



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 22, 2026

Crisoforo Campos
3539 Breton Valley DR
Kentwood, MI 49512

RE: License #: AF410405891
Investigation #: 2026A0579043
Campos AFC

Dear Mr. Campos:

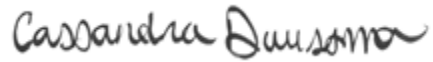
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in dark ink, reading "Cassandra Duursma". The script is cursive and fluid, with the first name and last name clearly distinguishable.

Cassandra Duursma, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W., Unit 13
Grand Rapids, MI 49503
(269) 615-5050

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF410405891
Investigation #:	2026A0579043
Complaint Receipt Date:	06/25/2026
Investigation Initiation Date:	06/25/2026
Report Due Date:	07/25/2026
Licensee Name:	Crisoforo Campos
Licensee Address:	3539 Breton Valley DR, Kentwood, MI 49512
Licensee Telephone #:	(616) 890-3436
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Campos AFC
Facility Address:	3539 Breton Valley DR, Kentwood, MI 49512
Facility Telephone #:	(616) 942-8984
Original Issuance Date:	02/25/2021
License Status:	REGULAR
Effective Date:	08/25/2025
Expiration Date:	08/24/2027
Capacity:	4
Program Type:	MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Licensee Crisoforo Campos has experienced health impairments that render him unable to adequately care for residents.	Yes

III. METHODOLOGY

06/25/2026	Special Investigation Intake 2026A0579043
06/25/2026	Special Investigation Initiated - Telephone Amber Campos, Acting Responsible Person
06/25/2026	Contact- Document Sent Amber Campos, Acting Responsible Person
06/29/2026	Contact- Document Received Amber Campos, Acting Responsible Person
06/29/2026	Contact- Telephone call made Crisoforo Campos, Licensee
06/30/2026	Contact- Document Received Amber Campos, Responsible Person
06/30/2026	Contact- Telephone call made Crisoforo Campos, Licensee
06/30/2026	Contact- Telephone call made Maria Burns, Responsible Person
07/01/2026	Contact- Telephone call made Crisoforo Campos, Licensee
07/01/2026	Contact- Telephone call made Maria Burns, Responsible Person
07/01/2026	Contact- Face to Face Julia Calderon, Former Responsible Person
07/01/2026	Contact- Telephone call received Maria Burns, Responsible Person
07/02/2026	Contact- Telephone call received Maria Burns, Responsible Person

07/06/2026	Contact- Telephone call made Maria Burns, Responsible Person
07/10/2026	Contact- Telephone call received Maria Burns, Responsible Person
07/14/2026	Contact- Document received BCHS-3704-AFC
07/14/2025	Exit Conference Maria Burns, Responsible Person
07/15/2026	Contact- Document sent Maria Burns, Responsible Person
07/15/2026	Contact- Telephone call made Guardian A
07/15/2026	Contact- Telephone call made Guardian B
07/15/2026	Contact- Document sent Guardian C
07/17/2026	Contact- Document received Maria Burns, Responsible Person
07/20/2026	Contact- Document sent Maria Burns, Responsible Person
07/21/2026	Contact- Document received Maria Burns, Responsible Person

ALLEGATION: Licensee Crisoforo Campos has experienced health impairments that render him unable to adequately care for residents.

INVESTIGATION: On 6/25/26, I entered this referral after being informed that licensee Crisoforo Campos has experienced significant health impairments since the last renewal inspection and there is concern that he can no longer adequately care for residents.

On 6/25/26, I completed a phone interview with Amber Campos, who reported she is a relative of Mr. Campos. She stated that since the last renewal inspection, Mr. Campos has had ongoing health conditions and procedures that were not properly reported to licensing by Mr. Campos or responsible person, Maria Burns. She said

Mr. Campos was recently hospitalized due to a significant medical event and had been in a rehabilitation program for several weeks, during which she was the primary person remaining in the home and providing resident care.

Ms. Campos reported she works full-time as a mandated reporter and cannot continue operating the home nor does she believe Mr. Campos can safely care for residents when he returns. She expressed concern that Mr. Campos likely cannot pass medications or stay awake overnight to supervise a resident who recently suffered a significant fall. She stated Mr. Juan Campos has discussed voluntarily closing the license with Mr. Campos, but Mr. Campos said he will not voluntarily close his license. She stated Ms. Burns supports Mr. Campos' decision to not close the license. She expressed concern that Ms. Burns is not available to operate the home full-time and has not frequently been involved with providing resident care in the home since Mr. Campos was hospitalized.

