



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 22, 2026

David Ellis Sr
Abound Rehabilitation Services, INC.
1221 E. Lincoln Ave.
Royal Oak, MI 48067

RE: License #: AS630418986
Investigation #: 2026A0612028
Abound Rehabilitation Services - Murray Crescent

Dear Mr. Ellis Sr:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

A previous recommendation for revocation of the license was made in SIR# 2026A0991014, which remains in effect.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Johnna Cade".

Johnna Cade, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(248) 302-2409

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630418986
Investigation #:	2026A0612028
Complaint Receipt Date:	06/09/2026
Investigation Initiation Date:	06/09/2026
Report Due Date:	08/08/2026
Licensee Name:	Abound Rehabilitation Services, INC.
Licensee Address:	1221 E. Lincoln Ave. Royal Oak, MI 48067
Licensee Telephone #:	(313) 676-0013
Administrator:	David Ellis Sr
Licensee Designee:	David Ellis Sr
Name of Facility:	Abound Rehabilitation Services - Murray Crescent
Facility Address:	29361 Murray Crescent Dr Southfield, MI 48076
Facility Telephone #:	(248) 232-6588
Original Issuance Date:	04/17/2025
License Status:	1ST PROVISIONAL
Effective Date:	12/17/2025
Expiration Date:	06/16/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

		Violation Established?
On 06/01/26, Resident B and Direct Care Staff, Jaivyon Hawkins got into a verbal altercation.		No

III. METHODOLOGY

06/09/2026	Special Investigation Intake 2026A0612028
06/09/2026	Special Investigation Initiated - Letter Email sent to Oakland Community Health Network - Office of Recipient Rights.
06/11/2026	Inspection Completed On-site I completed an unannounced onsite investigation. I interviewed licensee designee David Ellis, Resident A, Resident B, Resident C, direct care staff Cystal Bannerman and direct care staff Paula Taylor.
06/11/2026	Contact - Document Received Facility documentation received via email from Abound Rehabilitation Services Chief Compliance Officer, Scott Roberts - incident reports, a notice of suspension for Jaivyon Hawkins, and an official HR summary regarding the disciplinary suspension of Mr. Hawkins.
06/17/2026	Contact - Telephone call made Telephone interview with direct care staff Martha Cotton and direct care staff Jaivyon Hawkins.
06/17/2026	Contact - Telephone call made Telephone call to direct care staff Erica Johnson. There was no answer. I left a voicemail requesting a return call.
06/18/2026	APS Referral I made a referral to Adult Protective Services (APS) via the Michigan Online Reporting System.
06/18/2026	Contact - Telephone call made

	Telephone call to direct care staff Erica Johnson. There was no answer. I was unable to leave a voicemail. I sent a text message requesting a return call.
06/18/2026	Contact - Document Received Email received from Recipient Rights Specialist Amber Oliver.
06/22/2026	Exit Conference I placed a telephone call to licensee designee David Ellis to conduct an exit conference.

ALLEGATION:

On 06/01/26, Resident B and Direct Care Staff, Jaivyon Hawkins got into a verbal altercation.

INVESTIGATION:

On 06/09/26, I received an intake from Oakland Community Health Network (OCHN) – Office of Recipient Rights (ORR) that in summary indicates on 06/01/26, Resident B and direct care staff Jaivyon Hawkins got into a verbal altercation about Resident B smoking. Another resident reported that they heard Mr. Hawkins yelling at Resident B from their bedroom and it made them feel scared and mad that staff would yell at Resident B. On 06/09/26, I contacted OCHN – ORR via email, I was advised that the assigned Recipient Rights Specialist is Amber Oliver. Ms. Oliver and I arranged to conduct staff interviews together onsite. On 06/18/26, I made a referral to Adult Protective Services (APS) via the Michigan Online Reporting System. I received notification that APS denied the referral for investigation.

On 06/11/26, in collaboration with Recipient Rights Specialist Amber Oliver, I completed an unannounced onsite investigation. I interviewed licensee designee David Ellis, Resident A, Resident B, Resident C, direct care staff Cystal Bannerman and direct care staff Paula Taylor.

