



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

May 20, 2026

Jonathan Book  
AH Jenison Subtenant LLC  
Ste 1600  
1 Towne Sq  
Southfield, MI 48076

RE: License #: AL700397749  
Investigation #: 2026A0467036  
AHSL Jenison Beechwood

Dear Mr. Book:

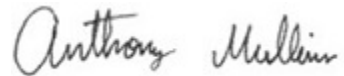
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Anthony Mullins".

Anthony Mullins, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL700397749
<b>Investigation #:</b>	2026A0467036
<b>Complaint Receipt Date:</b>	05/12/2026
<b>Investigation Initiation Date:</b>	05/13/2026
<b>Report Due Date:</b>	07/11/2026
<b>Licensee Name:</b>	AH Jenison Subtenant LLC
<b>Licensee Address:</b>	Ste 1600 1 Towne Sq Southfield, MI 48076
<b>Licensee Telephone #:</b>	(616) 432-2112
<b>Administrator:</b>	Jonathan Book
<b>Licensee Designee:</b>	Jonathan Book
<b>Name of Facility:</b>	AHSL Jenison Beechwood
<b>Facility Address:</b>	935 Oak Crest Lane Jenison, MI 49428
<b>Facility Telephone #:</b>	(616) 432-2112
<b>Original Issuance Date:</b>	03/12/2019
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/11/2025
<b>Expiration Date:</b>	09/10/2027
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A gave staff member Galo Beganovic money to purchase her cigarettes	Yes
Additional Findings	Yes

## III. METHODOLOGY

05/12/2026	Special Investigation Intake 2026A0467036
05/12/2026	APS Referral Received from Kent County APS worker, Stephen Conrad
05/13/2026	Special Investigation Initiated - Letter Spoke to Stephen Conrad with APS via email
05/14/2026	Inspection Completed On-site
05/14/2026	Contact - Telephone call made Jennifer Castillo, Resident A's daughter/guardian
05/20/2026	Exit conference with licensee designee, Jonathan Book

**ALLEGATION: Resident A gave staff member Galo Beganovic money to purchase her cigarettes.**

**INVESTIGATION:** On 5/12/26, I received a complaint from Adult Protective Services (APS) worker Stephen Conrad. The complaint alleged that staff member Galo Beganovic accepted money from Resident A to purchase cigarettes, which is prohibited under AFC licensing rules. It was also alleged that Ms. Beganovic stole money from Resident A.

On 5/14/26, I conducted an unannounced onsite investigation at the facility. Upon arrival, I spoke to licensee designee Jonathan Book. Mr. Book reported that he was aware Resident A wanted cigarettes and that staff member Ms. Beganovic had received \$20 from Resident A and used it to purchase cigarettes on Friday night (5/8/26). Mr. Book stated that Resident A's daughter was upset about the incident and that staff member Julie Wielinga spoke with her and apologized. Mr. Book also confirmed that Ms. Beganovic received reeducation to prevent similar incidents in the future. He denied any knowledge of money being stolen from Resident A.

After speaking to Mr. Book, I interviewed staff member Julie Wielinga. Ms. Wielinga explained that she had instructed Ms. Beganovic not to purchase cigarettes for Resident A. However, she believes the purchase still occurred based on hearing that Resident A gave Ms. Beganovic \$20. Ms. Wielinga confirmed that she provided

reeducation to Ms. Beganovic and reiterated that any needs beyond necessities must be coordinated with Resident A's guardian. She also discussed the importance of not accepting money from Resident A due to her reported history of being scammed online out of large sums of money.

Ms. Wielinga escorted me to Resident A's room where introductions were made. Resident A agreed to have Ms. Wielinga remain present during the interview. Resident A stated that she feels has been at the facility "too long," then clarified that she has been there approximately six weeks. Resident A spoke highly of the care she receives from staff at the facility.

When asked about the allegation, Resident A confirmed that she gave staff member Ms. Beganovic \$20 to purchase two packs of cigarettes this past Friday, which Ms. Beganovic did. Resident A stated that Ms. Beganovic also purchased her cigarettes once before, although she could not recall when that occurred. Resident A was adamant that Ms. Beganovic has never stolen money from her, explaining that her daughter maintains sole access to her funds, preventing others from taking money.

On 5/14/20, I spoke to Resident A's daughter/guardian, Jennifer Castillo via phone. Mrs. Castillo confirmed the allegation, stating that her mother told her she had given Ms. Beganovic money to purchase cigarettes. Mrs. Castillo explained that she learned this after asking her mother about missing cash. She reported that Ms. Beganovic overheard the conversation and interjected by telling her what she "needs to do" for her mother. Mrs. Castillo stated that this was inappropriate as Ms. Beganovic has no authority to direct her actions as guardian. She also stated that the interaction caused her mother to become afraid of Ms. Beganovic.

