



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 8, 2026

David Ellis Sr
Abound Rehabilitation Services, INC.
1221 E. Lincoln Ave.
Royal Oak, MI 48067

RE: License #: AS630419680
Investigation #: 2026A0612026
Abound Rehabilitation Services - Aberdeen Home

Dear Mr. Ellis Sr:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

A previous recommendation for revocation of the license was made in SIR# 2026A0612017, which remains in effect.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Johnna Cade".

Johnna Cade, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(248) 302-2409

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630419680
Investigation #:	2026A0612026
Complaint Receipt Date:	05/28/2026
Investigation Initiation Date:	05/29/2026
Report Due Date:	07/27/2026
Licensee Name:	Abound Rehabilitation Services, INC.
Licensee Address:	1221 E. Lincoln Ave. Royal Oak, MI 48067
Licensee Telephone #:	(313) 676-0013
Administrator:	David Ellis Sr
Licensee Designee:	David Ellis Sr
Name of Facility:	Abound Rehabilitation Services - Aberdeen Home
Facility Address:	28537 Aberdeen St. Southfield, MI 48076
Facility Telephone #:	(248) 997-7372
Original Issuance Date:	07/24/2025
License Status:	1ST PROVISIONAL
Effective Date:	12/08/2025
Expiration Date:	06/07/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A is being mentally and verbally abused by direct care staff, Symone Rousell. Ms. Rousell is yelling and cursing at him.	No

III. METHODOLOGY

05/28/2026	Special Investigation Intake 2026A0612026
05/29/2026	APS Referral Referral received from Adult Protective Services (APS). APS denied the intake for investigation.
05/29/2026	Special Investigation Initiated - Letter I made a referral made to Oakland Community Health Network - Office of Recipient Rights via email.
06/01/2026	Contact - Telephone call made Telephone interview completed with Resident A.
06/04/2026	Inspection Completed On-site I completed an unscheduled onsite inspection. I interviewed direct care staff Tlonna Bradley, Resident A, and Resident B.
06/04/2026	Contact - Telephone call made I interviewed home manager Santiya Halthon and direct care staff Symone Rousell via telephone.
06/08/2026	Exit Conference I placed a telephone call to David Ellis Sr to conduct an exit conference and review my findings.

ALLEGATION:

Resident A is being mentally and verbally abused by direct care staff, Symone Rousell. Ms. Rousell is yelling and cursing at him.

INVESTIGATION:

On 05/28/26 I received a referral from Adult Protective Services (APS). APS denied the referral for investigation. In summary, the intake indicates Resident A is a resident of an AFC home and suffers from depression and anxiety. Resident A is being mentally and verbally abused by direct care staff, Symone Rousell. Ms. Rousell is yelling and cursing at him. Resident A is being yelled at when he wants to step outside for mental space. Ms. Rousell yells at Resident A about the things he cannot do instead of him being told nicely. On 05/29/26, I initiated my investigation by making a referral to Oakland Community Health Network (OCHN) – Office of Recipient Rights (ORR) via email. OCHN – ORR denied the referral for investigation.

On 06/01/26, I interviewed Resident A via telephone. Resident A stated last week there was an outing to downtown Detroit, Michigan. He did not want to go. Resident A stated direct care staff Symone Rousell was trying to make him go on the outing. She said that it was not a choice and he had to go. Resident A explained that Ms. Rousell speaks loudly and he interprets her regular speaking voice as yelling. Resident A stated he was under a lot of stress on this day. Resident A then remarked that he did not have any issues or concerns about Ms. Rousell and the way that she spoke to him. He was just having a bad day. Resident A explained that Ms. Rousell just speaks loudly. She does not yell or cuss at him. Resident A stated that he does not have anything further to add to this investigation.

On 06/04/26, I completed an unscheduled onsite inspection. I interviewed direct care staff Tlonna Bradley, Resident A, and Resident B.

On 06/04/26, I completed a second interview with Resident A. Resident A stated he likes Ms. Rousell, she does not yell or cuss at him. Resident A denied being mentally and/or verbally abused. Resident A stated that he does not have anything further to add to this investigation.

On 06/04/26, I interviewed Resident B. Resident B stated Ms. Rousell is “brutal in her vocabulary.” Resident B explained that Ms. Rousell speaks loudly like she is using a megaphone, especially in the morning when he has just woken up and is taking his medication. Resident B denied that Ms. Rousell yells and/or cusses at him or any of the other residents.

On 06/04/26, I interviewed direct care staff Tlonna Bradley. Ms. Bradley stated she has worked at this home for one month. She works on first shift, 8:00 am – 4:00 pm. Ms. Bradley stated she works with Ms. Rousell often. Ms. Bradley denied ever witnessing Ms. Rousell yelling and/or cussing at any of the residents. Ms. Bradley stated Ms. Rousell is naturally a loud person in general; however, she has never heard any of the

residents complain about this being an issue. Ms. Bradley stated she works with Resident A as his one-on-one staff often, and she has observed that if something does not go his way, he has a tendency of becoming upset, which may include making false statements.

On 06/04/26, I interviewed home manager Santiya Halthon via telephone. Ms. Halthon stated she was informed by Resident A that he made a complaint regarding Ms. Rousell yelling at him. Resident A then told her that Ms. Rousell just speaks loudly. She does not yell at him. Ms. Halthon stated she has never heard Ms. Rousell yelling and/or cussing at any resident. Ms. Rousell speaks in a loud tone, but it is not inappropriate.

On 06/04/26, I interviewed direct care staff Symone Rousell via telephone. Ms. Rousell has been working with this company for two years. She works first shift, 8:00 am – 4:00 pm. Ms. Rousell denied yelling and/or cussing at Resident A. Ms. Rousell admits that she naturally speaks loudly. Ms. Rousell stated she works with Resident A often as his one-on-one staff. They get along well. Ms. Rousell described Resident A as a “bittersweet person,” remarking that one minute he loves staff then the next minute he is making a complaint.

On 06/08/26, I placed a telephone call to licensee designee David Ellis Sr to conduct an exit conference and review my findings. Mr. Ellis was advised that there were no violations found he acknowledged and thanked me for the call.

APPLICABLE RULE	
R 400.641	Resident behavior interventions.
	(6) A licensee, staff, volunteers, or any person who lives in the facility shall not do any of the following: (f) Subject a resident to any of the following: (ii) Verbal abuse.
ANALYSIS:	Based upon the information gathered during this investigation there is insufficient information to conclude that Resident A is being mentally and verbally abused by direct care staff, Symone Rousell. Including allegations that Ms. Rousell yells or uses profanity towards Resident A. Resident A denied the allegation, stating that Ms. Rousell naturally speaks loudly but she does not yell or cuss at him. Ms. Rousell denied the allegation and acknowledged that she does have a naturally loud voice. Furthermore, no staff members or residents reported witnessing Ms. Rousell yell at or use profanity toward residents.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend that this special investigation be closed with no change to the status of the license. A previous recommendation of revocation of the license was made in SIR# 2026A0612017, which remains in effect.

Johnna Cade

06/08/2026

Johnna Cade
Licensing Consultant

Date

Approved By:

Jay Caluwart

For

06/08/2026

Denise Y. Nunn
Area Manager

Date