



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

January 15, 2026

Joshua Simmer
Northcrest Assisted Living Community
2650 Ruddiman Street
North Muskegon, MI 49445

RE: License #: AH610236856
Investigation #: 2026A0627011
Northcrest Assisted Living Community

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink that reads "Rick Brummette".

Rick Brummette, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH610236856
Investigation #:	2026A0627011
Complaint Receipt Date:	10/08/2025
Investigation Initiation Date:	10/30/2025
Report Due Date:	12/07/2025
Licensee Name:	Northcrest Operating Company
Licensee Address:	2650 Ruddiman Dr Muskegon, MI 49445
Licensee Telephone #:	Unknown
Administrator:	Joshua Simmer, Administrator
Authorized Representative/	Joshua Simmer, Authorized Repr.
Name of Facility:	Northcrest Assisted Living Community
Facility Address:	2650 Ruddiman Street North Muskegon, MI 49445
Facility Telephone #:	(231) 744-2447
Original Issuance Date:	06/01/1976
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	86
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
It was alleged that there is mold and stained ceiling tiles in the facility's kitchen area.	No
It was alleged that bed bugs had been found in a resident's room.	No
Additional Findings	No

II. METHODOLOGY

10/08/2025	Special Investigation Intake 2026A0627011
10/30/2025	Special Investigation Initiated - On Site
10/30/2025	Exit conference

ALLEGATION: It was alleged that there is mold and stained ceiling tiles in the facility's kitchen area.

INVESTIGATION:

On 10/06/2025, The Bureau of Community and Health Systems received a complaint for Northcrest Assisted Living Center alleging that employees working in the kitchen were getting runny noses while working in the area and there may be mold. The allegations went on to describe stained ceiling tiles in the kitchen area as well.

On 10/30/2025, I interviewed Joshua Simmer, Executive Director, and SP1. SP1 reported that there had been no complaints about the working environment in the kitchen causing allergy symptoms.

On 10/30/2025, I toured the Kitchen with the Executive Director and SP1. The staff there were busy putting out lunch for the facility's residents. Observation of the kitchen sink undersides, work areas, walk-in refrigerator, and the storeroom revealed no evidence of mold. There were 15 ceiling tiles that were discolored from leaking water above but were intact and not open to the utility structures above the ceiling tiles. I interviewed SP2 whose role is the kitchen supervisor. SP2 reported the

facility's management as responsive and supportive of the functioning of the kitchens' mission in feeding the facility's 73 current residents. SP2 denied having any allergy-like symptoms working in the kitchen nor any observations of mold.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(5) The kitchen and dietary area, as well as all food being stored, prepared, served, or transported, shall be protected against potential contamination from dust, flies, insects, vermin, overhead sewer lines, and other sources.
ANALYSIS:	Based on interview, and observation, there was no substantial evidence of mold or ceiling tiles that represent a contamination risk.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: It was alleged that bed bugs had been found in a resident's room.

INVESTIGATION:

On 10/06/2025, The Bureau of Community and Health Systems received a complaint for Northcrest Assisted Living Center alleging bed bugs had been found in a resident's room.

On 10/30/2025, I interviewed the Executive Director regarding reports of bed bugs in a resident's room, of which the Executive Director replied that they had indeed found bed bugs in a resident's room. The Executive Director reported that the situation was under control describing a preventative program for bed bugs using a licensed pest control company in which they have a trained dog go through the facility periodically throughout the year. The Executive Director went on that on 09/30/2025 the trained dog "hit" on the scent of bed bugs in a resident's room, the reclining chair specifically. The facility disposed of the facility owned recliner and the pest control company began a protocol of de-bugging the room every 2 weeks for 3 cycles. SP1 reported that the pest control company had finished the final cycle and they expect the problem should be taken care of now.

APPLICABLE RULE	
R 325.1978	Insect and vermin control.
	(1) A home shall be kept free from insects and vermin.(2) Pest control procedures shall comply with MCL 324.8301 et seq.
ANALYSIS:	Based on interview, document review and observation, the measures taken by the facility represent a good faith effort to control bed bugs.
CONCLUSION:	VIOLATION NOT ESTABLISHED

III. RECOMMENDATION

I recommend no change in the status of the license.



11/14/2025

Rick Brummette
Licensing Staff

Date

Approved By:



01/15/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date