Ms. Campos stated that while she has been providing resident care in the home, Mr. Juan Campos was the person primarily involved in Mr. Campos' medical care at the rehabilitation program. Due to this, I requested their assistance with having Mr. Campos complete the BCHS-3704-AFC Medical Clearance Form so a physician's determination could be obtained regarding Mr. Campos' ability to safely supervise residents. She agreed that Mr. Juan Campos could assist.

On 6/25/26, I emailed Ms. Campos the BCHS-3704-AFC form and explained the investigation process.

On 6/29/26, Ms. Campos sent an email reporting that Mr. Campos is expected home on 7/2/26. She stated Mr. Juan Campos told Mr. Campos the BCHS-3704-AFC form must be completed or he must voluntarily close his license, but Mr. Campos was unwilling to comply with either option. She stated she lacks guardian information to inform guardians of what is occurring or her concerns. She stated she cannot continue acting as the responsible person. We discussed reaching out to the rehabilitation program's social worker for assistance. I provided a copy of R 400.631 regarding medical clearance requirements.

On 6/29/26, I called Mr. Campos and left a voicemail requesting a return call regarding the BCHS-3704-AFC.

On 6/30/26, Ms. Campos sent an email stating she did not know whether a social worker was involved in Mr. Campos' care and Mr. Juan Campos encouraged Mr. Campos to call me directly to discuss the BCHS-3704-AFC form and licensing requirements. She said she and Mr. Juan Campos would no longer be involved once Mr. Campos returns home, and Ms. Burns will assume all responsibility. She requested I work directly with Ms. Burns moving forward.

On 6/30/26, I called Mr. Campos and Ms. Burns leaving voicemail messages for both requesting return calls regarding the BCHS-3704-AFC and licensing

requirements.

On 7/1/26, I again called Mr. Campos and Ms. Burns and left voicemails for both requesting return phone calls to discuss the BCHS-3704-AFC and licensing requirements.

On 7/1/26, I conducted an unannounced on-site investigation. I interviewed Julia Calderon, who reported she no longer regularly works in the home but agreed to help today at Ms. Campos' and Mr. Juan Campos' request. She stated she has not seen Mr. Campos since his last medical incident but her understanding is that he will return home, he will need the assistance of a caregiver for himself, and that Ms. Burns will live in the home with him temporarily to care for him and for residents. I discussed that I contacted Mr. Campos and Ms. Burns multiple times recently without a response. She said Ms. Burns is often difficult to reach due to her job.

Ms. Calderon reported she knows where resident files are kept, knows resident guardians, and can assist with contacting them. She stated she is available to help as needed to ensure resident safety although she no longer lives close to this home. She said her email is still connected to the license, so I could send her the BCHS-3704-AFC and she would work with Mr. Juan Campos to have Mr. Campos complete the form.

On 7/1/26, I completed a telephone interview with Ms. Burns. She confirmed she will temporarily be staying in the home full-time to provide resident supervision beginning when Mr. Campos returns home on 7/2/26. We discussed the need for the BCHS-3704-AFC to be completed and possible licensing outcomes. I agreed to communicate directly with her moving forward and discussed meeting with her and Mr. Campos on 7/6/26.

On 7/2/26, Ms. Burns reported the BCHS-3704-AFC was completed, but the physician stated they are required to mail it to licensing. I confirmed via text message that I would come to the home on 7/6/26 or call her if I could not.

On 7/6/26, I spoke with Ms. Burns by telephone and advised that the completed BCHS-3704-AFC had not been received yet. We discussed that meeting with Mr. Campos may not be beneficial, unless he wants to discuss potential outcomes like I had with Ms. Burns on 7/1/26. She spoke with Mr. Campos in Spanish, discussing our conversation while I was present on the phone. She stated Mr. Campos only wants to know how this investigation will move forward, so waiting for the complete medical clearance before meeting is more ideal.

Ms. Campos stated the nurse who assisted with getting the BCHS-3704-AFC form completed made comments that led her to believe the result of the form will not favor Mr. Campos. She said she has concerns that the medical assessment is not accurate because the rehabilitation program did not allow Mr. Campos to even ambulate independently while he was there. She stated since returning home, Mr.

Campos has not allowed her to assist with his care or resident care, and he is meeting resident care needs independently. I agreed to follow-up on 7/10/26 if the medical clearance had not been received prior to that.

