



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

April 14, 2026

Angelique Mugabekazi  
5251 Marvie Dr  
Saranac, MI 48881

RE: License #: AF340416892  
Investigation #: 2026A0622034  
Kazi Adult Foster Care Home

Dear Ms. Mugabekazi:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Amanda Blasius, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AF340416892
<b>Investigation #:</b>	2026A0622034
<b>Complaint Receipt Date:</b>	04/02/2026
<b>Investigation Initiation Date:</b>	04/02/2026
<b>Report Due Date:</b>	06/01/2026
<b>Licensee Name:</b>	Angelique Mugabekazi
<b>Licensee Address:</b>	5251 Marvie Dr Saranac, MI 48881
<b>Licensee Telephone #:</b>	(616) 304-2862
<b>Administrator:</b>	N/A
<b>Licensee:</b>	Angelique Mugabekazi
<b>Name of Facility:</b>	Kazi Adult Foster Care Home
<b>Facility Address:</b>	5251 Marvie Dr Saranac, MI 48881
<b>Facility Telephone #:</b>	(616) 287-0183
<b>Original Issuance Date:</b>	10/26/2023
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/25/2024
<b>Expiration Date:</b>	04/24/2026
<b>Capacity:</b>	4
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED



**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 3/31/26, a case manager reported that a 72-year-old Resident with ongoing unexplained vaginal bleeding had not received timely medical attention.	Yes

**III. METHODOLOGY**

04/02/2026	Special Investigation Intake 2026A0622034
04/02/2026	Special Investigation Initiated - Telephone
04/06/2026	Inspection Completed-BCAL Sub. Compliance
04/08/2026	Contact- email to CMH caseworker, Melanie Zalis. Documentation received from Recipient Rights Advisor Jennie Morgan.
04/13/2026	Exit Conference with licensee designee, Angelique Mugabekazi

**ALLEGATION: On 3/31/26, a case manager reported that a 72-year-old Resident with ongoing unexplained vaginal bleeding had not received timely medical attention.**

**INVESTIGATION:**

On 04/02/2025, I received this complaint through the LARA Bureau of Community and Health Systems online complaint system. According to the complaint, Resident A, who is 72 years old, informed caseworker Melanie Zalis that she needed more pads. When the caseworker asked for additional information, Resident A reported that she needed additional pads due to having her period. The complaint stated that when Melanie Zalis asked licensee Angelique Mugabekazi for more information, she was not alarmed to hear that Resident A was experiencing vaginal bleeding and stated that Resident A has been bleeding since she was admitted in August 2025. The compliant stated caseworker Melanie Zalis encouraged the licensee Angelique Mugabekazi to call Resident A's primary care physician as soon as possible to have this concern evaluated.

On 04/02/2026, I had email contact with Recipient Rights Advisor Jennie Morgan. Ms. Morgan reported that Resident A was at a previous home that closed, but she was not aware of any concern that Resident A was continuing to menstruate when living at her previous AFC home.

On 04/06/2026, I completed an unannounced onsite investigation to Kazi Adult Foster Home. During the investigation, I interviewed Resident A in person. Resident A reported that she goes to the bathroom independently and does not need assistance from staff. Resident A reported that she uses pads. When she was asked why she needs pads, she stated "red blood coming out." Resident A showed me her pads within her bedroom. When Resident A was asked how long this has been occurring, she stated "months."

On 04/06/2026, I interviewed licensee Angelique Mugabekazi in person. She confirmed that she has had to buy Resident A feminine hygiene pads, but stated sometimes residents use them to address incontinence. Licensee Angelique Mugabekazi reported that she has not seen any blood on the pads within the garbage can, therefore she was not concerned Resident A was experiencing menstrual bleeding. Licensee Angelique Mugabekazi also stated since Resident A is 72 years old, she also did not think Resident A was experiencing vaginal bleeding. Licensee Angelique Mugabekazi stated that she has been buying Resident A feminine hygiene pads for about two months. She stated that she does not know if Resident A is still menstruating. Licensee Angelique Mugabekazi reported that she did not follow up with Resident A's doctor or case worker when Resident A started requesting feminine hygiene pads for bleeding. She reported that Resident A has an appointment today, 04/06/26, to check into the concern regarding her menstruating, or experiencing vaginal bleeding unrelated to menstruation, at the age of 72.

On 04/06/2026, I viewed Resident A's resident record including Resident A's *Assessment Plan for AFC Residents* which confirmed that Resident A does not need assistance with toileting, bathing, dressing or personal hygiene. No concerns regarding Resident A menstruating was documented on her *Assessment Plan for AFC Residents*. According to Resident A's resident record, she had followed up doctor appointments on 10/20/2025 and 11/10/2025, but the concern of her menstruating was not addressed. I viewed Resident A's *Health Care Appraisal* and there was no documentation on the form that Resident A was menstruating or experiencing unexplained vaginal bleeding.

On 04/08/2026, I had email contact with Resident A's caseworker, Melanie Zalis. She reported that the concern was brought to her attention when Resident A asked for additional "pads for bleeding." Ms. Zalis stated that she brought the concern up to the licensee designee, Angelique Mugabekazi. Ms. Zalis stated that Ms. Mugabekazi reported the following: [Resident A] has had "a normal period since she moved here" (August 2025). Ms. Zalis stated that she then asked Ms. Mugabekazi, "don't you think [Resident A] should have gone through menopause several years ago, being 72?" Ms. Mugabekazi replied, "No, I guess she didn't go through menopause." Ms. Zalis reported that "I encouraged Angelique to reach out to [Resident A's] primary care provider, and Angelique told me that if I wanted to know more that I would need to reach out to primary care." Ms. Zalis reported that she called Resident A's guardian after her home visit and discussed her concern. Guardian A1 reached out

to licensee Angelique Mugabekazi about the health concern and an appointment was scheduled for Resident A on 4/6/26.

On 04/08/2026, I received a copy of Resident A's after visit summary from her doctors appointment on 4/6/26. The after-visit summary stated that Resident A was seen for post-menopausal bleeding. The assessment and plan for the visit was:

- Pelvic US ordered
- Urinalysis today
- Further recommendations and treatment plan to follow depending on the above results.

<b>APPLICABLE RULE</b>	
<b>R 400.689</b>	<b>Resident health care.</b>
	<b>(3) In case of an accident or sudden adverse change in a resident's health condition, a facility shall obtain needed health care immediately.</b>
<b>ANALYSIS:</b>	Based upon the interviews conducted, it was determined that licensee Angelique Mugabekazi was aware that Resident A was using feminine hygiene pads for menstrual bleeding for at least two months. Licensee Angelique Mugabekazi reported that she did not address the concern that Resident A was having post-menopausal bleeding when it was brought to her attention, nor was it discussed with Resident A's case worker. A violation was established as licensee Angelique Mugabekazi did not obtain health care immediately when Resident A reported to her that she needed feminine hygiene pads for menstrual bleeding despite being 72 years old and post-menopausal. The medical concern was not addressed until at least two months later and only after the caseworker and Guardian A1 requested that she make a doctor's appointment for Resident A to be evaluated.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend that the status of the license remains the same.



04/14/2026

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Amanda Blasius  
Licensing Consultant

Date

Approved By:



04/14/2026

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Dawn N. Timm  
Area Manager

Date