



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

March 16, 2026

DeVoughn Owens  
Meadowlark Home Care, Inc.  
23580 Meadowlark  
Oak Park, MI 48237

RE: License #: AS630294515  
Investigation #: 2026A0612016  
Meadowlark Home Care - I

Dear Mrs. Owens:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Johnna Cade".

Johnna Cade, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(248) 302-2409

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS630294515
<b>Investigation #:</b>	2026A0612016
<b>Complaint Receipt Date:</b>	02/24/2026
<b>Investigation Initiation Date:</b>	02/24/2026
<b>Report Due Date:</b>	04/25/2026
<b>Licensee Name:</b>	Meadowlark Home Care, Inc.
<b>Licensee Address:</b>	29931 Bermuda Lane Southfield, MI 48076
<b>Licensee Telephone #:</b>	(248) 996-8365
<b>Administrator:</b>	DeVoughn Owens
<b>Licensee Designee:</b>	DeVoughn Owens
<b>Name of Facility:</b>	Meadowlark Home Care - I
<b>Facility Address:</b>	29931 Bermuda Lane Southfield, MI 48076
<b>Facility Telephone #:</b>	(248) 996-8365
<b>Original Issuance Date:</b>	03/10/2008
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/12/2024
<b>Expiration Date:</b>	09/11/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL



**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A sustained a large bruise on her upper left arm caused by direct care staff Rita White.	No

**III. METHODOLOGY**

02/24/2026	Special Investigation Intake 2026A0612016
02/24/2026	Special Investigation Initiated - Letter Email sent to Adult Protective Services Worker Jonathan Johnson to coordinate.
02/24/2026	Referral - Recipient Rights Referral made to Oakland Community Health Network - Office of Recipient Rights via email.
02/24/2026	APS Referral Referral received from Adult Protective Services (APS). Assigned APS worker Jonathan Johnson.
02/24/2026	Contact - Document Sent Emails exchanged with APS worker Jonathan Johnson.
02/25/2026	Contact - Document Received Emails exchanged with Recipient Rights Specialist Gregory Szopo. Additionally, Mr. Szopo provided a photo of Resident A's bruise sent via email.
02/26/2026	Inspection Completed On-site I completed an unscheduled onsite investigation with APS worker Jonathan Johnson. I interviewed Resident A, Resident B, assistant home manager Lisa Long, and licensee designee Devough Owens.
03/05/2026	Contact - Telephone call made Telephone interviews completed with direct care staff Rita White and Tyra Hunter.

03/09/2026	Contact - Telephone call made Telephone interview completed with direct care staff Tomika Pickett.
03/10/2026	Contact - Document Received Email received from APS worker Jonathan Johnson.
03/10/2026	Exit Conference Telephone call to licensee designee Devough Owens. There was no answer. I left a voicemail requesting a return call.
03/12/2026	Contact - Document Received Resident A's Easter Seals MORC Individual Plan of Service (IPOS) received via email.
03/12/2026	Exit Conference Telephone call to licensee designee Devough Owens to conduct an exit conference.

**ALLEGATION:**

**Resident A sustained a large bruise on her upper left arm caused by direct care staff Rita White.**

**INVESTIGATION:**

On 02/24/26, I received a referral from Adult Protective Services (APS). In summary, the referral indicates Resident A lives at Meadowlark Home Care. Resident A had a large bruise on her upper left arm. The bruise was longer than it was wide, yellow and dark purple around one edge. Someone at Resident A's care home attacked her. The staff person's name is unknown. On 02/24/26, I emailed the assigned APS worker Jonathan Johnson to coordinate. Mr. Johnson stated he interviewed Resident A on 02/20/26, at New Horizon Workshop. He further informed me that Detective Hayes with the Southfield Police Department has an open investigation regarding this allegation. Mr. Johnson and I arranged to conduct an onsite inspection at the home together on 02/26/26.

On 02/24/26, I made a referral to Oakland Community Health Network (OCHN) – Office of Recipient Rights (ORR) via email. On 02/25/26, Recipient Rights Specialist Gregory Szopo and I exchanged emails. Mr. Szopo stated he was aware of the allegation and on 02/20/26, he interviewed Resident A and she reported that direct care staff Rita White grabbed her aggressively when helping her out of bed. Resident A had a bruise on her left bicep between the elbow and shoulder. Resident A said that it did not hurt when Ms.

