



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

January 15, 2026

Janet Difazio
Sunrise Assisted Living of Bloomfield Hills
6790 Telegraph Rd.
Bloomfield Hills, MI 48301

RE: License #: AH630391696
Investigation #: 2026A0627009
Sunrise Assisted Living Of Bloomfield Hills

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink that reads "Rick Brummette".

Rick Brummette, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630391696
Investigation #:	2026A0627009
Complaint Receipt Date:	10/28/2025
Investigation Initiation Date:	10/31/2025
Report Due Date:	12/27/2025
Licensee Name:	Welltower OpCo Group LLC
Licensee Address:	4500 Dorr Street Toledo, OH 43615
Licensee Telephone #:	(419) 247-2800
Administrator:	Vera Gjolaj
Authorized Representative/	Janet Difazio, Authorized Repr.
Name of Facility:	Sunrise Assisted Living Of Bloomfield Hills
Facility Address:	6790 Telegraph Rd. Bloomfield Hills, MI 48301
Facility Telephone #:	(248) 858-7200
Original Issuance Date:	12/23/2019
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	132
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
It was alleged that Resident A is being neglected.	No
Additional Findings	No

III. METHODOLOGY

10/28/2025	Special Investigation Intake 2026A0627009
10/31/2025	Special Investigation Initiated - On Site
10/31/2025	Exit Conference

ALLEGATION: It was alleged that Resident A is being neglected.

INVESTIGATION:

On 10/24/2025, the Bureau of Community and Health Systems received a complaint regarding Sunrise Assisted Living of Bloomfield Hills. The Adult Protective Services referral alleges that Resident A is being neglected and verbally abused as well as all the residents of the facility also being neglected and not fed properly. The allegations describe an incident with Resident A locking herself in her room and staff not having a key to get in her room. Resident A does not remember to pull the emergency cord. Resident A's knee is becoming infected (she has a full length cast on her leg. Resident A's room smells like feces, and she is not being bathed regularly as well as her clothes not being washed regularly.

On 10/31/2025, I interviewed Vera Gjolaj, Executive Director, who reported being aware of the above locked door incident and not surprised by the complaint being filed. The Executive Director reported that Resident A had locked herself in her room and that it appeared to be accidental. The Executive Director reported that Resident A routinely locks her door due to being worried that other residents will wander into her room. When staff notified the Executive Director that they did not have a key to get into Resident A's room the Executive Director advised staff where there was a spare key in her office, and they gained access soon after. The Executive Director reported that preventative measures have been taken to prevent any recurrence for

other residents that include room master keys being readily available for all staff. I reviewed Resident A's Service Plan (rev 1013/2025) in which it acknowledged that Resident A had fallen resulting in a patellar fracture and contained interventions related to caring for a full right leg cast.

On 10/31/2025, I toured the facility with the Executive Director and observed the residents of the facility to be clean, well dressed and contented appearing. I interviewed SP1, the dining services coordinator and inquired if the facility had a method for ensuring residents were not underfed. SP1 replied that all residents of the facility are weighed monthly and reviewed for changes in everyone's weight. I went to Resident A's room with the Executive Director on the memory care unit and found it to be clean with no aberrant smells, clothing was kept in appropriate places, personal items were arranged for easy access by Resident A and there was no excessive clutter.

On 10/31/2025, I interviewed Resident A in the dining area where she had been visiting with a friend who excused himself to allow Resident A privacy. Resident A was in a wheelchair with her right leg elevated and in a full leg cast, she was clean, well dressed and denied her patellar injury being overly painful or there being a pressure wound from the cast. Resident A was alert, made good eye contact, and was pleasantly conversational. Resident A reported enjoying living at the facility, receiving good care, bathing regularly and denied being verbally abused by anyone. Resident A reported no wait times when she calls for help but admits that she tries to do things for herself before calling a caregiver. Resident A reports that meals are good but admits to having a small appetite because she had career as a model and is very weight conscious.

APPLICABLE RULE	
R 325.1922	Admission and retention of residents.
	<p>(3) At the time of an individual's admission, a home or the home's designee shall complete a written resident admission contract between the resident and/or the resident's authorized representative, if any, and the home. The resident admission contract shall, at a minimum, specify all of the following:</p> <p>(a) That the home shall provide room, board, protection, supervision, assistance, and supervised personal care consistent with the resident's service plan.</p>

ANALYSIS:	There was no evidence of Resident A being neglected by facility caregivers.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no changes in the status of the license.



11/21/2025

Rick Brummette
Licensing Staff

Date

Approved By:



01/15/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date