Mrs. Castillo stated that after working to find an appropriate placement for her mother, it was disheartening to learn that this situation occurred in the home. She emphasized that her mother has dementia, and staff should not accept money from her. Mrs. Castillo also reported that Mrs. Beganovic will receive additional training/education from Ms. Wielinga to prevent similar incidents from occurring.

On 5/14/26, I spoke to staff member Galo Beganovic via phone regarding the allegation. Ms. Beganovic denied purchasing cigarettes for Resident A this past Friday, 5/8/26. Instead, she stated that an unknown woman described as a friend of Resident B, purchased the cigarettes for Resident A last Friday. Ms. Beganovic did not provide the name of the individual.

Although Ms. Beganovic denied purchasing cigarettes for Resident A on 5/8/26, she did acknowledge purchasing two packs of Marlboro cigarettes for Resident A on one occasion during Resident A's first week at the home. She stated that Resident A gave her \$20 for the purchase and that the cigarettes cost more, but she used her gas station reward points to bring the total to exactly \$20. According to Ms. Beganovic, she initially declined Resident A's request to purchase cigarettes, but Resident A insisted that her daughter had given her money to see if staff would be

willing to buy cigarettes for her. Believing she was helping Resident A, Ms. Beganovic agreed to purchase cigarettes for her. Ms. Beganovic stated that she informed Resident A that any future requests would have to be discussed with Ms. Wielinga.

Ms. Beganovic further stated that Resident A's daughter "attacked" her after she told Resident A that she needed to disclose who purchased the cigarettes for her the previous week, which she reported was a friend of Resident B. Ms. Beganovic confirmed that she has since received reeducation from Ms. Wielgina to prevent a similar incident in the future. I advised Ms. Beganovic not to accept money for residents under any circumstances, even if the intention is to purchase items for them. Ms. Beganovic was receptive to this.

On 05/20/26, I conducted an exit conference with licensee designee Jonathan Book. He was informed of the investigative findings and agreed to complete a Corrective Action Plan within 15 days of receipt of this report.

<b>APPLICABLE RULE</b>	
<b>R 400.637</b>	<b>Handling of resident funds and valuables.</b>
	<b>(11) A licensee, staff, volunteers, members of the household, and their family members cannot accept, take, or borrow money, resident funds, or valuables from a resident, even with the consent of the resident.</b>
<b>ANALYSIS:</b>	Ms. Beganovic confirmed that she purchased cigarettes for Resident A with the money she received from her. Resident A also confirmed that she gave Ms. Beganovic money to purchase cigarettes for her. Based on the information provided, there is a preponderance of evidence to support a violation of this applicable rule.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ADDITIONAL FINDING:**

**INVESTIGATION:** While investigating the allegations listed above, Resident A's daughter informed me that it is in her assessment/care plan for cigarettes and lighters to be stored in the med-cart for safety. However, Resident A had access to the items whenever she wanted after Ms. Beganovic purchased cigarettes for her.

Licensee Designee Mr. Book provided me with a copy of Resident A's assessment plan, which confirmed that "resident requires both cigarettes and lighters to be stored in the med cart for safety. Med tech to dispense cigarettes to resident at their time of request" and they are to direct her to the designated smoking area in the

community. The assessment plan also states that, “staff to report any unsafe smoking behavior to the nurse.” Resident A was interviewed and confirmed that Ms. Beganovic purchased cigarettes for her. Ms. Beganovic also confirmed that she purchased cigarettes for Resident A, which gave her access to the cigarettes without staff oversight.

On 05/20/26, I conducted an exit conference with licensee designee Jonathan Book. He was informed of the investigative findings and agreed to complete a Corrective Action Plan within 15 days of receipt of this report.

<b>APPLICABLE RULE</b>	
<b>R 400.671</b>	<b>Resident care.</b>
	<b>(4) A licensee shall provide supervision, protection, and personal care as specified in a resident's assessment plan. A hospice service plan, do-not resuscitate order, or any other advance directive must be included as an addendum to the resident assessment and maintained with the assessment plan in the resident's record.</b>
<b>ANALYSIS:</b>	Staff member Ms. Beganovic purchased cigarettes for Resident A and gave them to her. In doing so, she did not follow Resident A’s assessment plan, which includes storing cigarettes and lighters in the med cart for safety. Therefore, there is a preponderance of evidence to support a violation of this applicable rule.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no changes to the current license status.

*Anthony Mullins*

05/20/2026

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Anthony Mullins, Licensing Consultant      Date

Approved By:

*Jerry Hendrick*

05/20/2026

\_\_\_\_\_  
Jerry Hendrick, Area Manager      Date