White grabbed her. Resident A reported that this occurred on a weekend (date unknown). Mr. Szopo stated on 02/20/26, he also interviewed Sharon Livingston who used to be Resident A's caregiver. Resident A spent the night with Ms. Livingston on 02/16/26. Ms. Livingston noticed bruising on her left arm between her elbow and shoulder. Ms. Livingston said the bruise was about the length of a deck of cards. She reported the bruise was not solid there was some spacing through it. Ms. Livingston asked Resident A how she got the bruise and Resident A said direct care staff Rita White pulled her out of bed. Mr. Szopo stated he also spoke to Resident A's case manager who informed him that Resident A had a mammogram on 02/17/26, which may be where the allegation regarding the bruise was made. Mr. Szopo stated he was informed by licensee designee Devough Owens that on 02/02/26, Resident A had a Shingles vaccine and a Pneumonia vaccine in her left bicep where the bruise is located.

On 02/25/26, I reviewed a photo of the bruise on Resident A's arm sent via email from Recipient Rights Specialist Gregory Szopo. The bruise located on Resident A's upper left arm is about the size of a quarter. It is yellow and red in color and appears to be in the healing stage.

On 02/26/26, I completed an unscheduled onsite investigation with APS worker Jonathan Johnson. I interviewed Resident A, Resident B, assistant home manager Lisa Long, and licensee designee Devough Owens.

On 02/26/26, I interviewed Resident A. Resident A stated direct care staff Rita White grabbed her and pulled her out of bed and onto the floor causing a bruise on her arm. Resident A stated this occurred in the morning and there were no other witnesses. Resident A stated she was able to get herself up off the floor. Resident A stated since this incident she has not had any issues with Ms. White. At the time of this interview the bruise on Resident A's arm was healed and no longer visible.

On 02/26/26, I interviewed assistant home manager Lisa Long. Ms. Long stated she has worked at this home for 20 years. Ms. Long stated she was made aware of the bruise on Resident A's left arm at shift change from direct care staff Ms. Tomika Pickett who works on the midnight shift. Ms. Long stated she does not regularly assist Resident A with bathing and therefore, she did not see the bruise. Ms. Long stated Resident A bruises easily. She uses a walker, she is unsteady while walking, and it is common for her to bump into walls. Ms. Long stated Resident A also received a vaccine in her left arm recently near where the bruise is located. Ms. Long stated she has no concerns with Ms. White and the care that she provides the residents.

On 02/26/26, I interviewed licensee designee Devough Owens. Ms. Owens stated on 02/17/26, Resident A had a mammogram. Direct Care Staff Tyler Hunter went into the room with her. To her knowledge, this is when the bruise was first observed by medical

staff. However, the medical staff did not say anything to Meadowlark Home Care Staff about the bruise. Ms. Owens stated she did not observe the bruise until after the initiation of this investigation. Ms. Owens stated she does not know how Resident A sustained a bruise on her arm, but she does not believe it was caused by any staff. Ms. Owens stated she has recently spent time alone with Resident A taking her on appointments and Resident A has not mentioned to her that Ms. White caused the bruise on her arm. Ms. Owens stated that Ms. White is still working in the home, she observed her interacting with Resident A last weekend and there were no issues or concerns. Ms. Owens stated she has never received any other complaints regarding Ms. White. Ms. Owens believes if someone was to have hurt Resident A intentionally, she would have screamed and/or fought. Ms. Owens remarked she would not let anyone do anything to her. Ms. Owens stated Resident A is unsteady on her feet and she bumps into walls while walking. Ms. Owens further stated Resident A has behaviors which include her destroying her bedroom and throwing things. Ms. Owens further advised that on 02/02/26, Resident A had a Shingles vaccine and a Pneumonia vaccine in her left bicep near where the bruise is located.

On 02/26/26, I interviewed Resident B. Resident B was observed sitting on the couch in the living room. She was well groomed and appropriately dressed. Resident B stated she likes living in this home. Her favorite staff is Ms. Hunter. She has no issues or concerns. Resident B spoke about being excited to go out for dinner later that night.

On 03/05/26, in collaboration with APS worker Jonathan Johnson, I interviewed direct care staff Rita White via telephone. Ms. White stated she has worked at this home for 12-13 years. She works on the weekends. Ms. White stated she was not informed that Resident A had a bruise on her arm, and she had not seen the bruise. Upon review of the allegation Ms. White remarked, "I don't know anything about that. I don't touch that lady." Ms. White stated this is the first time that she is hearing about this allegation. Ms. White denied any issues with getting Resident A out of bed in the morning, she stated when Resident A has a "temper tantrum" she just walks away and lets her cool down. Ms. White stated Resident A has a history of throwing things and breaking things, but these behaviors have not happened while Ms. White was working as of recently.