On 7/10/26, I received a phone call from Ms. Burns. I advised that I had not received the BCHS-3704-AFC form and would be unable to come to the home this day. I discussed the efforts being made to locate the form.

On 7/14/26, I received the BCHS-3704-AFC form for Mr. Campos completed and signed by Nathan Carlton, MD on 7/7/26. The box indicating "Physical/mental condition or health problem exists which would affect the ability to work with or around dependent adults, with or without reasonable accommodation" was selected on the form.

On 7/14/26, I discussed the results of the BCHS-3704-AFC with Ms. Burns. She stated she expected this and reported she and Mr. Campos will not dispute closing the license on the recommendation of licensing. She stated she had already advised Guardian A, Guardian B, and Guardian C that new placements would likely be needed. She stated two guardians expressed concern to her that they cannot find placements and one was not responsive. She stated one individual requested to speak with me to discuss their resident remaining in the home. I informed Ms. Burns that my contact information could be provided to guardians or case workers who wish to speak with me.

On 7/15/26, I received a list of placement vacancies from Adult Protective Services (APS) supervisor Emily Pierce.

On 7/15/26, I requested contact information for Guardian A, Guardian B, and Guardian C from Ms. Burns. She responded providing this information.

On 7/15/26, I completed a telephone interview with Guardian A who reported that Ms. Burns had informed her that Resident A needed to be moved by 7/31/26 because the home would be closing. She stated she is working to find a new placement for Resident A but has been unsuccessful, in part due to Resident A not having a case manager. She reported she was presently taking Resident A to be assessed for case management, but it was reported that it will take approximately two weeks before Resident A could be approved. I agreed to provide her with the list of homes with vacancies that I was provided by APS and additional resources to assist with locating a new placement.

On 7/15/26, I sent Guardian A the list of vacancies, a link to the ArcGIS map of licensed AFC homes, and a link to the Statewide Search for Adult Foster Care/Home for the Aged Facilities.

On 7/15/26, I contacted Guardian B via telephone and left a voicemail message discussing my involvement, the closure of the license, the resources I had available, and requested a return phone call.

On 7/15/26, I contacted Guardian C via email discussing my involvement, the closure of the license, and requesting return contact to discuss Resident C's placement. The list of placement vacancies was provided. Guardian C responded, stating efforts are being made to find a new placement for Resident C, however he does not have case management which has been a barrier to finding a new placement. She stated Resident C is being assessed for case management to assist with locating a new placement.

On 7/17/26, Ms. Burns sent a text message requesting an update regarding when residents will be moving from the home.

On 7/20/26, I completed an APS referral for Resident B due to Guardian B not responding regarding her efforts to move Resident B from the home.

On 7/20/26, I exchanged text messages with Ms. Burns discussing my contact with Guardian A, Guardian B, and Guardian C. Ms. Burns expressed concern about having continued assistance with supervising residents in the home. I discussed options for closing the home and requested a date that Ms. Burns could guarantee supervision for residents in the home. Ms. Burns agreed to discuss this with Mr. Juan Campos.

On 7/21/26, Ms. Burns responded that appropriate supervision of residents could not be guaranteed after 7/31/26 and the home will need to close by 8/1/26. I discussed the need for her to clearly and firmly inform guardians of this and discussed completion of the licensing report.

APPLICABLE RULE	
R 400.621	Capability.
	Licensees, staff, volunteers, and members of the household shall be capable of ensuring the welfare of residents.
ANALYSIS:	A BCHS-3704-AFC form was received indicating that Mr. Campos has a physical/mental condition or health problem that affects his ability to work with dependent adults with or without reasonable accommodation. Efforts were made to speak with Mr. Campos through the investigation. He did not respond directly. On one occasion, Ms. Burns spoke with Mr. Campos in Spanish regarding my conversation with her while I was present on the phone.

	Based on the documentation reviewed, there is sufficient evidence that the licensee is not capable of ensuring the welfare of residents.
CONCLUSION:	VIOLATION ESTABLISHED

On 7/14/26, I completed an exit conference with Ms. Burns who reported she and Mr. Campos will not dispute the findings or recommendations and agree to comply with closing the license at the request of licensing.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable plan of corrective action confirming a closing date of 8/1/26, I recommend that the license be voluntarily closed.

Cassandra Duursma

07/22/2026

Cassandra Duursma
Licensing Consultant

Date

Approved By:

Jerry Hendrick

07/22/2026

Jerry Hendrick
Area Manager

Date