



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 16, 2026

Vicky Cates
3960 Sharp Rd.
Adrian, MI 49256

RE: License #: AM460064217
Investigation #: 2026A1032039
On The Hill AFC Home

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460064217
Investigation #:	2026A1032039
Complaint Receipt Date:	05/22/2026
Investigation Initiation Date:	05/28/2026
Report Due Date:	07/21/2026
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Administrator:	Vicky Cates
Name of Facility:	On The Hill AFC Home
Facility Address:	3446 East US 223 Adrian, MI 49221
Facility Telephone #:	(517) 264-2203
Original Issuance Date:	05/15/1996
License Status:	REGULAR
Effective Date:	03/21/2026
Expiration Date:	03/20/2028
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Resident A does not receive proper personal care.	No
Resident A's medical needs are being neglected.	No

III. METHODOLOGY

05/22/2026	Special Investigation Intake 2026A1032039
05/28/2026	APS Referral No referral made
05/28/2026	Special Investigation Initiated - Letter Review of SIR 2026A1032039
06/18/2026	Contact - Telephone call made Interview with APS Specialist Samantha Garcia
07/09/2026	Inspection Completed On-site Interview with employee Amanda Cilley
07/10/2026	Inspection Completed On-site Interview with Resident A
07/16/2026	Exit Conference

ALLEGATION:

Resident A does not receive proper personal care.

INVESTIGATION:

On 5/28/26, I reviewed special investigation 2026A1032004, where a similar complaint was lodged. In that investigation, I examined Resident A's assessment plan and health care appraisal. The assessment plan at that time indicated that Resident A receives prompts to use the restroom or change his clothing; according to that plan, Resident A was able to toilet himself independently. There were no

conditions listed on his health care appraisal that would suggest that Resident A has difficulty controlling his bowels and bladder.

On 6/16/26, I spoke with APS Specialist Samantha Garcia by telephone. Ms. Garcia stated that she had recently spoken to employee Amanda Cilley, regarding Resident A. Ms. Garcia relayed Ms. Cilley's comments about the matter, where Resident A had urinated on himself just before the bus came to pick him up to take him to programming, and Ms. Cilley provided the bus driver with fresh clothing for Resident A.

On 7/9/26, I interviewed employee Amanda Cilley in the facility. She stated that Resident A had recently urinated on himself after breakfast, right before a bus came to pick him up from programming, and she gave the driver fresh clothing to take. Ms. Cilley mentioned that Resident A wears adult briefs due to incontinence issues but sometimes, if the garment isn't properly positioned, leaks can occur. She stated that she will prompt him to use the rest room regularly.

On 7/10/26, I interviewed Resident A in the facility. I observed him sitting in his room wearing clean clothing. He stated the facility does assist him with personal care and that generally speaking he enjoys living in the facility.

APPLICABLE RULE	
R 400.671	Resident care.
	(4) A licensee shall provide supervision, protection, and personal care as specified in a resident's assessment plan.
ANALYSIS:	Based on the assessment plan, Resident A receives prompts to use the restroom as well as assistance with shaving. Interviews with APS and staff point to efforts made to assist Resident A with personal care and hygiene, ensuring that he has clean clothing. During my onsite inspection I observed Resident A to be clean in appearance.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident A's medical needs are being neglected.

INVESTIGATION:

On 7/9/26, Ms. Cilley stated that Resident A had recently returned to programming five days a week after a months' long hiatus due to a leg injury. She stated that he

sometimes has pain related to the increased movement. She advised that he is taken to his appointments and that he is also seen by the visiting doctor. I reviewed Resident A's health care appraisal and assessment plan. Resident A did see the facility doctor earlier this month and was cleared to attend programming.

On 7/10/26, Resident A stated that he is satisfied with how his injury was handled and that he is glad to be up and about. He had on a pair of socks but from what I observed, there was no swelling of his leg or ankles.

APPLICABLE RULE	
R 400.689	Resident health care.
	(1) A licensee, with a resident's cooperation, shall follow the instructions and recommendations of a resident's physician or other designated health care professional.
ANALYSIS:	Resident A had a leg injury that was treated. There was documentation onsite that he had been seen by a doctor. There is insufficient evidence to establish a violation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 7/16/26, I conducted an exit conference with licensee Vicky Cates, where I shared my findings.

IV. RECOMMENDATION

I recommend no change to the status of this license.

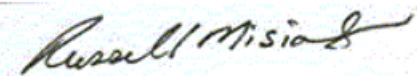


7/16/26

Dwight Forde
Licensing Consultant

Date

Approved By:



7/16/26

Russell B. Misiak
Area Manager

Date