



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

March 25, 2026

Sandramay Prohm  
22743 Quinn Rd  
Clinton Township, MI 48035

RE: License #: AF500397014  
**Astorre Homes**  
**22743 Quinn Rd**  
**Clinton Township, MI 48035**

Dear Ms. Prohm:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Kristine Cilluffo".

Kristine Cilluffo, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Place  
3026 West Grand Blvd Ste 9-100  
Detroit, MI 48202  
(248) 285-1703

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AF500397014
<b>Licensee Name:</b>	Sandramay Prohm
<b>Licensee Address:</b>	22743 Quinn Rd Clinton Township, MI 48035
<b>Licensee Telephone #:</b>	(586) 610-9827
<b>Licensee/Licensee Designee:</b>	Sandramay Prohm
<b>Administrator:</b>	N/A
<b>Name of Facility:</b>	Astorre Homes
<b>Facility Address:</b>	22743 Quinn Rd Clinton Township, MI 48035
<b>Facility Telephone #:</b>	(586) 610-9827
<b>Original Issuance Date:</b>	10/04/2019
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 03/25/2026

Date of Bureau of Fire Services Inspection if applicable: N/A

Date of Health Authority Inspection if applicable: N/A

No. of staff interviewed and/or observed 0

No. of residents interviewed and/or observed 0

No. of others interviewed 1 Role: Licensee

- Medication pass / simulated pass observed? Yes  No  If no, explain.  
Reviewed medications with licensee.
- Medication(s) and medication record(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident?  
Yes  No  If no, explain.
- Meal preparation / service observed? Yes  No  If no, explain.  
Inspection did not occur during meal preparation.
- Fire drills reviewed? Yes  No  If no, explain.  
Reviewed new rule requirements with licensee.
- Fire safety equipment and practices observed? Yes  No  If no, explain.
- E-scores reviewed? (Special Certification Only) Yes  No  N/A   
If no, explain.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  No  If no, explain.
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s:  
CAP date 04/10/2024- AF407(3), AF418(2), AF421(3) N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes  (please explain) No  N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

<p><b>MCL 400.713</b></p>	<p><b>License required; application; forms; investigation; on-site evaluation; issuance or renewal of license; disclosures; maximum number of persons; stating type of specialized program; issuance of license to specific person at specific location; transferability of license; sale of facility; notice; items of noncompliance; refusal by department to issue or renew license; conditions; unlicensed facility; violation as misdemeanor; penalty; receipt of completed application; issuance of license within certain time period; inspections; report; criminal history and records check; storage of fingerprints in automated fingerprint identification system database; convictions; "completed application" defined.</b></p>
	<p><b>(3) Before issuing or renewing a license, the department shall investigate the activities and standards of care of the applicant and shall make an on-site evaluation of the facility. On-site inspections conducted in response to the application may be conducted without prior notice to the applicant. On-site inspections conducted for renewing a license may be conducted within 12 months before the expiration date of the current license without impact on the license renewal date or the license fee. Subject to subsections (9), (10), and(11), the department shall issue or renew a license if satisfied as to all of the following:</b></p> <p style="padding-left: 40px;"><b>(e) The good moral character of the licensee or licensee designee, owner, partner, director, and person responsible for the daily operation of the facility. The applicant is responsible for assessing the good moral character of the employees of the facility. The person responsible for the daily operation of the facility shall be not less than 18 years of age.</b></p>
	<p>Staff, Patricia Hancock, has not had a workforce background check completed.</p>
<p><b>R 400.629</b></p>	<p><b>Direct care staff; qualifications and training.</b></p>
	<p><b>(5) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be trained and</b></p>