On 06/11/26, I interviewed licensee designee David Ellis. Mr. Ellis stated he was at the home also conducting an unannounced visit, he was accompanied by Abound Rehabilitation Services' new Chief Compliance Officer, Scott Roberts. Mr. Ellis stated direct care staff Jaivyon Hawkins is suspended pending an investigation. Regarding Resident B, Mr. Ellis stated Resident B has a physician's order that indicates he should not smoke cigarettes due to various health issues and he believes there was an issue between Mr. Hawkins and Resident B wanting to buy cigarettes. A meeting was held with Resident B's Easter Seals MORC case manager Cady Tobias and this will be

presented at the Behavioral Treatment Plan Review Committee (BTPRC). At this time staff have been advised not to supply Resident B with cigarettes

On 06/11/26, I received and reviewed an email from Abound Rehabilitation Services Chief Compliance Officer, Scott Roberts which contained incident reports (IR's) dated 06/01/26, a notice of suspension dated 06/02/26 for Jaivyon Hawkins, and an official HR summary regarding the disciplinary suspension of Mr. Hawkins. Relevant information is as follows:

In summary the HR statement indicates on June 2, 2026, Mr. Hawkins was placed on suspension for a direct and repeated violation of Abound Rehabilitation Services company policy regarding the use of staff personal vehicles. Mr. Hawkins had previously been formally disciplined and suspended for allowing a consumer into his personal vehicle. At that time, he was explicitly counseled on the policy and warned of the consequences of future non-compliance. Despite the prior corrective action, Mr. Hawkins repeated the exact same violation by allowing a consumer into his personal vehicle a second time. Due to this repeated safety and policy breach, progressive disciplinary action was enforced: Immediate suspension from all duties. Effective Date: June 2, 2026

I reviewed an IR written on 06/01/26 by Martha Cotton. In summary, the IR indicates, Jaivyon transported Resident B to the store with \$10. Resident B was denied buying cigarettes. Resident B returned home and asked Jaivyon how much money he had left. Jaivyon told him he had \$2 left. Resident B said he only spent \$5. Resident B said, "you better get tiny because ima break him."

I reviewed an IR written on 06/01/26 by Jaivyon Hawkins. In summary, the IR indicates, that staff took Resident B to the store. Resident B spent \$8 on four items (two teas and two donuts.) Resident B requested to buy cigarettes, staff declined. Resident B stormed out of the store. Staff followed behind him. Resident B ran back into the store saying he left his cane. Staff followed behind him. After returning home Resident B said staff stole from him. Staff explained that he spent the money on four items. Resident B became aggressive and said, "you need to get tiny because ima break him like a twig."

I reviewed an IR written on 06/01/26 by Erica Johnson. In summary, the IR indicates, Jaivyon transported Resident B to the store with \$10. Resident B was denied buying cigarettes. Resident B returned home and asked Jaivyon how much money he had left. Jaivyon told him he had \$2 left. Resident B said he only spent \$5. Resident B said, "you better get tiny because ima break him."

On 06/11/26, I interviewed Resident A. Resident A stated on 06/01/26, he was in his bedroom, and he heard screaming and yelling in the kitchen. He could not see what was happening, but he heard direct care staff Jaivyon Hawkins yelling and swearing at

Resident B. Resident B was upset. The argument was about something that happened at the store. Resident A said this made him feel scared. Resident A remarked that Mr. Ellis handled the situation and everything is fine now.

On 06/11/26, I interviewed Resident B. Resident B presented with delusional thinking. Resident B stated sometimes he feels out of place. Like the house comes down on him. When asked about the allegation Resident B remarked, "he had my money, he said it was his money. I don't know whose money it was." Resident B stated he almost got into a physical altercation with direct care staff Jaivyon Hawkins because he had to "get him off me," however, Resident B could not/would not elaborate further. Resident B then stated Mr. Hawkins is an excellent worker, he knows what he is doing and he does his job well.

On 06/11/26, I interviewed Resident C. Resident C stated Resident B yells at staff, and he also yells at him. Resident C denied hearing staff yell at Resident B.

On 06/11/26, I interviewed direct care staff Paula Taylor. Ms. Taylor stated she started her employment on March 21, 2026. She works on first and second shift. Ms. Taylor stated she has never witnessed Mr. Hawkins yelling at the residents or being disrespectful.

On 06/11/26, I interviewed direct care staff Crystal Bannerman. Ms. Bannerman stated today is her first day back to work after being off for one month. Ms. Bannerman stated she has never worked with Mr. Hawkins and cannot speak to the way that he interacts with the residents.

