



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 3, 2026

Ira Combs, Jr.
Christ Centered Homes, Inc.
327 West Monroe Street
Jackson, MI 49202

RE: License #: AS810409706
Investigation #: 2026A0575015
Pontiac Trail

Dear Mr. Combs, Jr.:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS810409706
Investigation #:	2026A0575015
Complaint Receipt Date:	02/09/2026
Investigation Initiation Date:	02/10/2026
Report Due Date:	03/11/2026
Licensee Name:	Christ Centered Homes, Inc.
Licensee Address:	327 West Monroe Street Jackson, MI 49202
Licensee Telephone #:	(517) 499-6404
Administrator:	Ira Combs, Jr.
Licensee Designee:	Ira Combs, Jr.
Name of Facility:	Pontiac Trail
Facility Address:	6500 Pontiac Trails South Lyon, MI 48178
Facility Telephone #:	(248) 573-5099
Original Issuance Date:	09/28/2021
License Status:	REGULAR
Effective Date:	03/28/2024
Expiration Date:	03/27/2026
Capacity:	6
Program Type:	DD; MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A was grabbed by her wrist and chin, causing her to cry and leaving red marks on her wrist by staff Angela McKneelen.	Yes

III. METHODOLOGY

02/09/2026	Special Investigation Intake-2026A0575015
02/09/2026	APS Referral received
02/09/2026	Referral - Recipient Rights
02/10/2026	Special Investigation Initiated - APS
02/10/2026	Contact - Telephone call made-(a) Susan Cryer, facility manager; (b) direct care staffs: (1) Angela McKneelen; (2) Kristin Ashley; and (3) Courtney Kirk; (c) Resident A; and (d) Guardian A1
02/12/2026	Inspection Completed-BCAL Sub. Compliance
02/12/2026	Corrective Action Plan Requested
02/12/2026	Exit Conference with Ira Combs, Jr., licensee designee

ALLEGATION:

Resident A was grabbed by her wrist and chin, causing her to cry and leaving red marks on her wrist by staff Angela McKneelen.

INVESTIGATION:

On 2/9/2026, an APS referral was received. The referral stated that Resident A became upset and attempted to hit another resident, staff Angela McKneelen grabbed Resident A by the wrist and chin.

On 2/10/2026, I interviewed direct care staffs Courtney Kirk and Kristin Ashley. They both stated that when Resident A became upset, direct care staff Angela McKneelen grabbed Resident A by the wrist. She stated that is not the behavioral intervention staff are supposed to use and that Resident A's behavior intervention provides that

staff are supposed to position themselves between the 2 residents and block any attempted hits.

On 2/10/2026, I interviewed direct care staff Angela McKneelen. She stated that she did not follow Resident A's behavioral intervention. She stated that when Resident A attempted to strike another resident, she grabbed her by the wrist to restrain Resident A.

On 2/10/2026, I interviewed Resident A. She stated that when she was attempting to strike another resident, staff Angela McKneelen grabbed her by the wrist and hurt her hand.

On 2/10/2026, I interviewed Susan Cryer, home manager. She stated that she did not witness the incident, but Resident A's behavior intervention provides that staff are supposed to position themselves between the 2 residents and block any attempted hits. We reviewed Resident A's behavior plan and corroborated the behavior intervention staff are to use.

On 2/10/2026, I interviewed Guardian A1. She stated that she agreed with my findings and was satisfied with Resident A's placement and services. She stated that she was not comfortable with staff Angela McKneelen grabbing Resident A's wrist.

On 2/12/2026, I conducted an exit conference with Ira Combs, Jr., licensee designee. He concurred with my findings.

APPLICABLE RULE	
R 400.641	Resident behavior interventions.
	(5) Staff, volunteers, visitors, or other occupants of the facility shall not mistreat a resident. Mistreatment includes any intentional action or omission that exposes a resident to serious risk, physical or emotional harm, or the deliberate infliction of pain by any means.
ANALYSIS:	Since staff Angela McKneelen admitted to not following Resident A's behavioral intervention, and all of the witnesses corroborated the incident, then staff Angela McKneelen mistreated Resident A by exposing her to a serious risk of physical or emotional harm, by the deliberate infliction of pain by any means.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan,
I recommend no change in the license status.



Jeffrey J. Bozsik
Licensing Consultant

Date: 2/25/2026

Approved By:



Ardra Hunter
Area Manager

Date: 3/3/2026