



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 17, 2024

Kasmire Pham
A Plus Quality Home Care
21885 South Tuller Court
Southfield, MI 48076

RE: License #: AS630393263
A Plus Quality Home Care
21885 Tuller Court
Southfield, MI 48076

Dear Mrs. Pham:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Sara E. Shaughnessy". The signature is fluid and connected, with a large initial 'S' and a distinct 'E'.

Sara Shaughnessy, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(248) 320-3721

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630393263
Licensee Name:	A Plus Quality Home Care
Licensee Address:	21885 South Tuller Court Southfield, MI 48076
Licensee Telephone #:	(248) 938-3386
Licensee/Licensee Designee:	Kasmire Pham, Designee
Name of Facility:	A Plus Quality Home Care
Facility Address:	21885 Tuller Court Southfield, MI 48076
Facility Telephone #:	(248) 938-3386
Original Issuance Date:	06/07/2018
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 11/19/2024

Date of Bureau of Fire Services Inspection if applicable: NA

Date of Health Authority Inspection if applicable: NA

No. of staff interviewed and/or observed 3

No. of residents interviewed and/or observed 6

No. of others interviewed 1 Role: Licensee

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication record(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
- Fire safety equipment and practices observed? Yes No If no, explain.
- E-scores reviewed? (Special Certification Only) Yes No N/A
If no, explain.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes No If no, explain.
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
400.14103, 400.14205, 400.14210, 400.14318, 400.14401, 400.14403,
400.14511; 11/19/2024 N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes (please explain) No N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
R 400.14208	Direct care staff and employee records.
	(1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information: (f) Verification of reference checks.
At the time of the onsite inspection, the employee record for Lidia Tudor was missing verification of reference checks.	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.
Resident A was admitted on 06/22/2022, at the time of the onsite inspection, there was only one assessment plan in the resident file from 2022.	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(9) A licensee shall review the written resident care agreement with the resident or the resident's designated representative and responsible agency, if applicable, at least annually or more often if necessary.

Resident A was admitted on 06/22/2022, at the time of the onsite inspection, there was one resident care agreement from the time of admission in 2022 and no updated agreements.	
R 400.14306	Use of assistive devices.
	(2) An assistive device shall be specified in a resident's written assessment plan and agreed upon by the resident or the resident's designated representative and the licensee.
During the onsite inspection, it was noted Resident B has a hospital bed with bedrails. Resident B's assessment plan notes the use of the hospital bed and nothing regarding the bedrails.	
R 400.14306	Use of assistive devices.
	(3) Therapeutic supports shall be authorized, in writing, by a licensed physician. The authorization shall state the reason for the therapeutic support and the term of the authorization.
During the onsite inspection, it was noted that Resident B has a hospital bed with bedrails, there was no authorization signed by a licensed physician for the bedrails.	
R 400.14310	Resident health care.
	(3) A licensee shall record the weight of a resident upon admission and monthly thereafter. Weight records shall be kept on file for 2 years.
At the time of the onsite inspection, there were no weight records in the file for Resident A.	
R 400.14312	Resident medications.
	(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions: (b) Complete an individual medication log that contains all of the following information: (i) The medication. (ii) The dosage. (iii) Label instructions for use. (iv) Time to be administered.

	<p style="text-align: center;">(v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.</p> <p style="text-align: center;">(vi) A resident's refusal to accept prescribed medication or procedures.</p>
<p>While reviewing medications and MARs of Residents A and B, the following was discovered:</p> <p>Resident A has a prescription for Senna Plus 8.6 mg (take 2 tablets by mouth 1 time daily for constipation) and melatonin 3mg (take 1 tablet at bedtime). Neither of these medications are listed on the resident's MAR.</p> <p>Resident B has a prescription for prochlorperazine 10 mg tab (take 1 tablet by mouth, every 6 hours as needed for nausea and/or vomiting), lorazepam .5 mg tablet (take 1 tablet by mouth every 6 hours as needed for agitation or nausea and/or vomiting), and hyoscyamine .125 mg SL tab (take 1 tablet by mouth or under the tongue every 4 hours as needed for sialorrhea). None of these medications were listed on the resident's MAR. Resident B has a prescription for insulin .5/30 (use 1 syringe as directed with insulin, once daily) listed on the MAR. It has not been administered since 11/12/2024, the licensee stated it was discontinued, per hospice, this was not documented.</p>	
R 400.14316	Resident records.
	<p>(1) A licensee shall complete, and maintain in the home, a separate record for each resident and shall provide record information as required by the department. A resident record shall include, at a minimum, all of the following information:</p> <p style="padding-left: 40px;">(a) Identifying information, including, at a minimum, all of the following:</p> <p style="padding-left: 80px;">(i) Name.</p> <p style="padding-left: 80px;">(ii) Social security number, date of birth, case number, and marital status.</p> <p style="padding-left: 80px;">(iii) Former address.</p> <p style="padding-left: 80px;">(iv) Name, address, and telephone number of the next of kin or the designated representative.</p>

<p>The resident identification record for Resident A was missing the resident's Social Security number.</p> <p>The resident identification record for Resident B was missing the resident's Social Security number, former address, and phone number for next of kin.</p>	
<p>REPEAT VIOLATION ESTABLISHED Reference LSR 11/29/2022. CAP dated 11/30/2022.</p>	
R 400.14318	Emergency preparedness; evacuation plan; emergency transportation.
	(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.
<p>During the onsite inspection, fire drill records were reviewed. In 2023, there is an evening drill missing in the 1st quarter, a sleeping drill in the 2nd quarter, a morning and sleeping drill in the 3rd quarter, and a sleeping drill in the 4th quarter.</p> <p>In 2024, There is an evening and a sleeping drill missing in the 1st quarter, a sleeping drill in the 2nd quarter, and a morning and sleeping drill in the 3rd quarter.</p>	
<p>REPEAT VIOLATION ESTABLISHED Reference LSR 11/29/2022; CAP dated 12/03/2022.</p>	
R 400.14401	Environmental health.
	(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.
<p>During the onsite inspection, the water from the kitchen faucet was measured at 134.8 degrees.</p>	

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



11/20/2024

Sara Shaughnessy
Licensing Consultant

Date