



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 4, 2026

Catherine Reese
Vibrant Life Senior Living, Superior Township, LLC
8100 Geddes Rd
Ypsilanti, MI 48198

RE: License #: AL810390975
Investigation #: 2026A0122011
Vibrant Life Senior Living, Superior 4

Dear Ms. Reese:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in black ink that reads "Vanita Bouldin". The signature is written in a cursive style with a small dot above the letter 'i' in "Vanita".

Vanita C. Bouldin, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL810390975
Investigation #:	2026A0122011
Complaint Receipt Date:	01/21/2026
Investigation Initiation Date:	01/22/2026
Report Due Date:	02/20/2026
Licensee Name:	Vibrant Life Senior Living, Superior Township, LLC
Licensee Address:	4488 Jackson Road Ste 2 Ann Arbor, MI 48103
Licensee Telephone #:	(734) 819-7790
Administrator:	Catherine Reese
Licensee Designee:	Catherine Reese
Name of Facility:	Vibrant Life Senior Living, Superior 4
Facility Address:	8100 Geddes Road Ypsilanti, MI 48198
Facility Telephone #:	(734) 484-4740
Original Issuance Date:	01/17/2019
License Status:	REGULAR
Effective Date:	07/17/2025
Expiration Date:	07/16/2027
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
The facility phone for resident use is not working.	Yes

III. METHODOLOGY

01/21/2026	Special Investigation Intake 2026A0122011
01/22/2026	Special Investigation Initiated - On Site Completed interview with facility nurse Jen Delano. Assessed facility phone.
01/22/2026	APS Referral
01/27/2026	Contact – Telephone call made Conducted interview with hospice nurse, Trina Peschke.
01/27/2026	Contact – onsite inspection Discussed allegations with manager, Josh Reese.
02/02/2026	Contact – onsite inspection Completed interview with Resident A. Observed Residents B and C.
02/02/2026	Contact – telephone calls made Completed interviews with Guardians B1 and C1.
02/03/2026	Exit Conference Discussed findings with licensee designee, Catherine Reese.

ALLEGATION: The facility phone for resident use is not working.

INVESTIGATION: On 01/21/2026, Bureau of Community Health Services – Adult Foster Care, received an anonymous complaint stating the following: The facility phone for resident use at Vibrant Life Senior Living, Superior 4 has repeatedly not worked despite ongoing complaints, preventing family and hospice staff from reaching residents.

On 01/22/2026, I conducted an onsite inspection I observed that the telephone located in the common area for resident use was not working. I conducted an interview with facility nurse, Jennifer Delano. Ms. Delano confirmed that the telephone for resident use was not in working order and there have been problems with it working appropriately since 2025. Ms. Delano was uncertain how long the problems with the resident telephone had been going on.

Per Ms. Delano, residents have the use of administrative staff's personal cell phones should they need to make phone calls, and they have access to a telephone in the nursing staff's office if they need to make a private call.

On 01/22/2026, I conducted an interview with Staff Member 1 who reported that the resident's telephone has not worked for approximately one month. She also reported that although she has allowed one resident the use of her private cell phone, she doesn't believe that the other residents know they have access or could use the administrative staff's personal cell phones.

On 01/27/2026, I conducted an interview with hospice nurse, Trina Peschke. Ms. Peschke confirmed that she provides hospice services to two residents residing at the Vibrant Life Senior Living, Superior 4 adult foster care facility. Ms. Peschke denied not being able to contact staff members at the adult foster care facility due to the resident phone not being in working order. Ms. Peschke stated there have been times when the resident phone has not worked, however, she has the direct telephone number of facility nurse, Ms. Delano, and is always able to contact someone to address the resident's medical needs.

On 01/30/2026, I conducted an interview with manager, Josh Reese, and discussed the allegation that the resident facility phone is not in working order. Mr. Reese stated there have been different occasions when the resident facility phone was not in working order, repair orders were placed, and the problem was resolved. Mr. Reese could not state how long the phone issues had been going on but does not feel as if they have effected residents' telephone use.

On 01/30/2026, I reviewed a service ticket for repair of the resident facility phone dated 12/29/2025. The service ticket documents that an order of repair was placed on 12/23/2025 stating that the cordless phone was not able to be charged. On 12/29/2025 a repair representative replaced the battery of the phone and the problem was resolved.

On 02/03/2026, I conducted an onsite inspection. I observed Residents A, B, and C within the facility. Residents B and C were sitting at the facility dining room table eating lunch, both were appropriately dressed, calm, and showing no signs of discomfort. Residents B and C are diagnosed with dementia, have limited cognitive abilities, and could not participate in an interview.

Resident A was in his bedroom, resting comfortably and agreed to complete an interview. Resident A stated he's lived in the facility for approximately 3 years and was unaware that there was a resident phone available for resident's personal use. Resident A stated he has a personal cell phone that he uses, he can receive and take phone calls and has no need to use the facility resident phone. Resident A had no issues and/or concerns regarding the care being provided by the staff members of Vibrant Life Senior Living, Superior 4.

On 02/03/2026, I conducted interviews with Guardians B1 and C1. Guardian B1 stated that she has the personal cell phone numbers of nurse, Jennifer Delano and staff member, Nicolas. Guardian B1 stated if she needs to contact a staff member or discuss an issue involving Resident B, she will use the personal numbers given to her and this process has worked thus far.

Guardian C1 reported she has had ongoing issues for approximately 1 ½ years with the facility's resident phone and contacting staff members regarding Resident C. Guardian C1 stated she has attempted to contact Resident C by using the resident facility phone and the main line for the building and has been unable to get through, Guardian C1 stated at times it would go straight to voice mail or she heard loud noises. Per Guardian C1 she has contacted different facilities on the property and left messages asking that she be contacted by staff members of Vibrant Life Senior Living, Superior 4. Guardian C1 stated she has contacted Josh Reese several times to discuss this issue but has gotten no resolution.

Guardian C1 submitted emails dated 04/14/2025 and 08/13/2025 sent to Josh Reese informing him of the problems that she is having with the resident facility phone. In an email dated 08/18/2025, Mr. Reese states that he will contact his technical company to look into the problem and apologizes that "this continues to happen."

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(3) A licensee and staff shall respect and safeguard all of the following resident rights to: (e) Have reasonable access to a telephone for private communications, but a licensee may charge a resident for the cost of long-distance telephone calls.

ANALYSIS:	Based upon my investigation, which consisted of multiple interviews with facility nurse, Jennifer Delano, staff member 1, hospice nurse, Trina Peschke, manager, Josh Reese, Resident A, and Guardians B1 and C1, and a review of pertinent documentation relevant to his investigation, there is enough evidence to substantiate the allegation that the residents do not have access to a telephone for private communications as the resident facility phone and the building main phone have not worked properly. On 01/22/2026, I observed that the resident facility phone was not working, both Ms. Delano and staff member 1 confirmed the resident facility phone had not worked properly for approximately one month. On 02/03/2026, Guardian C1 reported ongoing issues with contacting staff members to receive an update on Resident C using the resident facility phone and the building's main phone.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt and approval of an acceptable corrective action plan, I recommend no change in the license status.



Vanita C. Bouldin
Licensing Consultant

Date: 02/04/2026

Approved By:



Ardra Hunter
Area Manager

Date: 02/04/2026