On 03/05/26, in collaboration with APS worker Jonathan Johnson, I interviewed direct care staff Tyra Hunter via telephone. Ms. Hunter stated she accompanied Resident A to her mammogram appointment on 02/17/26, and when Resident A was undressing, she noticed a bruise on her left arm. Ms. Hunter asked Resident A what happened and she said that she did not know. Ms. Hunter stated Resident A's mobility is not good, she uses a walker and she has an unsteady gait often bumping into things. Ms. Hunter stated she works with Ms. White twice a month on Saturdays. She has no concerns about the care that she provides for the residents. Ms. Hunter stated Resident A has never appeared to be fearful or uncomfortable with Ms. White. Ms. Hunter stated

Resident A's relationship with staff varies as she is easily triggered. When triggered Resident A is known to have outbursts and make allegations against staff.

On 03/09/26, I interviewed direct care staff Tomika Pickett via telephone. Ms. Pickett stated she was informed about the bruise on Resident A's arm by a coworker and licensee designee Ms. Owens. Ms. Pickett stated she does not know how Resident A bruised her arm. She remarked that Resident A tends to become upset and when she is upset, she throws things and breaks things, while doing so she could have bruised her arm. Ms. Pickett stated she works with Ms. White every other weekend. Ms. White works on Saturdays and Sundays and Ms. Pickett works Monday – Friday from 11:00 pm – 7:00 am. Ms. Pickett stated when Ms. White arrives for her morning shift on Saturdays Resident A is already awake and out of bed. If for any reason Resident A is not awake and out of bed, she and Ms. White would go into Resident A's bedroom together. Ms. Pickett denied that she has ever witnessed Ms. White pull Resident A out of bed. Ms. Pickett stated she has witnessed Ms. White speak loudly and/or argue with Resident A, however she has never seen her act physically aggressive towards her.

On 02/26/26, I reviewed Resident A's vaccine records provided onsite by licensee designee Devough Owens. Per the record Resident A received a Shingles vaccine and a Pneumonia vaccine on 02/02/26.

On 03/10/26, I received an email from APS worker Jonathan Johnson that stated Detective Hayes with the Southfield Police Department informed him that he is closing his case. Detective Hayes spoke with Resident A's guardian, and she did not want to peruse any criminal charges. Therefore, he does not have any criminality on his end.

On 03/12/26, I reviewed Resident A's Easter Seals MORC Individual Plan of Service (IPOS). Resident A's IPOS indicates that she has balance issues walking. Additionally, Resident A has exhibited behaviors of self-injury, she becomes agitated easily and has been destructive in the home during these episodes. Resident A has history of anger and aggression towards housemates as well.

On 03/12/26, I placed a telephone call to licensee designee Devough Owens to conduct an exit conference and review my findings. Ms. Owens was advised that there were no substantial violations found. Ms. Owens stated she will continue to monitor Resident A and her interactions with staff.

<b>APPLICABLE RULE</b>	
<b>R 400.641</b>	<b>Resident behavior interventions.</b>
	<b>(6) A licensee, staff, volunteers, or any person who lives in the facility shall not do any of the following:</b>

	<b>(b) Use any form of restraint without an order from an appropriately licensed health care professional or physical force, other than physical restraint for crisis intervention.</b>
<b>ANALYSIS:</b>	Based on the information gathered during this investigation there is insufficient information to conclude that direct care staff Rita White caused the bruise on Resident A's left arm. Although Resident A reported that Ms. White pulled her out of bed and onto the floor, Ms. White denied the allegation. Resident A indicated that there were no other witnesses. It was consistently reported by all staff interviewed that Resident A bruises easily. She has an unsteady gait and bumps into things often. Furthermore, although the bruise was not located at the typical vaccine injection site it is important to acknowledge that Resident A had recently received two vaccines in the same arm that the bruise was located on.
<b>CONCLUSION:</b>	VIOLATION NOT ESTABLISHED

#### IV. RECOMMENDATION

I recommend that this special investigation be closed with no change to the status of the license.



03/12/2026

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Johnna Cade  
Licensing Consultant

Date

Approved By:



For

03/16/2026

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Denise Y. Nunn  
Area Manager

Date