



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

January 30, 2026

Kent Vanderloon  
McBride Quality Care Services, Inc.  
P.O. Box 387  
Mt. Pleasant, MI 48804-0387

RE: License #: AS370088136  
Investigation #: 2026A1033012  
McBride Harmony House

Dear Mr. Vanderloon:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in cursive script that reads "Jana Lipps". The signature is written in a dark ink and is positioned below the word "Sincerely,".

Jana Lipps, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS370088136
<b>Investigation #:</b>	2026A1033012
<b>Complaint Receipt Date:</b>	01/05/2026
<b>Investigation Initiation Date:</b>	01/09/2026
<b>Report Due Date:</b>	03/06/2026
<b>Licensee Name:</b>	McBride Quality Care Services, Inc.
<b>Licensee Address:</b>	3070 Jen's Way Mt. Pleasant, MI 48858
<b>Licensee Telephone #:</b>	(989) 772-1261
<b>Administrator:</b>	Kent Vanderloon
<b>Licensee Designee:</b>	Kent Vanderloon
<b>Name of Facility:</b>	McBride Harmony House
<b>Facility Address:</b>	1407 Elm Street, Unit B Mount Pleasant, MI 48858
<b>Facility Telephone #:</b>	(989) 773-0628
<b>Original Issuance Date:</b>	12/01/1999
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/01/2024
<b>Expiration Date:</b>	05/31/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
There is a stray cat residing at the facility that has not received required vaccinations and is not on a flea and tick preventative.	Yes
The stray cat at the facility is posing a trip hazard for the current residents.	No

**III. METHODOLOGY**

01/05/2026	Special Investigation Intake 2026A1033012
01/06/2026	Contact - Document Received- Email correspondence received from AFC Licensing Consultant, Jennifer Browning.
01/09/2026	APS Referral- No current suspicion of abuse, neglect, or exploitation.
01/09/2026	Special Investigation Initiated On-site
01/09/2026	Inspection Completed On-site- Interviews conducted with direct care staff/assistant home manager, Emily Little, direct care staff, Melissa Baker, Resident A, & Resident B. Walkthrough of the facility conducted.
01/09/2026	Contact - Telephone call made- Interview conducted with AFC licensing consultant, Jennifer Browning.
01/09/2026	Contact - Document Sent- Email correspondence sent to licensee designee, Kent Vanderloon.
01/09/2026	Inspection Completed-BCAL Sub. Compliance
01/09/2026	Exit Conference conducted via email with licensee designee, Kent Vanderloon.

### **ALLEGATION:**

- **There is a stray cat residing at the facility that has not received required vaccinations and is not on a flea and tick preventative.**
- **The stray cat at the facility is posing a trip hazard for the current residents.**

### **INVESTIGATION:**

On 1/5/26 I received an online complaint regarding the McBride Harmony House, adult foster care facility (the facility). The complaint alleged that direct care staff/assistant home manager, Emily Little, has brought a stray cat into the facility. The complaint alleges that the cat now resides at the facility, has not been vaccinated, and is a trip hazard for the current residents.

On 1/9/26 I conducted an unannounced, on-site investigation at the facility. I conducted a walkthrough of the facility. I found a cat, behind a closed door in the direct care staff office. I interviewed Ms. Little regarding the allegation. Ms. Little reported that the cat was a stray cat that had been living outside the facility. She reported the cat followed her into the facility one day a few weeks prior. Ms. Little reported that the cat does not use a litter box as it goes in and out of the facility as a dog would. She reported that direct care staff and residents let the cat in and out when it sits at the door. Ms. Little reported that there have been no issues with the cat tripping any of the current residents and the residents appear to enjoy the cat. She reported that there have not been any injuries related to the cat as the cat does not bite or scratch the residents. Ms. Little reported that the cat has not been taken to the vet and has not received vaccinations or flea and tick prevention. Ms. Little reported that there are currently five residents residing in the home. She reported that four of the five residents have the same Community Mental Health case manager, Liz Taft, who visits regularly. Ms. Little reported that Ms. Taft is aware of the addition of the cat to the facility and has not made any complaints about the cat.

