GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 12, 2026

Lisa Mancini
Windemere Park Assisted Living I
31900 Van Dyke Avenue
Warren, MI 48093

RE: License #: AH500315395
Investigation #: 2026A0784011
Windemere Park Assisted Living I

Dear Licensee:

Attached is the Special Investigation Report for the above-mentioned facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Aaron L Clum

Aaron Clum, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 230-2778

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AH500315395
Investigation #:	2026A0784011
Complaint Receipt Date:	12/10/2025
Investigation Initiation Date:	12/11/2025
Report Due Date:	02/08/2026
Licensee Name:	Van Dyke Partners LLC
Licensee Address:	30078 Schoenherr Rd. Suite 300 Warren, MI 48088
Licensee Telephone #:	(586) 563-1500
Administrator/Authorized Representative:	Lisa Mancini
Name of Facility:	Windemere Park Assisted Living I
Facility Address:	31900 Van Dyke Avenue Warren, MI 48093
Facility Telephone #:	(586) 722-2605
Original Issuance Date:	11/15/2012
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	90
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Inadequate care for Resident A	Yes
Resident A was not administered her breathing treatments	Yes
Additional Findings	No

III. METHODOLOGY

12/10/2025	Special Investigation Intake 2026A0784011
12/11/2025	Special Investigation Initiated - Telephone Interview with administrator Lisa Mancini
12/11/2025	Contact - Document Sent Email to administrator with request for investigation documentation
12/12/2025	Contact - Document Received Email received from administrator with investigative documents
02/12/2026	Exit - Email Report sent

ALLEGATION:

Inadequate care for Resident A

INVESTIGATION:

On 12/10/2025, the department received this complaint from adult protective services (APS) centralized intake.

According to the complaint, Resident A was admitted to the facility on 12/03/2025 and went to the hospital on 12/07/2025. During the time at the facility, when Resident A used her call light to summon staff, staff allegedly took an extended amounts of time to respond to her call light.

On 12/11/2025, I interviewed administrator Lisa Mancini by telephone. Administrator stated she was not aware of any complaints regarding Resident A. Administrator stated Resident A has only been with the facility for a short period of time. Administrator stated she would provide any documentation

needed regarding Resident A. Administrator stated Resident A is a person who is unable to transfer out of bed on her own and requires staff assistance.

I reviewed pendent call light response records, provided by administrator, dated between 12/03/2025 and 12/07/2025. The record indicated the following response times:

12/03/2025: .04 sec
12/03/2025: .04 sec
12/03/2025: 6 h 10min 31sec
12/04/2025: 14 min 52sec
12/04/2025: 1h 19min 10sec
12/04/2025: 18min 27sec
12/04/2025: 30min 10sec
12/04/2025: 1h 8min 51sec
12/04/2025: 2 min 10dec
12/04/2025: 17min 13sec
12/05/2025: 2h 9min 33sec
12/05/2025: 1h 3min 18sec
12/05/2025: 10h 6min 23sec
12/07/2025: 174h 52min 52sec

I reviewed Resident A's service plan, provided by administrator. The plan read consistently with statements provided by administrator.

APPLICABLE RULE	
R 325.1931	**Employees; general provisions.**
	(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.
ANALYSIS:	The complaint alleged that in the short period of time Resident A was at the facility, staff did not respond to her call light in a timely manner. Evidence reviewed supports a finding.
CONCLUSION:	**VIOLATION ESTABLISHED**

ALLEGATION:

Resident A was not administered her breathing treatments

INVESTIGATION:

According to the complaint, Resident A was asking for breathing treatments as she is prescribed them twice a day and staff did not administer them to her.

I reviewed Resident A's medication administration record (MAR) from 12/03/2025 to 12/07/2025, provided by administrator. According to the record, Resident A was prescribed *ALBUTEROL SULFATE 1.25 MG/3ML*, on 12/03/2025, to be administered "Twice a day for shortness of breath" at 8am and 8pm. Administration of a medication on the MAR is indicated by staff initials in a box to the right of the scheduled time and under the scheduled date. Review of the MAR revealed no staff initials on 12/03/2025, no staff initials on 12/04/2025, no staff initials for the morning dose on 12/05/2025 and no staff initials for the evening dose of 12/07/2025.

APPLICABLE RULE	
R 325.1932	**Resident medications.**
	(1) Medication shall be given, taken, or applied pursuant to labeling instructions or orders by the prescribing licensed health care professional.
ANALYSIS:	The complaint alleged Resident A was not administered her breathing treatments according to her orders. Based on the findings, there is sufficient evidence to support the allegation.
CONCLUSION:	**VIOLATION ESTABLISHED**

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, it is recommended that the status of the license remain unchanged.

Aaron L Clum 2/11/2026

Aaron Clum Date
Licensing Staff

Approved By:

Andrea L Moore 02/12/2026

Andrea L. Moore, Manager Date
Long-Term-Care State Licensing Section