



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 29, 2026

Hemant Shah
Clio Assisted Living, LLC
32685 Rockridge Lane
Farmington Hills, MI 48420

RE: License #: AL250384167
Investigation #: 2026A0779034
Cranberry Park Of Clio

Dear Hement Shah:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in dark ink, reading "Christopher A. Holvey". The signature is written in a cursive style with a large, stylized 'C' and 'H'.

Christopher Holvey, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 899-5659

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL250384167
Investigation #:	2026A0779034
Complaint Receipt Date:	06/10/2026
Investigation Initiation Date:	06/11/2026
Report Due Date:	07/10/2026
Licensee Name:	Clio Assisted Living, LLC
Licensee Address:	1354 W. Vienna Road Clio, MI 48420
Licensee Telephone #:	(248) 692-4355
Administrator:	Shantelle Zarko
Licensee Designee:	Hemant Shah
Name of Facility:	Cranberry Park Of Clio
Facility Address:	1354 W. Vienna Road Clio, MI 48420
Facility Telephone #:	(810) 640-8357
Original Issuance Date:	11/14/2016
License Status:	REGULAR
Effective Date:	05/14/2025
Expiration Date:	05/13/2027
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED AGED

II. ALLEGATION(S)

	Violation Established?
On 6/1/2026, this facility received a disapproval from the Bureau of Fire Services (BFS).	Yes

III. METHODOLOGY

06/10/2026	Special Investigation Intake 2026A0779034
06/11/2026	Special Investigation Initiated - Telephone Spoke to fire marshal.
06/11/2026	Contact - Document Received Received email from fire marshal.
06/15/2026	Inspection Completed On-site
06/23/2026	Exit Conference Held with licensee designee, Shantelle Zarko.
06/29/2026	APS Referral Complaint was referred to APS centralized intake.

ALLEGATION:

On 6/1/2026, this facility received a disapproval from the Bureau of Fire Services.

INVESTIGATION:

On 6/1/2026, an inspection report was received from BFS with a disapproval rating. The report stated that the facility's front door delayed egress door did not alarm upon activation. The door did open but did not alarm.

On 6/11/2026, a phone call was made to fire marshal, Mauricio Barrera, who confirmed the issue that the facility was having with their front door. Marshal Barrera stated that the facility is waiting for new parts to repair the front door and that everything else passed inspection. Marshal Barrera reported that the facility will be sending him a video of the door working properly when the work is completed.

Later on 6/11/2026, an email was received from Marshal Barrera. The email reported that Marshal Barrera had received a video from the facility confirming that the door issue had been corrected. Marshal Barrera reported that he will be approving this facility.

On 6/15/2026, an on-site inspection was conducted, and the front door delayed egress and alarm was found to not be working properly. Licensee designee, Shantelle Zarko, stated that the door was functioning properly before that day. LD Zarko called the company that had repaired the fire door and was told that the facility had to either replace the magnetic lock or replace the entire door. During the on-site inspection, multiple residents were viewed to be clean, well-groomed and appeared to be doing well.

On 6/23/2026, an exit conference was held with licensee designee, Shantelle Zarko, who stated that they have decided to replace the entire front door and that the door has been ordered. LD Zarko stated that the new door will have a crash bar, will always open from the inside and will always be locked from the outside. LD Zarko was encouraged to also have an alarm placed on the door.

APPLICABLE RULE	
R 400.647	Safety and maintenance of premises.
	(1) A facility must be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	On 6/1/2026, an inspection report was received from BFS with a disapproval rating. Although the fire door had been repaired, on 6/15/2026, an on-site inspection was conducted, and the door was found to not be working properly.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an approved written corrective action plan, it is recommended that the status of this facility's license remains unchanged.

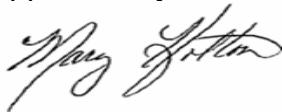


6/29/2026

Christopher Holvey
Licensing Consultant

Date

Approved By:



6/29/2026

Mary E. Holton
Area Manager

Date