



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 15, 2025

Shannon McDougal
N&S Holdings Inc.
2511 Wixom Road
Commerce Township, MI 48382

RE: License #: AM630381745
Serenity Of Commerce
2511 Wixom Road
Commerce Township, MI 48382

Dear Shannon McDougal:

Attached is the Renewal Licensing Study Report for the facility referenced above. You have submitted an acceptable written corrective action plan addressing the violations cited in the report. To verify your implementation and compliance with this corrective action plan:

- You are to submit documentation of compliance.
- You are to submit a Statement of Correction.

The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, your license is renewed. It is valid only at your present address and is nontransferable.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Frodet Dawisha".

Frodet Dawisha, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 W. Grand Blvd., Ste 9-100
Detroit, MI 48202
(248) 303-6348

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM630381745
Licensee Name:	N&S Holdings Inc.
Licensee Address:	2511 Wixom Road Commerce Township, MI 48382
Licensee Telephone #:	(248) 210-8663
Administrator/Licensee Designee:	Shannon McDougal
Name of Facility:	Serenity Of Commerce
Facility Address:	2511 Wixom Road Commerce Township, MI 48382
Facility Telephone #:	(248) 817-1272
Original Issuance Date:	07/13/2017
Capacity:	12
Program Type:	ALZHEIMERS AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 12/15/2025

Date of Bureau of Fire Services Inspection if applicable: 10/06/2025

Date of Health Authority Inspection if applicable: 09/16/2025

No. of staff interviewed and/or observed 3
No. of residents interviewed and/or observed 12
No. of others interviewed 1 Role: licensee designee

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication record(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
- Fire safety equipment and practices observed? Yes No If no, explain.
- E-scores reviewed? (Special Certification Only) Yes No N/A
If no, explain.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes No If no, explain.
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes (please explain) No N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.627	Licensee and administrator training requirements.
	(1) A licensee and administrator shall complete annual training based on the license issue date, the educational requirements specified in subdivision (a) or (b) of this subrule, or a combination that totals 16 hours: (a) 16 hours of training accepted by the department that is relevant to the licensee's admission policy and program statement.

During the on-site inspection on 12/15/2025, licensee designee Shannon McDougal did not have 16 hours of training for 2024 and 16 hours of training for 2025.

R 400.645	Environmental health.
	(3) A licensee shall provide hot and cold running water under pressure. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the fixture.

During the on-site inspection on 12/15/2025, the hot water was outside the safe range of 105°-120° Fahrenheit in bathroom #1 (146.8°), bathroom #2 (146.8°), bathroom #3 (146.8°), bathroom #4 (146.8°), and bathroom #5 (146.8°). The hot water in the kitchen was not within the range of 105°-120° Fahrenheit in the kitchen (100.4°).

R 400.647	Safety and maintenance of premises.
	(6) Plumbing fixtures and water and waste pipes must be properly installed and maintained in good working condition.

During the on-site inspection on 12/15/2025, the sink in bathroom #5 was not draining properly.

A corrective action plan was requested and approved on 12/15/2025. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

IV. RECOMMENDATION

An acceptable corrective action plan has been received. Renewal of the license is recommended.

Frodet Dawisha

12/15/2025

Frodet Dawisha
Licensing Consultant

Date