



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

March 6, 2026

Denny Harada  
Twin Doves II LLC  
48617 36th Ave.  
Bangor, MI 49013

RE: License #: AS800399685  
Investigation #: 2026A1032012  
Twin Doves II LLC

Dear Denny Harada:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS800399685
<b>Investigation #:</b>	2026A1032012
<b>Complaint Receipt Date:</b>	01/09/2026
<b>Investigation Initiation Date:</b>	01/22/2026
<b>Report Due Date:</b>	03/10/2026
<b>Licensee Name:</b>	Twin Doves II LLC
<b>Licensee Address:</b>	40739 80th Ave. Decatur, MI 49045
<b>Licensee Telephone #:</b>	(616) 403-6024
<b>Administrator:</b>	Denny Harada
<b>Licensee Designee:</b>	Denny Harada
<b>Name of Facility:</b>	Twin Doves II LLC
<b>Facility Address:</b>	40739 80th Ave. Decatur, MI 49045
<b>Facility Telephone #:</b>	(269) 436-3007
<b>Original Issuance Date:</b>	10/28/2019
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/28/2024
<b>Expiration Date:</b>	04/27/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL



## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A was improperly discharged from the facility.	No
Additional Findings	No

## III. METHODOLOGY

01/09/2026	Special Investigation Intake 2026A1032012
01/22/2026	Special Investigation Initiated - Letter
02/19/2026	Inspection Completed On-site
02/25/2026	Contact - Telephone call made Interview with On Point case manager Nora Keller
02/26/2026	Exit Conference
02/26/2026	Contact – Document Received

### **ALLEGATION:**

**Resident A was improperly discharged from the facility.**

### **INVESTIGATION:**

On 1/22/26, I reviewed an email exchange between AFC Licensing Consultant Kristi Duda and the complainant, which confirmed that Resident A had been transported from a temporary placement by the facility.

On 2/19/26, I interviewed Home Manager Joe Harada in the facility. Mr. Harada reported that Resident A was discharged because the facility could no longer accommodate her needs. He described her as being non-compliant with medication, suicidal and assaultive. He detailed an episode that resulted in hospitalization,

where she tried to cut herself on the wrists then tried to cut him. He stated that she was issued a 24-hour notice at that time. He advised that while checking up on her status at the hospital, he was told that she had not improved psychiatrically or behaviorally, but that she was ready for discharge. He stated that he checked with Resident A's case manager for a placement update, heard there was none and was told to retrieve her from the hospital. He stated that he complied and picked her up from the hospital the next day. While returning to the facility, Resident A once again grew aggressive and demanded to go to a hospital. Mr. Harada stated that he took her to another hospital. At that time, placement had been secured for her somewhere else.

I interviewed Resident B in the facility. Resident B did not provide any information about Resident A. He reported that he had been at the facility for almost a year and advised that he is satisfied with the services provided.

I was unable to interview Resident A because she had been discharged from the facility.

On 2/25/26, I interviewed On Point Case Manager Nora Keller by telephone. Ms. Keller reported that while Resident A was psychiatrically hospitalized, the facility issued an emergency discharge due to Resident A's escalating aggressive behaviors. She advised that initially there was hesitancy on the facility's part to collect Resident A from the hospital but home manager Joe Harada did so. She stated that Resident A became unsafe during transport, resulting in Mr. Harada taking her to an emergency room. Ms. Keller confirmed that Resident A was subsequently placed elsewhere.

On 2/26/26, I reviewed Resident A's discharge notice, which detailed a pattern of assaultive and unsafe behavior as the reason for the discharge. I also reviewed an incident report where Resident A attempted to exit the facility vehicle while in motion.

<b>APPLICABLE RULE</b>	
<b>R 400.687</b>	<b>Resident admission and discharge policy;</b>
	<b>(4) A licensee shall provide a resident and resident's designated representative with a 30-day written notice before discharge from the facility. The notice must state the reasons for discharge and a copy of it be sent to the resident's designated representative and responsible agency. The provisions of this subrule do not preclude a licensee from providing other legal notice as required by law.</b>

<b>ANALYSIS:</b>	Resident A was provided a discharge notice due to escalating behaviors that were above and beyond the services available at the facility. I reviewed an incident report that supported the rationale for the discharge. Resident A was not left at her temporary placement and the facility did transport her from that location. Therefore she was not improperly discharged.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 2/26/26, I conducted an exit conference with licensee designee Denny Harada, where I shared my findings. Mr. Harada agreed with the conclusions reached.

#### IV. RECOMMENDATION

I recommend no change to the status of this license.



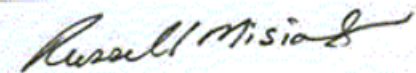
3/6/26

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Dwight Forde  
Licensing Consultant

Date

Approved By:



3/6/26

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Russell B. Misiak  
Area Manager

Date