On 06/17/26, in collaboration with Recipient Rights Specialist Amber Oliver I interviewed direct care staff Martha Cotton via telephone. Ms. Cotton stated she worked at this home for two months, she was the assistant team lead. Ms. Cotton worked on all shifts. Ms. Cotton stated she has been transferred to another home within the providers' network. Ms. Cotton stated on 06/01/26, Mr. Hawkins took Resident B to 7- Eleven. Resident B had \$10 he bought two pops and two donuts from the store; he spent \$8 and had \$2 left. Resident B was upset as he said he should have \$5 left. Ms. Cotton stated Mr. Hawkins did not get a receipt but based upon the cost of donuts and pop from 7-Eleven, she suspects this was the correct change. Ms. Cotton stated Mr. Hawkins was thrown off in the store because Resident B was trying to buy cigarettes, which he is not allowed to have. Ms. Cotton stated she was in the kitchen when this conversation occurred, Resident B became upset however, Mr. Hawkins did not yell or cuss or say anything disrespectful or unprofessional towards Resident B.

On 06/17/26, in collaboration with Recipient Rights Specialist Amber Oliver, I interviewed direct care staff Jaivyon Hawkins via telephone. Mr. Hawkins stated he started his employment at this company in September 2025; he is currently suspended

pending this investigation. Mr. Hawkins stated on 06/01/26, Resident B asked him to take him to the store, he took him to 7-Eleven. Mr. Hawkins explained staff are not allowed to purchase cigarettes for Resident B as he is not allowed to smoke due to health issues. Mr. Hawkins stated Resident B had \$10, he bought two Arizona Ice Teas and two donuts. He spent \$8 and had \$2 left. While checking out Resident B asked if he could buy cigarettes and Mr. Hawkins said no. Resident B got upset and ran out of the store. Mr. Hawkins stated he checked out and ran after Resident B. Resident B said he had forgotten his cane in the store and went back inside; Mr. Hawkins followed behind him. When they returned home Resident B asked how much money he had left. Mr. Hawkins told Resident B he had \$2 left and broke down how much he spent on each item. Resident B was upset. Resident B said, "you better get tiny before I break you." Mr. Hawkins stated he remained calm and responded by saying "what did you say, sir so I can report it to the police." Mr. Hawkins explained that per Resident B's IPOS if he makes direct verbal threats towards others staff are to call the police which is why he made this comment to Resident B. Mr. Hawkins denied yelling and/or cussing at Resident B. Mr. Hawkins stated direct care staff Martha Cotton and Erica Johnson were present when this conversation occurred. Both Ms. Cotton and Ms. Johnson said he handled the situation appropriately. Mr. Hawkins stated he, Ms. Cotton, and Ms. Johnson all completed incident reports at the time this occurred.

On 06/18/26, I received an email from Recipient Rights Specialist Amber Oliver that indicated on 06/18/26, Ms. Oliver interviewed direct care staff Erica Johnson. Ms. Johnson reported on 06/01/26, Resident B was upset, but in no way did Mr. Hawkins raise his voice to Resident B or do anything disrespectful. Mr. Hawkins did say "huh, what did you just say, so I can call the cops and report it" after Resident B said he was going to break him like a twig. Ms. Johnson then ended up tapping out Mr. Hawkins (switch residents with him) to de-escalate the situation and then called licensee designee David Ellis and Amyra Burks in HR who took Mr. Hawkins off the schedule.

On 06/22/26, I placed a telephone call to licensee designee David Ellis to conduct an exit conference and review my findings. I informed Mr. Ellis that there were no violations established. Mr. Ellis acknowledged and thanked me for the call.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.
ANALYSIS:	Based upon the information gathered during this investigation there is insufficient information to conclude that Direct Care Staff, Jaivon Hawkins failed to treat Resident B with dignity and respect. Incident reports and interviews completed with staff who were present on 06/01/26 consistently deny that Mr.

	Hawkins raised his voice, became verbally aggressive, unprofessional and/or used profanity. Resident B remarked that Mr. Hawkins is an excellent worker, he knows what he is doing, and he does his job well.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend that this special investigation be closed with no change to the status of the license. A previous recommendation of revocation of the license was made in SIR# 2026A0991014, which remains in effect.



06/22/2026

Johnna Cade
Licensing Consultant

Date

Approved By:



For

06/22/2026

Denise Y. Nunn
Area Manager

Date