



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

May 21, 2026

Kory Feetham  
Goodrich Comfort Care LLC  
PO BOX 214407  
Auburn Hills, MI 48321

RE: License #: AL250419529  
Investigation #: 2026A0779029  
Goodrich Comfort Care II

Dear Kory Feetham:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Christopher A. Holvey".

Christopher Holvey, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(517) 899-5659

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL250419529
<b>Investigation #:</b>	2026A0779029
<b>Complaint Receipt Date:</b>	04/08/2026
<b>Investigation Initiation Date:</b>	04/10/2026
<b>Report Due Date:</b>	06/07/2026
<b>Licensee Name:</b>	Goodrich Comfort Care LLC
<b>Licensee Address:</b>	8119 S State Rd Goodrich, MI 48438
<b>Licensee Telephone #:</b>	(810) 244-0694
<b>Administrator:</b>	Ruby Kirby
<b>Licensee Designee:</b>	Kory Feetham, Designee
<b>Name of Facility:</b>	Goodrich Comfort Care II
<b>Facility Address:</b>	8111 S State RD Goodrich, MI 48438
<b>Facility Telephone #:</b>	(810) 244-0694
<b>Original Issuance Date:</b>	11/24/2025
<b>License Status:</b>	TEMPORARY
<b>Effective Date:</b>	11/24/2025
<b>Expiration Date:</b>	05/23/2026
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Past employee, Rebecca Mason, used Resident A's credit card to make unauthorized purchases for herself.	Yes

## III. METHODOLOGY

04/08/2026	Special Investigation Intake 2026A0779029
04/08/2026	APS Referral Complaint was received from APS centralized intake.
04/10/2026	Special Investigation Initiated - On Site
04/17/2026	Inspection Completed On-site
04/17/2026	Contact - Telephone call made Spoke with Sheriff deputy.
04/30/2026	Contact - Telephone call made Voicemail left at Genesee Co. Sheriff Detective Bureau.
05/11/2026	Contact - Telephone call made Voicemail left at Genesee Co Sheriff Detective Bureau.
05/13/2026	Contact - Telephone call made Attempt was made to reach staff person, Rebecca Mason, but line has been disconnected.
05/21/2026	Contact - Telephone call made Spoke with Genesee Co. Sheriff Detective.
05/21/2026	Exit Conference Held with administrator, Ruby Kirby.

## **ALLEGATION:**

**Past employee, Rebecca Mason, used Resident A's credit card to make unauthorized purchases for herself.**

## **INVESTIGATION:**

On 4/10/2026, an on-site inspection was conducted and Resident Care Director, Alissa Dunn, was interviewed. Director Dunn stated that Resident A is her own guardian and in her right mind to handle her own finances. Director Dunn reported that Resident A trusted staff person, Rebecca Mason, and gave Staff Mason her credit card to go to a local store to buy her something. Director Dunn stated that it appears that Staff Mason took pictures of Resident A's credit card and added that information onto her own phone and made several purchases for herself using Amazon. Director Dunn stated that once this was figured out, Resident A closed her credit card on 4/8/2026. Director Dunn reported that Staff Mason had already been terminated on 4/6/2026 for reasons other than these allegations.

A review of Resident A's record confirms that she is her own guardian and still in control of her own finances. Resident A only requires minimal staff prompting/assistance to complete all her activities of daily living.

On 4/10/2026, staff person, Brionna Gorbitt, stated that when Resident A told her about the call she received about the suspicious purchase, she called Resident A's bank with Resident A present and asked for a banking statement, which the bank emailed. Staff Gorbitt stated that they looked over the bank statement and Resident A was questioning several purchases. Staff Gorbitt reported that the bank statement showed Resident A's credit card was used a few times using Door Dash and Grubhub to purchase fast food. Staff Gorbitt stated that Resident A has never had fast food delivered to this facility.

On 4/10/2026, staff person, Leah Brown, stated that during a recent shift, Staff Mason had Resident A's cell phone for much of the shift and she asked Staff Mason several times to give Resident A back her phone. Staff Brown stated that Staff Mason gave her Resident A's phone to give to Resident A and she noticed that Resident A's credit card information was open and visible on the phone.

