



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 21, 2026

Peggy Root
411 Silver Street
Reading, MI 49274

RE: License #: AM300008365
Investigation #: 2026A1032026
Heritage House AFC

Dear Peggy Root:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM300008365
Investigation #:	2026A1032026
Complaint Receipt Date:	03/25/2026
Investigation Initiation Date:	03/25/2026
Report Due Date:	04/24/2026
Licensee Name:	Peggy Root
Licensee Address:	411 Silver Street, Reading, MI 49274
Licensee Telephone #:	(517) 283-1478
Administrator:	Peggy Root
Name of Facility:	Heritage House AFC
Facility Address:	121 West State Street, Reading, MI 49274
Facility Telephone #:	(517) 283-3152
Original Issuance Date:	08/02/1993
License Status:	REGULAR
Effective Date:	04/23/2024
Expiration Date:	04/22/2026
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The facility is not in compliance with fire drills.	No

III. METHODOLOGY

03/25/2026	Special Investigation Intake 2026A1032026
03/25/2026	Special Investigation Initiated - Telephone Interview with Region 2 Bureau of Fire Services Supervisor Brent Connell
03/26/2026	Inspection Completed On-site
04/10/2026	Contact - Document Received Email from Chad Everett, Region 2 Field Inspector
04/21/2026	Exit Conference

ALLEGATION:

The facility is not in compliance with fire drills.

INVESTIGATION:

On 3/25/26, I spoke with Region 2 Bureau of Fire Services Supervisor Brent Connell by telephone. Mr. Connell advised that the only issue preventing approval was the lack of resident compliance during fire drills. He advised that for several inspections, not all residents would evacuate during drills.

On 3/26/26, I interviewed employee Alyson Baker in the home. I explained that there were continued disapprovals from the Bureau of Fire Services (BFS) due to evacuation issues. Ms. Baker advised that there were about six resident who were not consistently participating in the fire drills.

I spoke to the six identified residents, and advised them that I would be unable to issue a license in a timely manner if there were continued disapprovals from BFS. I encouraged the residents to comply with the drills so that they could continue with their current living situation with no further major interruption.

On 4/10/26, Region 2 Field Inspector Chad Everett communicated via email the facility drills reflected full compliance during a re-inspection. As a result, BFS now issued an A-Rating.

APPLICABLE RULE	
R 400.619	Emergency preparedness plan.
	(6) A licensee shall ensure that residents, volunteers, and members of the household are familiar with the emergency preparedness plan and fire safety plan and any assigned responsibilities to carry out the plan.
ANALYSIS:	While there was some initial non-compliance with residents evacuating, the drills were still being conducted. Subsequently, residents were advised that they needed to participate, since this was a mandatory condition for AFC Home operations. BFS issued an A-Rating thereafter. There were no other noted deficiencies.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change to the status of this license.

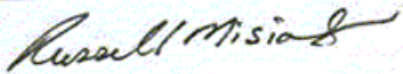


4/21/26

 Dwight Forde
 Licensing Consultant

 Date

Approved By:



4/22/26

 Russell B. Misiak
 Area Manager

 Date