



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 26, 2026

Michael Kirby
Kirby's Adult Foster Care Services Inc.
2285 E. Lily Lake
Harrison, MI 48625

RE: License #: AS370400088
Investigation #: 2026A0622024
Kirby's Eagle Point AFC

Dear Mr. Kirby:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in cursive script, appearing to read "Amanda Blasius".

Amanda Blasius, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 BUREAU OF COMMUNITY AND HEALTH SYSTEMS
 SPECIAL INVESTIGATION REPORT
 THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS370400088
Investigation #:	2026A0622024
Complaint Receipt Date:	02/18/2026
Investigation Initiation Date:	02/18/2026
Report Due Date:	04/19/2026
Licensee Name:	Kirby's Adult Foster Care Services Inc.
Licensee Address:	2285 E. Lily Lake Harrison, MI 48625
Licensee Telephone #:	(989) 539-7365
Administrator:	Michael Kirby
Licensee Designee:	Michael Kirby
Name of Facility:	Kirby's Eagle Point AFC
Facility Address:	8114 E. Pickard Mt. Pleasant, MI 48858
Facility Telephone #:	(989) 317-3016
Original Issuance Date:	07/01/2019
License Status:	REGULAR
Effective Date:	01/01/2026
Expiration Date:	12/31/2027
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 2/17/26, an anonymous complainant reported that on 2/3/26, Manager Alexis Clark was snippy toward Resident A. Alexis Clark told direct care worker Shawn Molda in front of Resident A "No Shawn, I don't want your fucking help. What I want is this room empty."	Yes

III. METHODOLOGY

02/18/2026	Special Investigation Intake 2026A0622024
02/18/2026	Special Investigation Initiated - Letter
03/19/2026	Inspection completed onsite
03/20/2026	Contact- phone call to direct care worker, Shawn Molda
03/24/2026	Contact- phone call to Resident B, C and D. VM left for DCW Alexis Clark.
03/30/2026	Exit conference with licensee designee, Michael Kirby. Message left and email sent.

ALLEGATION: On 2/17/26, an anonymous complainant reported that on 2/3/26, Manager Alexis Clark was snippy toward Resident A. Alexis Clark told direct care worker Shawn Molda in front of Resident A "No Shawn, I don't want your fucking help. What I want is this room empty."

INVESTIGATION:

On 2/18/2026, I received this complaint through the LARA Bureau of Community and Health Systems online complaint system. According to the complaint, on 02/03/2026, direct care worker (DCW), Alexis Clark was snippy towards Resident A. According to the complaint, DCW Clark was in the medication room and Resident A was waiting to take his medication, so he could go on an outing to the library. The complaint stated that DCW Alexis Clark told DCW Shawn Molda in front of Resident A, that "No Shawn, I don't want your fucking help. What I want is this room empty."

On 02/18/2026, I had email contact with Recipient Rights officer, Keegan Sarkar. Ms. Sarkar confirmed the details of the allegations and provided additional information.

On 03/19/2026, I completed an unannounced onsite investigation to Kirby's Eagle Point. During the unannounced onsite investigation, I interviewed Resident A and direct care workers. I was informed that DCW Alexis Clark is no longer employed at Kirby's Eagle Point and there is a new manager.

On 03/19/2026, I interviewed DCW Melody Hall in person. She reported that she was also working on 2/03/2026. DCW Hall reported that she was in the office taking a phone call when the incident occurred. DCW Hall stated that she did not hear DCW Alexis Clark yell or swear at Resident A or DCW Shawn Molda. She also reported that she did not see Resident A upset afterwards either.

On 03/19/2026, I interviewed Resident A in person. Resident A stated that DCW Alexis Clark was not meant to work at the home as she was too aggressive. Resident A stated that on 2/3/26, DCW Clark said something bad and also said something that was not rational to him and DCW Shawn Molda. Resident A confirmed that what DCW Clark said made him upset and uncomfortable. Resident A reported that the home has been more positive since DCW Alexis Clark has left.

On 03/20/2026, I interviewed DCW Shawn Molda via phone. He reported that he was working on 2/3/26 and was waiting to take Resident A on an outing to the library. DCW Molda stated that Resident A was waiting to take his medications from DCW Alexis Clark. DCW Molda reported that Resident A and DCW Clark were arguing and Resident A left the medication room. DCW Molda stated that Resident A was talking to him while waiting for his medications. DCW Molda reported that he went into the medication room and asked DCW Clark if he could assist with medications or anything else. DCW Molda reported that DCW Clark said the following: "No Shawn, I don't want your fucking help. I need everyone to leave this fucking room." DCW Molda stated that Resident A was standing right next to him when DCW Clark swore and yelled at him. DCW Molda reported that Resident A said to him, "come on Shawn lets go." He reported that he and Resident A sat in the living room and he tried to stay positive, as he did not want Resident A to go into a behavior or have this situation ruin his outing to the library. DCW Molda reported that they waited for over an hour for Resident A's medications before they left for the library. DCW Molda explained that DCW Clark ended up leaving the home early and another manager asked him to help get around Resident A's medications so they could leave for his outing.

On 03/20/2026, I left a voicemail for DCW Alexis Clark.

On 03/20/2026, I followed up with Recipient Rights officer, Keegan Sarkar. She confirmed that she found violation regarding the allegation. She was able to report that she confirmed that three additional residents overheard the allegations between Resident A, DCW Shawn Molda and DCW Alexis Clark.

On 03/24/2026, I interviewed Resident B via phone. Resident B reported that he did not hear the incident between Resident A, DCW Shawn Molda and DCW Alexis

Clark on 02/03/2026. He stated that he did not have any bad interactions with DCW Alexis Clark.

On 3/24/2026, I interviewed Resident C via phone. Resident C reported that on 2/3/26, he heard DCW Alexis Clark yell at both Resident A and DCW Shawn Molda. Resident C reported that he heard the following: "I don't have to fucking listen to you, you're not my fucking boss. Don't tell me what to do." Resident C reported that Resident A was upset and DCW Shawn Molda looked flabbergasted. Resident C stated that he could not remember where he was when the incident occurred. Resident C reported that DCW Alexis Clark had yelled at him a few times in the past also.

On 03/24/2026, I interviewed Resident D via phone. Resident D reported that on 2/3/26 he was in the dining room and heard DCW Alexis Clark yell and swear at DCW Shawn Molda. Resident D stated that it was loud and he observed both Resident A and DCW Shawn Molda look upset. Resident D stated that he did not hear DCW Alexis Clark yell at Resident A.

On 03/24/2026, I left a voicemail for DCW Alexis Clark. As of 03/30/2026, no return call has been received.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.
ANALYSIS:	Based upon the interviews conducted it was determined and confirmed that direct care worker Alexis Clark was disrespectful to Resident A by using profanity in front of him, making him wait a lengthy amount of time for his medications and delaying his outing. On 02/03/2026, direct care worker Alexis Clark made Resident A feel unsafe and uncomfortable by yelling and swearing at direct care worker Shawn Molda, while Resident A was standing next to him. A violation was established as three residents and one direct care worker, confirmed that direct care worker, Alexis Clark was disrespectful towards Resident A by raising her voice and using profanity, which made Resident A feel unsafe within the home.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan I recommend no change in license status.



03/30/2026

Amanda Blasius
Licensing Consultant

Date

Approved By:



03/30/2026

Dawn N. Timm
Area Manager

Date