



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 17, 2026

John Lewis
325 State Street
Harbor Beach, MI 48441

RE: License #: AL320297229
Investigation #: 2026A0623031
Karen's Place

Dear John Lewis:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Cynthia Badour". The ink is dark and the signature is fluid, with a large loop on the 'B' and a distinct 'our' at the end.

Cynthia Badour, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(517) 648-8877

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL320297229
Investigation #:	2026A0623031
Complaint Receipt Date:	04/29/2026
Investigation Initiation Date:	05/01/2026
Report Due Date:	06/28/2026
Licensee Name:	John Lewis
Licensee Address:	325 State Street Harbor Beach, MI 48441
Licensee Telephone #:	(810) 767-6768
Administrator:	John Lewis
Licensee Designee:	N/A
Name of Facility:	Karen's Place
Facility Address:	325 State St. Harbor Beach, MI 48441
Facility Telephone #:	(989) 479-3465
Original Issuance Date:	10/23/2012
License Status:	REGULAR
Effective Date:	08/12/2024
Expiration Date:	08/11/2026
Capacity:	13
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Resident A was not being properly supervised by AFC home staff when receiving her medication.	Yes
Additional Findings	No

III. METHODOLOGY

04/29/2026	Special Investigation Intake 2026A0623031
05/01/2026	APS Referral An APS referral was completed.
05/01/2026	Special Investigation Initiated - Telephone I contacted APS worker Brandon Fanion.
05/05/2026	Contact - Telephone call received I received a phone call from APS Brandon Fanion.
05/27/2026	Inspection Completed On-site Observation and interviews.
05/27/2026	Contact - Document Received I received AFC documents.
06/08/2026	Contact - Telephone call made I contacted Licensee John Lewis.
06/09/2026	Contact - Telephone call made I contacted Guardian A.
06/10/2026	Contact - Telephone call made I contacted APS worker Brandon Fanion.
06/15/2026	Contact - Telephone call made I contacted Huron Behavioral Health Case Manager Beth Gonzalez.
06/15/2026	Inspection Completed-BCAL Sub. Compliance
06/15/2026	Exit Conference I completed an exit conference with Licensee John Lewis.

ALLEGATION:

Resident A was not being properly supervised by AFC home staff when receiving her medication.

INVESTIGATION:

On 05/01/2026, An Adult Protective Service (APS) referral was completed. I shared information with APS.

On 05/01/2026, I contacted APS worker Brandon Fanion. I left a voice mail message.

On 05/05/2026, I received a phone call from APS worker Brandon Fanion. APS Fanion stated that Huron Behavioral Health case manager Beth Gonzalez petitioned for guardianship over Rena Blount due to her mental health and diabetes non-compliance to move her into another home due to her needing a higher level of care than what could be offered at her current placement. Huron County Public Guardian's office is her guardian. On June 1st she is moving to Hoover's Haven and until then he will be checking on her weekly. Huron Behavioral Health ACT (Assertive Community Treatment) monitors Resident A in the home.

On 05/27/2026, I conducted an unannounced onsite inspection of the facility. I interviewed Resident A, Resident B and Staff Tina Frost.

On 05/27/2026, I interviewed Resident A. Resident A stated that she wanted to do her laundry. Resident A stated that she doesn't want to move. Resident A stated that she doesn't want to talk. Resident A refused to discuss the allegation and appeared agitated. Resident A appeared clean and neatly groomed.

On 05/27/2026, I interviewed Resident B. Resident B stated that Resident A is not doing well, she isn't acting right and is angry and thinks people don't like her. Resident B stated that she is sad about it. Resident B stated that medication was found hidden in Resident A's bedroom, doesn't remember where.

On 05/27/2026, I interviewed Staff Tina Frost. Staff Frost stated that Resident A was found on 04/16/2026 by (Licensee) John Lewis vomiting and called an ambulance where she was taken to the hospital, stabilized and released on 04/22/2026. Staff Frost stated that several days later after returning home they found Resident A had hidden some of her medications in her dresser. Staff Frost stated that Resident A appeared to be taking her medication properly and then stopped taking it. Staff Frost admitted that she assumed that Resident A was taking her medication without being watched once she became cooperative again.

On 05/27/2026, I received and reviewed AFC documents for Resident A. I reviewed Resident A's Plan of Service, Health Care Appraisal, Incident Report, medication log and Hospital Discharge Summary.

I reviewed Resident A's Plan of Service and Health Care Appraisal. Resident A has the following; mental health diagnosis of Schizo-Affective Disorder and medical diagnosis of Diabetes. These diagnoses require daily medications and symptom recognition to remain under control. Resident A struggles during times of stress with increased symptoms of her mental illness.

