dalumo. Mr. Udeozor confirmed that the home currently has 11 active staff.

Prior to the onsite inspection, I reviewed the workforce background check system, and it lists 39 active applications for the home.

On 07/08/26, I conducted the exit conference with licensee designee, Donna McBride, and informed her of the findings of the investigation and reminded her of the conversations and consultation given regarding employees being resigned from the home, once they are terminated or end their employment. Ms. McBride reported recalling the conversations and reiterated that her human resource department handles the workforce background check system. Ms. McBride reported that after

each conversation and correspondence with me, she notified them and continued to follow up regarding the need to resign/remove all inactive employees. Ms. McBride reported her belief that this had been resolved. I informed Ms. McBride of the rule cited and the need to ensure the workforce background check system mirrors the active staff count in the home. Ms. McBride reported an understanding.

APPLICABLE RULE	
MCL 400.734b	Employing or contracting with certain individuals providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; determination of existence of national criminal history; failure to conduct criminal history check; automated fingerprint identification system database; electronic web-based system; costs; definitions.
	(10) An adult foster care facility or staffing agency shall use criminal history record information obtained under subsection (3), (4), or (5) only for the purpose of evaluating an individual's qualifications for employment in the position for which he or she has applied and for the purposes of subsections (6) and (8). An adult foster care facility or staffing agency or an employee of the adult foster care facility or staffing agency shall not disclose criminal history record information obtained under this section to a person who is not directly involved in evaluating the individual's qualifications for employment or independent contract. An individual who knowingly uses or disseminates the criminal history record information obtained under subsection (3), (4), or (5) in violation of this subsection is guilty of a misdemeanor punishable by imprisonment for not more than 93 days or a fine of not more than \$1,000.00, or both. Except for a knowing or intentional release of false information, an adult foster care facility or staffing agency has no liability in connection with a criminal history check conducted in compliance with this section or the release of criminal history record information under this subsection.

ANALYSIS:	Based on my review of the active staff roster and the workforce background check system, there is a preponderance of evidence to substantiate that the home is not in compliance with the aforementioned. At the time of the onsite inspection the active staff roster listed 11 active employees while the workforce background check system listed 39 active applications. There are twenty-eight active employees that no longer work in this home which could result in the home receiving rap backs and criminal history for individuals they no longer employ and are no longer privy to that information.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remains unchanged.



Pandrea Robinson
Licensing Consultant

07/09/26
Date

Approved By:



07/14/26

Ardra Hunter
Area Manager

Date