



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

March 24, 2026

Nichole VanNiman  
Beacon Specialized Living Services, Inc.  
Suite 110  
890 N. 10th St.  
Kalamazoo, MI 49009

RE: License #: AM590387872  
Investigation #: 2026A0577032  
Beacon Home At The Cottage

Dear Ms. VanNiman:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

*Bridget Vermeesch*

Bridget Vermeesch, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT  
THIS REPORT CONTAINS QUOTED PROFANITY**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM590387872
<b>Investigation #:</b>	2026A0577032
<b>Complaint Receipt Date:</b>	03/18/2026
<b>Investigation Initiation Date:</b>	03/18/2026
<b>Report Due Date:</b>	05/17/2026
<b>Licensee Name:</b>	Beacon Specialized Living Services, Inc.
<b>Licensee Address:</b>	Suite 110 890 N. 10th St. Kalamazoo, MI 49009
<b>Licensee Telephone #:</b>	(269) 427-8400
<b>Administrator/Licensee Designee:</b>	Nichole VanNiman
<b>Name of Facility:</b>	Beacon Home At The Cottage
<b>Facility Address:</b>	1550 E. Colby Road Stanton, MI 48888
<b>Facility Telephone #:</b>	(989) 831-0625
<b>Original Issuance Date:</b>	01/30/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	07/30/2024
<b>Expiration Date:</b>	07/29/2026
<b>Capacity:</b>	12
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL



**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Ashley Hubbard, direct care staff swore at and threatened Resident A.	Yes

**III. METHODOLOGY**

03/18/2026	Special Investigation Intake, 2026A0577032
03/18/2026	APS Referral
03/18/2026	Special Investigation Initiated – Telephone call made. Interview with Complainant.
03/18/2026	Contact - Telephone call made, Interview with DCS.
03/18/2026	Referral - Recipient Rights, St. Clair County.
03/23/2026	Inspection Completed On-site- Interview with Resident A.
03/23/2026	Exit Conference with licensee designee and administrator Nichole VanNiman.
03/23/2026	Inspection Completed-BCAL Sub. Compliance

**ALLEGATION: Direct care staff member Ashley Hubbard swore at and threatened Resident A.**

**INVESTIGATION:**

On March 18, 2026, I received a complaint alleging that on March 12, 2026, Resident A was threatened by direct care staff (DCS) Ashley Hubbard. The complaint stated that DCS Hubbard told Resident A to “stay the fuck away” from her and her vehicle and threatened Resident A by telling Resident A her dad was going to beat Resident A up.

On March 18, 2026, I interviewed Complainant who reported Resident A resides at Beacon Home at the Cottage. Complainant reported that Resident A had just returned to the facility from an outing with DCS Jessica Crespo and was standing outside when DCS Ashley Hubbard started yelling at Resident A stating, “you better stay the fuck away from my car, this is my dad’s fucking car, and he will come and get you.” Complainant reported DCS Crespo may have witnessed this incident.

On March 18, 2026, I interviewed DCS Jessica Crespo who reported she had taken residents, including Resident A, on an outing and upon returning to the facility DCS Ashley Hubbard was walking into the home, pointed at Resident A and said, “my dad will get you.” DCS Crespo reported later in the day Resident A and DCS Crespo were walking into the house, DCS Hubbard was in the kitchen and as Resident A and DCS Crespo walked into the house, DCS Hubbard said to Resident A, “stay the fuck away from me.”

On March 23, 2026, I completed an unannounced onsite investigation and interviewed Resident A who reported on March 12, 2026, someone got into DCW Ashley Hubbard’s car and DCS Hubbard thought it was Resident A. Resident A denied getting into DCS Hubbard’s car. Resident A reported he returned to the facility from an outing and was outside when DCS Hubbard yelled to Resident A, “my dad will come and get you, if you fucking get into the car again.” Resident A reported he told DCS Hubbard he did not get into the car and DCS Hubbard yelled, “you better stay the fuck away from me.” Resident A reported this is the first time DCS Hubbard has yelled or sworn at him. Resident A reported DCS Hubbard is no longer employed at the facility.

On March 23, 2026, I interviewed DCS Ashley Hubbard who reported that Resident A had gotten into her car, gone through her glove box and center console. DCS Hubbard stated, “I told [Resident A] if [Resident A] took anything, it better be given the fuck back.” DCS Hubbard reported “I also told [Resident A] that he needs to fucking return the stuff back to me before I left.” DCS Hubbard stated, “I told Resident A that my dad was going to be pissed off knowing that [Resident A] went through the vehicle.” DCS Hubbard reported she later went through her car and found that nothing was missing. DCS Hubbard reported she is no longer employed at the facility.

<b>APPLICABLE RULE</b>	
<b>R 400.641</b>	<b>Resident behavior interventions.</b>
	<b>(6) A licensee, staff, volunteers, or any person who lives in the facility shall not do any of the following:</b> <b>(f) Subject a resident to any of the following:</b> <b>(ii) Verbal abuse.</b> <b>(iv) Threats.</b>
<b>ANALYSIS:</b>	Based on interviews with Complainant, direct care staff members Crespo and Hubbard and Resident A, I determined that on March 12, 2026, DCS Ashley Hubbard subjected Resident A to verbal abuse and threats regarding Resident A going through her personal vehicle. DCS Hubbard is no longer employed at the facility.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

