



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 25, 2026

Shahid Imran
Hampton Manor of Commerce
100 Decker Rd.
Walled Lake, MI 48390

RE: License #: AH630414388
Investigation #: 2026A0628042
Hampton Manor of Commerce

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Rebekah Looney, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630414388
Investigation #:	2026A0628042
Complaint Receipt Date:	06/06/2026
Investigation Initiation Date:	06/09/2026
Report Due Date:	08/05/2026
Licensee Name:	Hampton Manor of Commerce LLC
Licensee Address:	100 Decker Rd. Walled Lake, MI 48390
Licensee Telephone #:	(248) 896-1400
Administrator/Authorized Representative:	Shahid Imran
Name of Facility:	Hampton Manor of Commerce
Facility Address:	100 Decker Rd. Walled Lake, MI 48390
Facility Telephone #:	(248) 896-1400
Original Issuance Date:	08/03/2023
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	80
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
The home is not staffed adequately.	Yes
Additional Findings	No

III. METHODOLOGY

06/06/2026	Special Investigation Intake 2026A0628042
06/09/2026	Special Investigation Initiated - On Site
06/26/2026	Exit conference conducted with Shahid Imran

ALLEGATION: On 06/06/2026, the department received an anonymous complaint that alleged the home was not adequately staffed. The complainant alleged that the home had staff that were still in training working on the floor and that they could not provide care independently. Additionally, the complainant alleged that call lights are left going off on 2nd shift and midnight shift, daily.

INVESTIGATION:

On, 06/09/20236, while onsite, I spoke with the administrator and Employee #1. The administrator reported that the current census was 34 residents. He also reported that the home staffed caregivers and medication technicians on three shifts, daily.

- Morning shift: 7:00am-3:30pm
- Afternoon shift: 3:00pm-11:30pm
- Midnight shift: 11:00pm – 7:30am

He reported that the home aims to staff each shift as follows:

- Morning shift: Four staff members (caregivers and medication technicians)
- Afternoon shift: Three-four staff members (caregivers and medication technicians)
- Midnight shift: Three staff members (caregivers and medication technicians)

Employee #1 reported that when new staff are training, they do not count as part of the staff members scheduled to work that shift. For example, if a new employee is training on the morning shift, there would be five staff members scheduled. Four staff members trained and able to meet the needs of the residents and one staff

member training. Employee #1 reported that new staff completes a 10-day training program. Employee #1 reported that staff generally train on the shift they were hired to work. However, midnight staff do complete training during morning, and afternoon shifts to have comprehensive training.

Upon review of the staff schedule provided for the dates of 06/03/2026-06/09/2026, when new employees were training, it was noted that staffing appeared consistent to what was reported by the administrator and Employee #1. Morning and afternoon shifts had four scheduled caregivers in addition to any new employees in training. Midnight shift had three scheduled caregivers.

Upon review of the call pendant response times for afternoon and midnight shift for the dates of 05/26/2026-06/09/2026, there were 362 alarm responses with an average response time of 15:32.

APPLICABLE RULE	
R 325.1931	Employees; general provisions.
	(5) The home shall have adequate and sufficient staff on duty at all times who are awake, fully dressed, and capable of providing for resident needs consistent with the resident service plans.
ANALYSIS:	Through an interview with the administrator and Employee #1 and review of the home's care staff schedule for the dates of 06/03/2026-06/09/203, it appeared that the home consistently staffed four caregivers on morning and afternoon shift and three caregivers on the midnight shift. Additionally, it did not appear that the home was utilizing staff that were training in their staffing numbers. Staff in training was additional to the three to four care staff scheduled each shift. However, after reviewing the call pendant response times for a two-week period on afternoon and midnight shifts, it was noted that average response times were greater than 15 minutes, with six residents having at least one response time of greater than one hour. It would be difficult to conclude that resident needs are being met with response times of this length. Therefore, this allegation is substantiated.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend that the status of this license remain unchanged.



06/15/2026

Rebekah Looney
Licensing Staff

Date

Approved By:



06/25/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date