



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 21, 2026

John Velasquez
AHR Riverside Grand Rapids MI TRS Sub LLC
18191 Von Karman Ave.
Irvine, CA 92612

RE: License #: AH410397993
Investigation #: 2026A1021040
The Cortland Riverside Gardens

Dear John Velasquez:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in cursive script that reads "Kimberly Horst".

Kimberly Horst, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH410397993
Investigation #:	2026A1021040
Complaint Receipt Date:	05/08/2026
Investigation Initiation Date:	05/13/2026
Report Due Date:	07/07/2026
Licensee Name:	AHR Riverside Grand Rapids MI TRS Sub LLC
Licensee Address:	Ste 300 18191 Von Karman Ave. Irvine, CA 92612
Licensee Telephone #:	(949) 270-9200
Administrator:	Tarita Dooley
Authorized Representative:	John Velasquez
Name of Facility:	The Cortland Riverside Gardens
Facility Address:	2420 Coit Ave. NE Grand Rapids, MI 49505
Facility Telephone #:	(616) 365-5564
Original Issuance Date:	07/22/2020
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	70
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Resident A was threatened by Staff Person 1 (SP1).	No
Additional Findings	Yes

III. METHODOLOGY

05/08/2026	Special Investigation Intake 2026A1021040
05/13/2026	Special Investigation Initiated - On Site
05/21/2026	Exit Conference

ALLEGATION:

Resident A was threatened by Staff Person 1 (SP1).

INVESTIGATION:

On 05/08/2026, the licensing department received an anonymous complaint with allegations that Resident A was threatened by Staff Person 1 (SP1).

On 05/13/2026, I interviewed Resident A at the facility. Resident A reported he has resided at the facility for over two years. Resident A reported care staff treat him well. Resident A reported no concerns with staff threatening him at the facility. Resident A reported he feels safe at the facility.

On 05/13/2026, I interviewed SP1 at the facility. SP1 reported that she has provided care to Resident A. SP1 reported no knowledge of threatening Resident A.

On 05/13/2026, I interviewed the administrator Tarita Dooley at the facility. The administrator reported no knowledge of Resident A being threatened at the facility. The administrator reported residents receive good care at the facility.

While at the facility I observed many resident and staff interactions. The staff interacted appropriately and were actively engaged with the residents.

APPLICABLE RULE	
R 325.1931	Employees; general provisions.
	(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.
ANALYSIS:	Interviews conducted and observations made revealed lack of evidence to support this allegation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

Resident A reported he still drives and goes to the local pharmacy to obtain his medications. Resident A reported that the facility administers the medications.

Review of Resident A's service plan read,
"Management of medications using the preferred method of delivery including medications provided by the VA."

APPLICABLE RULE	
R 325.1932	Resident's medications.
	(1) A service plan must identify prescribed medication to be self-administered or managed by the home.
ANALYSIS:	The service plan did not detail that Resident A goes to his local pharmacy for medications and that the facility is responsible for administering the medications.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

Resident A reported there have been times his medication has not been available. Resident A reported the care staff are to inform him his medications are low so that he can request a refill at his local pharmacy, however, there have been times the care staff have not told him this until the medications have run out. Resident A reported his wishes that care staff would tell him sooner than his medications are low so that a refill can be requested timely.

I reviewed Resident A's March and April medication administration record (MAR). The MAR revealed there were 45 times a medication not administered due to the medication was not in the medication cart.

APPLICABLE RULE	
R 325.1932	Resident's medications.
	(2) Prescribed medication managed by the home must be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed healthcare professional.
ANALYSIS:	Review of Resident A's MAR's revealed multiple instances in which Resident A was not administered medications as prescribed by the licensed health care professional due to the medications are not refilled in a timely manner.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

I obtained the *No Pass Report* for 05/01/2026-05/13/2026. The report revealed there were 151 instances in which resident medications were not administered due to medication being not available. A few examples include:

Resident C:

Senna Tab 8.6mg: not administered 05/01/2026-05/03/2026; 05/07/2026-05/17/2026

Resident D:

Loratadine Tab 10mg: not administered 05/06/2026-05/11/2026.

Resident E:

Fexofenadine Tab 180mg: not administered 05/02/2026-05/03/2026; 05/05/2026-05/17/2026.

APPLICABLE RULE	
R 325.1932	Resident's medications.
	(2) Prescribed medication managed by the home must be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed healthcare professional.
ANALYSIS:	Review of the facility <i>No Pass Report</i> revealed at least 151 instances in which medications were not administered due to medication was not available.

CONCLUSION:	VIOLATION ESTABLISHED
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INVESTIGATION:

I obtained the *No Pass Report* for 05/01/2026-05/13/2026. The report revealed multiple instances in which medication technicians documented that residents refused the medication. However, in the comment section of the Resident MAR's, it was noted that the medication was unavailable.

APPLICABLE RULE	
R 325.1932	Resident's medications.
	(3) Staff who supervise the administration of medication for residents who do not self-administer shall comply with all of the following: (vi) A record if the resident refuses to accept prescribed medication and notification as required in subdivision (c) of this subrule.
ANALYSIS:	Review of multiple resident MAR's revealed that medication technicians were incorrectly documenting resident refusals of medications.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.



05/20/2026

Kimberly Horst
Licensing Staff

Date

Approved By:



05/21/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date