



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 31, 2026

Paul Buchholz
Legacy Assisted Living
5025 Ann Arbor Rd.
Jackson, MI 49201

RE: License #: AH380299010
Investigation #: 2026A0627027
Legacy Assisted Living

Dear Mr. Buchholz:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink that reads "Rick Brummette".

Rick Brummette, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH380299010
Investigation #:	2026A0627027
Complaint Receipt Date:	01/23/2026
Investigation Initiation Date:	02/26/2026
Report Due Date:	03/22/2026
Licensee Name:	Ganton Retirement Centers, Inc.
Licensee Address:	7925 Spring Arbor Rd. Spring Arbor, MI 49283
Licensee Telephone #:	(517) 750-0500
Administrator:	Paul Buchholz, Authorized Repr.
Authorized Representative/	Paul Buchholz
Name of Facility:	Legacy Assisted Living
Facility Address:	5025 Ann Arbor Rd. Jackson, MI 49201
Facility Telephone #:	(517) 764-2000
Original Issuance Date:	05/12/2009
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	113
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
The facility is experiencing an increased number of medication errors and resident falls due to staffing issues.	No
Additional Findings	No

III. METHODOLOGY

01/23/2026	Special Investigation Intake 2026A0627027
02/26/2026	Special Investigation onsite

ALLEGATION: It was alleged the facility is experiencing an increased number of medication errors, and resident falls due to staffing issues.

INVESTIGATION: On 1/23/2026 the Bureau of Community and Health Systems received an anonymous complaint alleging the facility is experiencing an increased number of medication errors, and resident falls due to staffing issues.

On 2/26/26 an onsite investigation was completed. I interviewed SP1 and SP2. SP1 reports that the facility has 88 beds and a current census of 75 residents.

On 2/26/26 I went on a tour of the facility with SP1 and SP2. The facility was clean. The residents were all appropriately dressed and looked well cared for. In the memory care unit, I interviewed SP3, who reported that there have been no medication errors for the unit in the last month and reported that she did not think there were any problems with staffing at the facility. SP2 brought documentation for the facility’s medication administration records and there had been no recent medication errors to report. SP1 presented the facility’s number of staff to resident caregiver and medication technician ratios that showed no concerning understaffing trends. SP1 stated that consistent staffing levels are a challenge but the facility’s policy for Time and Attendance clearly identifies the facility’s expectations of staff for attendance and each employee signs knowledge of the policy upon hire.

On 2/26/26, I reviewed the incident reports (IR) for the months of December 2025, January 2026, and February 2026. The number of IR’s for each month were 14, 21, and 9 for each month respectively. SP2 also supplied the IR’s for December 2024, and January 2025, the numbers were 24 and 33 respectively. The facility had fewer

IR's compared to this time last year. The nature of the IR's were documented as majority falls with no mention of short staffing as a factor for the incidents.

APPLICABLE RULE	
R 325.1922	Admission and retention of residents.
	<p>(3) At the time of an individual's admission, a home or the home's designee shall complete a written resident admission contract between the resident and/or the resident's authorized representative, if any, and the home. The resident admission contract shall, at a minimum, specify all of the following:</p> <p>(a) That the home shall provide room, board, protection, supervision, assistance, and supervised personal care consistent with the resident's service plan.</p>
ANALYSIS:	Interviews conducted and documents reviewed showed no recent medication errors and fewer IR's for resident falls than historically documented for the period reviewed. For these reasons, the allegation cannot be substantiated.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of the license.



03/31/26

Rick Brummette
Licensing Staff

Date

Approved By:

Andrea L. Moore

03/31/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date