



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

January 2, 2026

Katelyn Fuerstenberg
Story Point of Grand Ledge
11555 Silverstone Lane
Grand Ledge, MI 48837

RE: License #: AH230342257
Investigation #: 2025A0627008

Dear Katelyn Fuerstenberg:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink that reads "Rick Brummette".

Rick Brummette, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH230342257
Investigation #:	2025A0627008
Complaint Receipt Date:	08/07/2025
Investigation Initiation Date:	08/15/2025
Report Due Date:	10/06/2025
Licensee Name:	Great Lakes Senior Living Communities LLC
Licensee Address:	5565 Bankers Avenue Baton Rouge, LA 70808
Licensee Telephone #:	(225) 766-3977
Administrator:	Jenifer Lear
Authorized Representative/	Katelyn Fuerstenberg
Name of Facility:	Story Point of Grand Ledge
Facility Address:	11555 Silverstone Lane Grand Ledge, MI 48837
Facility Telephone #:	(517) 622-0625
Original Issuance Date:	08/26/2013
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	40
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Resident A fell and staff moved Resident A before EMS arrived.	Yes
Additional Findings	No

The complainant identified some concerns that were not related to home for the aged licensing rules and statutes. Therefore, only specific items pertaining to homes for the aged provisions of care were considered for investigation. The following items were those that could be considered under the scope of licensing.

II. METHODOLOGY

08/07/2025	Special Investigation Intake 2025A0627008
08/07/2025	Referral - Other
08/15/2025	Contact - Face to Face

ALLEGATION:

Resident A fell on 7/5/2025 and staff moved Resident A before EMS arrived.

INVESTIGATION:

On 8/04/2025, a complaint was received that alleged Resident A had fallen on July 5, 2025, and died 4 days later.

On 8/15/2025, an onsite investigation was completed. I interviewed SP 2 who reported that Resident A had a fall on 7/05/2025 and was attended to by staff within 6 seconds, had no loss of consciousness, was coherent and was talking to staff. Resident A asked to be helped up into his four-wheel walker with seat and staff complied with his request. SP 2 reported that the Med Tech/Team Lead on duty promptly noted Resident A was on anti-coagulant medication and immediately implemented the facility's policy of calling EMS for transport to the hospital for evaluation. EMS arrived at the residence within 6 minutes of the fall and transported Resident A to the hospital.

On 08/15/2025, I reviewed the service plan developed for Resident A. On page 1 of 5, "Special Instructions Focus" dated 08/09/2025, identified for staff that Resident A's Escort/ Mobility level will be for (Resident A) to "...move about the community with assistance." The Interventions included, "(Resident A) requires assistance with escorts. Staff are to be present for duration of activity." SP2 reported that the video footage showed there were no staff escorting Resident A on the day of the fall as directed by the Service Plan.

On 08/19/2025, telephone conversation with the complainant. Complainant provided that facility staff had picked Resident A up from the floor and sat him in his roller walker seat before EMS had arrived.

APPLICABLE RULE	
R 325.1922	Admission and retention of residents.
	<p>(3) At the time of an individual's admission, a home or the home's designee shall complete a written resident admission contract between the resident and/or the resident's authorized representative, if any, and the home. The resident admission contract shall, at a minimum, specify all of the following:</p> <p>(a) That the home shall provide room, board, protection, supervision, assistance, and supervised personal care consistent with the resident's service plan.</p>
ANALYSIS:	<p>It was alleged that Resident A was not supervised while moving about the facility as detailed in the resident's service plan and that Resident A was moved after the fall.</p> <p>The service plan for Resident A identified that supervision was necessary when Resident A was ambulating with a walker. On the 7/05/2025, Resident A was ambulating without staff assistance and fell. Resident A was assisted to the seat of the walker, per resident request.</p> <p>Resident A was ambulating about the community without assistance as identified on the service plan. For this reason, a violation is identified.</p>
CONCLUSION:	VIOLATION ESTABLISHED

III. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.



10/7/2025

Rick Brummette
Licensing Staff

Date

Approved By:



01/02/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date