



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 3, 2026

Heather Nadeau
Our Haus, Inc.
PO Box 10
Bangor, MI 49013

RE: License #: AS800384554
Investigation #: 2026A1032018
Katy Haus

Dear Heather Nadeau:

Attached is the Special Investigation Report for the above-mentioned facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in dark ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS800384554
Investigation #:	2026A1032018
Complaint Receipt Date:	02/24/2026
Investigation Initiation Date:	02/25/2026
Report Due Date:	04/25/2026
Licensee Name:	Our Haus, Inc.
Licensee Address:	30637 White Oak Drive, Bangor, MI 49013
Licensee Telephone #:	(269) 214-8350
Administrator:	Heather Nadeau
Licensee Designee:	Heather Nadeau
Name of Facility:	Katy Haus
Facility Address:	209 Park Road, Bangor, MI 49013
Facility Telephone #:	(269) 214-8350
Original Issuance Date:	10/19/2016
License Status:	REGULAR
Effective Date:	04/20/2025
Expiration Date:	04/19/2027
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

		Violation Established?
Resident A was denied medical treatment when her health declined.		No

III. METHODOLOGY

02/24/2026	Special Investigation Intake 2026A1032018
02/25/2026	Special Investigation Initiated - Letter
03/20/2026	Inspection Completed On-site Interview with Resident A and Employee Teresa Frazier
04/01/2026	Exit Conference

ALLEGATION:

Resident A was denied medical treatment when her health declined.

INVESTIGATION:

On 2/25/26, I received an email from the source, confirming that Resident A had been seen by a doctor.

On 3/30/26, I interviewed employee Teresa Frazier in the facility. Ms. Frazier stated that Resident A was seen for her various medical conditions. Ms. Frazier advised that Adult Protective Services (APS) had also been involved.

I interviewed Resident A in the facility. Resident A was unsure of what medical issue I was referring to, but stated that she currently needs to see someone for pain in her wrist. She stated that she was recently seen by the doctor for the issue, x-rays were taken, but nothing was determined to be a problem.

APPLICABLE RULE	
R 400.689	Resident health care.
	(3) In case of an accident or sudden adverse change in a resident's health condition, a facility shall obtain needed health care immediately.
ANALYSIS:	Resident A, Ms. Frazier and the source all confirmed that Resident A received medical treatment in response to a decline in her health.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 4/2/26, I shared my findings with licensee designee Heather Nadeau. Ms. Nadeau was not available to provide a response.

IV. RECOMMENDATION

I recommend no change to the status of this license.

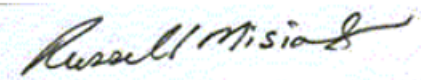


4/3/26

Dwight Forde
Licensing Consultant

Date

Approved By:



4/16/26

Russell B. Misiak
Area Manager

Date