



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 8, 2026

Laurie Knapp
8155 Blackman Rd.
Kingsley, MI 49649

RE: License #: AF280419159
Investigation #: 2026A0870023
COUNTRYSIDE SENIOR

Dear Laurie Knapp:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in dark ink, appearing to read "Bruce A. Messer". The signature is fluid and cursive, with the first name "Bruce" being the most prominent.

Bruce A. Messer, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF280419159
Investigation #:	2026A0870023
Complaint Receipt Date:	05/13/2026
Investigation Initiation Date:	05/13/2026
Report Due Date:	07/12/2026
Licensee Name:	Laurie Knapp
Licensee Address:	8155 Blackman Rd. Kingsley, MI 49649
Licensee Telephone #:	(231) 263-0058
Name of Facility:	COUNTRYSIDE SENIOR
Facility Address:	8155 Blackman Rd. Kingsley, MI 49649
Facility Telephone #:	(231) 263-0058
Original Issuance Date:	03/04/2025
License Status:	REGULAR
Effective Date:	09/04/2025
Expiration Date:	09/03/2027
Capacity:	6
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Resident A was taken to the hospital and diagnosed as being dehydrated due to the licensee not allowing her to have water.	No
The Licensee is giving Resident A Imodium without her doctors' authorization.	Yes

III. METHODOLOGY

05/13/2026	Special Investigation Intake 2026A0870023
05/13/2026	Adult Protective Services (APS) Referral This referral was made by Michigan Department of Health and Human Services, Grand Traverse County, Adult Protective Services worker Kieran Goodman.
05/13/2026	Special Investigation Initiated - Telephone Case discussion with Grand Traverse County APS worker Kieran Goodman.
05/14/2026	Inspection Completed On-site Interviews with Licensee Laurie Knapp and Resident A.
05/17/2026	Contact - Telephone call received Email from APS worker Kieran Goodman.
06/02/2026	Inspection Completed-BCAL Sub. Compliance

ALLEGATION: Resident A was taken to the hospital and diagnosed as being dehydrated due to the licensee not allowing her to have water.

INVESTIGATION: On May 13, 2026, I spoke with Grand Traverse County Adult Protective Services worker Kieran Goodman. We discussed the above allegations. Mr. Goodman stated that he spoke with Family Member-1 who expressed to him that she feels Licensee Laurie Knapp is “obsessed with (Resident A’s) bowel movements.” Family Member-1 further stated that she had informed various relatives of Resident A not to bring “little bottles of coke” and candy to Resident A as these cause Resident A to have diarrhea. Family Member-1 stated that Ms. Knapp is giving Resident A Imodium several times per day without authorization from Resident A’s physician. She also noted that Resident A was taken to the hospital ED

on May 10, 2026, after Resident A “nearly passed out.” Family Member-1 noted that Resident A was diagnosed as being severely dehydrated.

On May 14, 2026, I conducted an unannounced on-site special investigation at the Countryside Senior AFC home. I was accompanied by Adult Protective Services worker Kieran Goodman. I met with Licensee Laurie Knapp and informed her of the above stated allegations. Ms. Knapp noted that Resident A was taken to the hospital emergency department on May 10, 2026, by her daughter, Family Member-1. She noted Resident A returned to the home that same day accompanied by Family Member-1. Ms. Knapp noted that Family Member-1 did not provide her with any “hospital paperwork or instructions” upon their return from the ED. Ms. Knapp stated that Resident A has had diarrhea “the entire 10 years” she has lived in this home. She stated she provides Resident A with water and juice, but noted Resident A does not like to drink water. Ms. Knapp noted “water is always available in the home to all of the residents.” She denied ever restricting water intake for Resident A or denying her the availability of having water or juice at any time.

On May 14, 2026, I conducted a private interview with Resident A in her bedroom. I noted that Resident A had a full bottle of juice and 2/3 of a large bottle of water on her nightstand next to her bed. This was within arm’s reach of the recliner chair Resident A was sitting as I entered her bedroom for this unannounced interview. Resident A informed me that she feels she gets “good care” from Ms. Knapp at this home. She stated she “gets plenty to drink” and water and/or juice is available to her upon request. Resident A noted she has “no complaints here.”

On May 17, 2026, APS worker Kieran Goodman contacted me, via E-mail, noting that he had been informed by Family Member-1 that she is planning to move Resident A out of Countryside Senior AFC. Mr. Goodman stated that he will be closing his APS case/involvement with Resident A as “the concerns have been addressed, and Resident A is safe in the AFC home.”

APPLICABLE RULE	
R 400.671	Resident care.
	(2) Care and services provided to a resident must be designed to maintain or improve a resident's physical and intellectual functioning and independence.
ANALYSIS:	Ms. Knapp denied restricting or denying Resident A the opportunity to have water. Resident A stated she “gets plenty to drink” and water or juice are available to her upon request. The Licensee is not restricting or denying Resident A water.

CONCLUSION:	VIOLATION NOT ESTABLISHED
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ALLEGATION: The Licensee is giving Resident A Imodium without her doctors' authorization.

INVESTIGATION: Ms. Knapp stated she is giving Resident A Imodium. She further stated that she does not have an order to provide this medication from Resident A's physician. Ms. Knapp stated that she has been giving Resident A Imodium, one tablet per day, for "a couple of months."

Ms. Knapp provided me with Resident A's Medication Administration Record. I noted that Ms. Knapp is recording that she is dispensing Loperamide (Imodium) to Resident A.

APPLICABLE RULE	
R 400.675	Resident medications.
	(1) Medication must be given, taken, or applied as prescribed, ordered, or directed by an appropriately licensed health care professional.
ANALYSIS:	Licensee Laurie Knapp is giving Resident A the medication Loperamide (Imodium) without this medication being prescribed, ordered or directed by Resident A's physician or an appropriately licensed health care professional.
CONCLUSION:	VIOLATION ESTABLISHED

On June 2, 2026, I provided Licensee Laurie Knapp with an exit conference. I explained my findings as noted above. Ms. Knapp stated she understands the findings has no additional information to provide concerning this special investigation. Ms. Knapp stated she will submit a corrective action plan which addresses the cited rule violation. She had no further questions concerning this special investigation.

IV. RECOMMENDATION

I recommend, contingent upon the submission of an acceptable corrective action plan, that the status of the license remains unchanged.



June 2, 2026

Bruce A. Messer, Licensing Consultant

Date

Approved By:



June 8, 2026

Jerry Hendrick, Area Manager

Date