	<p><b>competent in all of the following areas before performing assigned tasks independently:</b></p> <ul style="list-style-type: none"> <li><b>(a) Reporting requirements.</b></li> <li><b>(b) First aid.</b></li> <li><b>(c) Cardiopulmonary resuscitation, which includes a hands-on demonstration as part of the training.</b></li> <li><b>(d) Personal care, supervision, and protection.</b></li> <li><b>(e) Resident rights.</b></li> <li><b>(f) Safety and fire prevention.</b></li> <li><b>(g) Prevention and containment of communicable diseases including recognizing signs of illness.</b></li> <li><b>(h) Food safety, which includes food storage, preparation, distribution, and serving in a safe manner.</b></li> <li><b>(i) Nutrition and special diets.</b></li> </ul>
Astorre Homes staff need to complete required trainings.	
<b>R 400.639</b>	<b>Staff records.</b>
	<p>(1) A licensee shall maintain a record for each staff that contains all of the following:</p> <ul style="list-style-type: none"> <li>(a) Name, address, telephone number, and Social Security number.</li> <li>(b) Copy or number of a professional or vocational license, certification, or registration if staff provides professional or vocational services.</li> <li>(c) Copy of a driver's license if staff provide transportation services.</li> <li>(d) Verification of age.</li> <li>(e) Verification of experience, highest level of education completed, and training.</li> <li>(f) Verification of not less than 2 reference checks. If reference checks cannot be obtained, documentation verifying reference checks were attempted must be maintained.</li> <li>(g) Beginning and ending dates of employment on separation.</li> <li>(h) Health information as required by these rules.</li> <li>(i) Verification of the receipt by the staff of personnel policies and job descriptions.</li> </ul>
Licensee did not have staff records at time of inspection.	
<b>R 400.645</b>	<b>Environmental health.</b>
	<p>(3) A licensee shall provide hot and cold running water under pressure. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the fixture.</p>

During the onsite inspection, I measured the water temperature with a digital thermometer. The water temperature was found to be as high as 125.4 degrees Fahrenheit.	
<b>R 400.645</b>	<b>Environmental health.</b>
	(9) Hand-washing fixtures must be provided in both the kitchen and bathroom areas and include hot and cold water, soap, and individual towels.
During the onsite inspection, I observed that the upstairs bathroom did not have hand-washing soap and towels available.	
<b>R 400.661</b>	<b>Bedroom furnishings.</b>
	(4) Resident bedrooms must have lighting for reading and other activities, equipped with an accessible mirror appropriate for grooming, and provisions to allow a resident to mount pictures or decorative items on walls.
During the onsite inspection, I observed that the downstairs bedrooms did not have mirrors.	
<b>R 400.685</b>	<b>Resident admission; resident assessment plan; resident care agreement; health care appraisal.</b>
	(4) A written assessment plan must be completed with and signed by the resident or the resident's designated representative, responsible agency if applicable, and the licensee at the time of admission and annually thereafter. A licensee shall maintain a copy of the resident's most recent assessment plan on file at the facility for up to 2 years after discharge.
Resident A's assessment plan dated 05/07/2025 was not signed by guardian. Resident B's assessment plan dated 10/02/2025 was not signed by guardian.	
<b>R 400.687</b>	<b>Resident admission and discharge policy; house rules; change of residency; provision of resident records.</b>
	(1) A licensee shall have a written admission and discharge policy and shall make it available to a resident and resident's designated representative.

Licensee needs to develop written admission and discharge policies per the new ruleset.	
<b>R 400.701</b>	<b>Required personnel policies.</b>
	(1) A licensee shall have all the following written policies and procedures: (a) Mandatory reporting. (b) Resident care related prohibited practices. (c) Confidentiality requirements in accordance with section 12(3) of the act, MCL 400.712. (d) Training requirements, including understanding the act and these rules. (e) Resident rights in accordance with R 400.681. (f) The process for reviewing the licensing statute and administrative rules with adult foster care staff.
Licensee needs to develop written personnel policies per the new ruleset.	
<b>R 400.701</b>	<b>Required personnel policies.</b>
	(3) The licensee shall have a written job description for each position. The job description must define the tasks, duties, and responsibilities of the position. Each staff and volunteer shall receive a copy of their applicable job description. Verification of receipt of a job description must be maintained in the individual's personnel record.
Licensee needs to develop written job descriptions per the new ruleset. Job descriptions should be provided to staff and verification of receipt placed in employee files.	
<b>R 400.727</b>	<b>Smoke detection equipment for family home and small group home with 6 or less residents after March 27, 1980.</b>
	(7) Instead of the approved smoke alarms being powered by the facility's electrical service in subrule (6) of this rule, a wireless system in compliance with section 29.10.8.1 et seq. of NFPA 72, National Fire Alarm and Signaling Code, 2019 edition, is accepted. The other requirements in subrule (6) of this rule still apply. NFPA 72, National Fire Alarm and Signaling Code, 2019 edition, is adopted by reference in R 400.715(2).
During the onsite inspection, I observed that the licensee has switched from a hard-wired smoke detection system to a wireless system. The alarms were not interconnected when tested.	

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

*Kristine Cilluffo*

03/25/2026

---

Kristine Cilluffo  
Licensing Consultant

Date