



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 17, 2024

Pamela Reese
Kauhale Otsego
700 Eley Street
Otsego, MI 49078

RE: License #: AH030413477
Kauhale Otsego
700 Eley Street
Otsego, MI 49078

Dear Pamela Reese:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,

Julie Viviano, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH030413477
Licensee Name:	Kauhale Otsego, LLC
Licensee Address:	72 Dorchester Square N Westerville, OH 43081
Licensee Telephone #:	(330) 289-0971
Authorized Representative/Administrator:	Pamela Reese
Name of Facility:	Kauhale Otsego
Facility Address:	700 Eley Street Otsego, MI 49078
Facility Telephone #:	(269) 694-1621
Original Issuance Date:	05/18/2023
Capacity:	56
Program Type:	ALZHEIMERS AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 09/16/2024

Date of Bureau of Fire Services Inspection if applicable: BFS – A; 3/21/2024

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 9/16/2024

No. of staff interviewed and/or observed 8
No. of residents interviewed and/or observed 23
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. The home does not keep resident funds in trust.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 0 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1975	Laundry and linen requirements.
	(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following: (a) A separate soiled linen storage room. (b) A separate clean linen storage room.
ANALYSIS:	Inspection of the laundry processing area revealed no clear division of cleans linen and soiled linens. Also, other items such as plastic shopping cart, housekeeping supplies, brooms etc. were stored among the clean linens and soiled linens. This poses a risk for cross contamination of laundered items and soiled linens. Clean linens are to remain separate in the clean linen storage and cannot to be stored with any other item(s). Soiled linens are to remain separate in the soiled linen storage and cannot be stored with any other item(s).
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.
ANALYSIS:	Inspection revealed multiple days of the dishwasher sanitization record for the preceding three months was blank. It could not be determined if multi-use utensil sanitization was completed to protect the items from contamination.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	On-site inspection revealed food items such containers of juice, condiments, bagged cheese, hot dogs, deli ham, ice cream, oat milk etc. were found open and undated in the employee lounge refrigerator. Bagged frozen French fries, opened hot dogs, butter, cheese, and oat milk were found open and undated kitchen refrigerator and freezer. These items were not labeled with the appropriate open date, and it could not be determined if the food items were safe for human consumption. An open date must be placed on all food items in the facility once opened.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1979	General maintenance and storage.
	(3) Hazardous and toxic materials shall be stored in a safe manner.
ANALYSIS:	<p>Inspection of the facility revealed a roller cart and miscellaneous other items stored beside the oxygen tanks in the oxygen storage closet, despite signage identifying nothing is to be stored within 5 feet of the oxygen tanks. This poses a risk for explosion and harm.</p> <p>Inspection also revealed items such as liquid body sprays, mouth wash, perfumed lotions, spray deodorant etc. were found in the memory care unit easily accessible to anyone. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Julie Hinds

9/17/2024

Licensing Consultant

Date