I reviewed the Incident Report dated 04/16/2026. Resident B called Licensee John (Lewis) into the bedroom where Resident A was seen laying in vomit, she was incoherent, checked to make sure she was breathing and called ambulance where she was transported to Harbor Beach Hospital and then to Saginaw Covenant Hospital for treatment. Relevant parties were notified.

I reviewed the medication log for Resident A which showed medication being dispensed as prescribed. The medication log also showed when Resident A was hospitalized.

Discharge summary from Saginaw Covenant hospital. On 4/16/2026, Resident A was diagnosed with Diabetic Ketoacidosis, patient (Resident A) has low blood pressure with low oxygen showing decreased responsiveness and drowsiness. Transferred from Harbor Beach hospital to Covenant and admitted to ICU. Resident A stabilized on 4/17/2026 and transferred out of ICU on 04/17/2026. Lab result from 4/19/26 glucose 164. Resident A was discharged medically stable on 04/22/2026, with no wounds, no durable medical equipment, no restricted home activities.

On 06/08/2026, I contacted Licensee John Lewis. Licensee Lewis stated that the case manager from Huron Behavioral Health, Beth Gonzalez, filed for guardianship because of Resident A's increasing mental and medical health issues. Licensee Lewis stated the guardian moved Resident A to Hoover's Haven on June 1st.

On 06/09/2026, I contacted Resident A's guardian, Guardian A. I spoke with Guardian Assistant (GA) Ashley Kidd. GA Kidd stated they became Resident A's guardian on 04/29/2026, and a 30-day discharge notice was given to Karen's Place. GA Kidd stated that Resident A was moved to her new placement at Hoover's Haven on 06/01/2026. Resident A needed a new placement as her needs changed. Resident A has a lengthy mental health history and diabetes history with periods of instability.

On 06/10/2026, I contacted APS worker Brandon Fanion. APS Fanion stated that he will be substantiating his case. APS Fanion stated that he has gone weekly to see Resident A at Karen's Place and will see her one last time at Hoover's Haven before he closes his case.

On 06/15/2026, I contacted Huron Behavioral Health Case Manager (CM) Beth Gonzalez. CM Gonzalez stated she is working with Huron Behavioral Health ACT (Assertive Community Treatment) team due to Resident A's history mental health and diabetes that are maintained with medication, however Resident A stopped taking her meds and was found later to be hiding them which resulted on 4/16/2026 her immediate medical emergency (Diabetic Ketoacidosis). Huron Behavioral Health case manager

Gonzalez filed a petition and on 04/29/2026, a public guardian was appointed for Resident A. CM Gonzalez stated a 30-day notice was given for Resident A to move to a new placement. CM Gonzalez stated that Resident A was monitored closely by the ACT team throughout the coming weeks to ensure she was receiving her medication. On June 1, 2026, Resident A moved to a new home which was able to address her increased mental and medical health needs. CM Gonzalez stated that Resident A will continue with mental health and medical services to ensure her needs are met. CM Gonzalez stated that while Karen's Place was able to meet Resident A's needs for a time, once Resident A became critically unstable, the ACT team moved to ensure she had a decision maker (guardian) and a new placement to meet the increased needs.

On 06/15/2026, I completed an exit conference with Licensee John Lewis. Licensee Lewis stated that he was notified when the untaken medication was found. Licensee Lewis confirmed that Huron Behavioral Health was always notified of any medication issues. Licensee Lewis stated that he always reported to the ACT team as they work directly with her doctor. I explained my investigation and findings. Licensee John Lewis did not have any questions at this time.

APPLICABLE RULE	
R 400.675	Resident medications.
	(3) Giving, taking, or applying of prescription medications must be supervised by a licensee, administrator, or direct care staff unless otherwise directed by an appropriately licensed health care professional in writing.
ANALYSIS:	Allegation stated that Resident A was not properly supervised by staff at Karen's Place when taking her medication. On 04/16/2026, Resident A was hospitalized with Diabetic Ketoacidosis. A later search of Resident A's bedroom found medication that she did not take. After being discharged back to Karen's Place on 04/22/2026, she continued to struggle with increasing unstable diabetes and mental health symptoms despite increased behavioral health services. APS worker Brandon Fanion reported that his investigation substantiated the allegation. Karen's Place staff admitted that Resident A hid medication and that staff did not verify ingestion. Based on these findings, there is sufficient evidence to substantiate the rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of this license.



06/17/2026

Cynthia Badour
Licensing Consultant

Date

Approved By:



06/17/2026

Mary E. Holton
Area Manager

Date