During the on-site investigation on 1/9/26, I interviewed Resident A regarding the allegation. Resident A reported that the cat has been living at the facility for about four to five months. She reported that this is an indoor/outdoor cat and it does go to the bathroom outside. She reported that she has not observed the cat trip any of the residents and she does not feel the cat poses a safety concern. She reported that the cat does not scratch or bite. Resident A reported that she feels "neutral" about having the cat at the facility.

During the on-site investigation on 1/9/26 I interviewed Resident B regarding the allegation. Resident B reported the cat has resided at the facility for a few months. She reported that the cat does not scratch or bite the residents but noted the cat does have claws. She reported that when the cat sits on your lap sometimes it will paw at your leg with its claws. She reported that she has not been injured by the cat. Resident B reported that she does not view the cat as a trip hazard and has no knowledge of anyone tripping over the cat. She reported that the cat is an indoor/outdoor animal and goes outside to use the restroom.

During the on-site investigation on 1/9/26 I interviewed direct care staff, Melissa Baker, regarding the allegation. Ms. Baker reported the cat has resided at the facility for three to four months. She reported that the cat had just shown up one day and was let into the facility. She reported that the cat is an indoor/outdoor animal and goes outside to use the restroom. Ms. Baker reported that direct care staff and residents will let the cat in and out as it asks. She reported that she is not aware of the cat causing any resident to trip or any physical injury to residents. Ms. Baker reported the residents appear to enjoy the cat and there have not been any complaints about the cat, to her knowledge. Ms. Baker reported that she is not aware whether anyone has taken the cat to the vet for vaccinations.

On 1/9/26 I interviewed Adult Foster Care Licensing Consultant, Jennifer Browning, regarding the allegation. Ms. Browning reported that she spoke with licensee designee, Kent Vanderloon, on 12/9/25 about the cat in the facility. She reported she had received concerns about the cat and addressed this with Mr. Vanderloon. Ms. Browning reported that Mr. Vanderloon was aware of the cat residing at the facility and was told about the new rule requirements pertaining to vaccination records for pets in licensed adult foster care facilities.

During the on-site inspection walkthrough on 1/9/26 I observed the facility to be neat, clean, and orderly. There was no smell of animal urine or excrement. There was no litter box in the facility. The cat in question appeared well groomed and well behaved. There were no concerning behaviors observed with this animal. The cat did not appear to pose a fall risk to any of the current residents.

On 1/9/26 email correspondence was sent to Mr. Vanderloon updating him to the allegation and the status of the investigation.

On 1/11/26 I received email correspondence from Ms. Little. Ms. Little provided copies of the *Assessment Plan for AFC Residents* document for each of the current residents. I reviewed these documents. No allergies were noted for any of the current residents regarding animal allergies.

<b>APPLICABLE RULE</b>	
<b>R 400.617</b>	<b>Records.</b>
	<b>(1) A licensee shall maintain the following records: (u) Vaccination and licensing records of pets in the facility in accordance with section 6 of the dog law of 1919, 1919 PA 339, MCL 287.266, and the local municipality.</b>

<b>ANALYSIS:</b>	Based upon observations made during the unannounced on-site inspection, and interviews conducted, it can be determined that there is an indoor/outdoor cat residing at the facility. It was confirmed by Ms. Little and Ms. Baker that there is no documentation of the cat being provided with current vaccinations or regular flea and tick preventative. Since this cat is residing at the facility a file must be established for this animal, and regular vaccinations must be provided. Additionally, if the animal remains in the facility this animal will need to have regular flea and tick preventative administered monthly from Spring to Winter as this cat has been identified as an indoor/outdoor animal and has the potential to bring fleas/ticks into the facility in warmer weather months.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.681</b>	<b>Resident rights; licensee responsibilities.</b>
	<b>(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.</b>
<b>ANALYSIS:</b>	Based upon observations made during the unannounced on-site investigation and interviews conducted it has been determined that there is not a preponderance of evidence to identify that this cat is a safety hazard to the current residents. Therefore, a violation will not be established at this time.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of an approved corrective action plan, no change to the status of the license recommended at this time.

*Jana Lipps*

1/23/26

\_\_\_\_\_ Date

Jana Lipps  
Licensing Consultant

Approved By:

*Dawn Timm*

01/30/2026

\_\_\_\_\_ Date

Dawn N. Timm  
Area Manager