On 4/10/2026, Resident A confirmed that she had given Resident A her credit card to purchase some lunch for her, but she could not remember the date that happened. Resident A said that Staff Mason gave her back the credit card the same day but then a couple days later her bank contacted her about a suspicious purchase made on her credit card. Resident A stated that the bank questioned a \$156.00 purchase from Amazon, because it was much more than she usually spends. When asked about her phone, Resident A stated that she does not remember ever giving Staff Mason her cell phone. Resident A stated that she has never used a passcode on her phone and now she is surprisingly locked out of her phone.

A review of Resident A's banking statement was done with Resident A and she confirmed that she did not make several of the purchases between 4/3/2026 and 4/6/2026, including the \$156.38 purchase from Amazon. There were at least four other Amazon purchases that Resident A claimed she did not make. The banking statement showed that Resident A's credit card was used to make purchases using Door dash and Grubhub at Starbucks, Jimmy John's, Taco bell and others. Resident A stated that she has never purchased food from any of those places.

On 4/17/2026, a second on-site was made at this facility and administrator, Ruby Kirby was interviewed. Admin Kirby stated that Staff Mason last worked 3<sup>rd</sup> shift starting on 4/4/2026, ending the morning of 4/5/2026. Admin Kirby stated that Staff Mason's employment at this facility was terminated on 4/6/2026 for reasons unrelated to this investigation. Admin Kirby reported that on 4/7/2026, she received an anonymous call saying the Staff Mason had been stealing and the caller sent her a picture of Resident A's credit card saying that Staff Mason had it. Admin Kirby confirmed that Staff Corbutt and Resident A called Resident A's bank and received a banking statement and that once Resident A confirmed that she did not make several purchases, they called the police and made a report. Admin Kirby stated that the purchase made at Taco Bell on 4/3/2026 appears to have been made in-person and Resident A definitely did not do that.

On 4/17/2026, a phone call was made to Sheriff Deputy Edmonson, who confirmed that he was the deputy that took the initial complaint. Deputy Edmonson stated that the complaint has been assigned to a detective, who ran the numbers of the anonymous callers Admin Kirby received and none of the names are the same names that were given to Admin Kirby. Deputy Edmonson reported that the detective is in the process of getting warrants so he can speak to those people.

On 5/13/2026, an attempt was made to contact staff person, Rebecca Mason by phone. The phone number has been disconnected.

On 4/17/2026, a review of Staff Mason's employee file was done. It was confirmed that Staff Mason had been fingerprinted and passed a criminal history check before becoming employed at this facility.

On 5/21/2026, a phone conversation took place with Genesee County Sheriff Detective, Corey Sheroski, who confirmed that he is handling Resident A's case. Detective Sheroski stated that he obtained warrants and was able to confirm that Staff Mason used Resident A's credit card to make several unauthorized purchases on Amazon. Detective Sheroski reported that he also has video and receipts confirming that Staff Mason used the credit card to make purchases at a local gas station in Goodrich. Detective Sheroski stated that he has not spoken to Staff Mason yet, but that he is in the process of trying to locate her and will be arresting her soon.

On 5/21/2026, an exit conference was held with administrator, Ruby Kirby. Admin Kirby stated that they do not have a different number to contact Staff Mason. Admin Kirby

stated that Resident A has contacted her bank and disputed all the purchases that Staff Mason made with her credit card and that she is expecting full reimbursement. The findings of this investigation were shared with Ruby Kirby.

<b>APPLICABLE RULE</b>	
<b>R 400.637</b>	<b>Handling of resident funds and valuables.</b>
	<b>(11) A licensee, staff, volunteers, members of the household, and their family members cannot accept, take, or borrow money, resident funds, or valuables from a resident, even with the consent of the resident.</b>
<b>ANALYSIS:</b>	Resident A stated that she gave staff person, Rebecca Mason, her credit card to purchase her some food for lunch and that Staff Mason returned that card to her that same day. Staff Mason then used Resident A's credit card information to make several unauthorized purchases for herself. Genesee County Sheriff Detective, Corey Sheroski, stated that he has confirmed that Staff Mason has made several unauthorized and illegal purchases and that Staff Mason will be arrested for that crime. It has been confirmed that Staff Mason used Resident A's credit card information without Resident A's consent.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon receipt of an approved written corrective action plan, it is recommended that the status of this facility's license remains unchanged.

*Christopher A. Holvey*

5/21/2026

Christopher Holvey  
Licensing Consultant

Date

Approved By:

*Mary Holton*

5/21/2026

Mary E. Holton  
Area Manager

Date