



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 4, 2025

Anna Simonson
8227 W. Ballard
Central Lake, MI 49622

RE: License #: AF050297571
Investigation #: 2026A0009004
Simonson AFC

Dear Ms. Simonson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- Specific time frame as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Adam Robarge".

Adam Robarge, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 350-0939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF050297571
Investigation #:	2026A0009004
Complaint Receipt Date:	11/10/2025
Investigation Initiation Date:	11/10/2025
Report Due Date:	12/10/2025
Licensee Name:	Anna Simonson
Licensee Address:	8227 W. Ballard Central Lake, MI 49622
Licensee Telephone #:	(231) 544-9832
Administrator:	N/A
Licensee Designee:	Anna Simonson
Name of Facility:	Simonson AFC
Facility Address:	8227 W. Ballard Central Lake, MI 49622
Facility Telephone #:	(231) 544-9832
Original Issuance Date:	10/03/2008
License Status:	REGULAR
Effective Date:	04/03/2025
Expiration Date:	04/02/2027
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL & AGED

II. ALLEGATION(S)

	Violation Established?
Resident A has issues with defecating in the home. The messes he leaves have not always been cleaned up in a timely manner.	Yes
The licensee uses the residents' Humana cards to purchase her own groceries.	No

III. METHODOLOGY

11/10/2025	Special Investigation Intake 2026A0009004
11/10/2025	Special Investigation Initiated – Telephone call received from adult protective services worker Danielle Lambrecht
11/10/2025	APS Referral
11/10/2025	Inspection Completed On-site Inspection of premises Interview with licensee Anna Simonson, direct care worker Stephanie Gibson and face to face contact with Resident A
11/25/2025	Contact – Telephone call made to from adult protective services worker Danielle Lambrecht
12/02/2025	Inspection Completed On-site Interview with licensee Anna Simonson, direct care worker Stephanie Gibson, Resident B, Resident C and Resident D
12/02/2025	Exit conference with licensee Anna Simonson

ALLEGATION: Resident A has issues with defecating in the home. The messes he leaves have not always been cleaned up in a timely manner.

INVESTIGATION: I received a telephone call from adult protective services (APS) worker Danielle Lambrecht on November 10, 2025. She reported that she is also conducting an investigation regarding the allegation I received. Ms. Lambrecht said that she has already gone, unannounced, to the facility. She did not find any feces or urine in the home at the time of her visit. There was something on the toilet seat which she could not identify. She was told that it is staining and it was likely just that. The home was relatively clean during the time of her visit. The licensee's adult

daughter, Stephanie Gibson, was who she spoke to at the home. Ms. Gibson reportedly stated that she and her mother do clean up after Resident A when he makes messes. The complaint seems to have been made in regards to some feces that was left in a resident shower for several days without being cleaned up. The residents she spoke to while there confirmed that the feces had been left in the shower. Ms. Gibson also acknowledged to Ms. Lambrecht that the feces had been left in the shower for “two to four days”. She acknowledged that this should not have happened. She told Ms. Lambrecht that both she and her mother had been quite ill at the time and that it just got missed. They do not expect the residents to clean it up. She believed that this was the only time that a mess like that was left for any considerable amount of time. Ms. Gibson said that they are working with Resident A’s guardian to find another place for him to live. They feel that he requires a higher level of care than they are able to provide. Ms. Lambrecht stated that Ms. Gibson was cooperative with her and that she does not have any concerns regarding Resident A or the other residents living there. She plans on assisting the home and the guardian in looking for other available placements for Resident A.

I conducted an unannounced site visit at the home later that day. Ms. Simonson was present with Ms. Gibson. Ms. Simonson reported that Resident A had been urinating and defecating all over the place. This mostly occurs in the downstairs, resident bathroom but also in his bedroom and other areas of the home. Ms. Simonson stated that either she or her daughter have been cleaning up the messes as soon as they are made aware of them. This includes them making regular rounds through the home to make sure that the home is clean. They do not expect any of the residents to clean this up. Some of the residents were helping to clean the bathroom voluntarily but stopped doing it when Resident A began leaving feces in there. I asked her specifically about the feces being left in the shower for several days. Ms. Simonson admitted that this did happen saying that she had been very ill at the time. She was afraid to try to clean it up herself believing that it would make her vomit if she attempted it. Ms. Simonson called her daughter who was on the road at time and asked if she would clean it up when she got home. Ms. Gibson agreed to do that but forgot about it when she got home. It happened on a Wednesday and was cleaned up on Friday. That was the only time it had been left for any significant amount of time. Ms. Simonson said that she provided Resident A’s guardian with a “30-day notice” on July 1, 2025. They have been patient, but the guardian seems unable to find another place for him to live.

I observed the resident areas of the home during my visit. I noted that there was a somewhat foul odor in the downstairs area of the home where Resident A has a room and spends his time. The resident bathroom in the downstairs area was relatively clean at that time although the toilet bowl was somewhat soiled. There was some staining on the carpet in front of the bathroom door where it was reported Resident A had defecated at times. The resident areas in the upstairs of the home were mostly clean. There was a lesser, foul odor in the upstairs area but some odor was detected.

I spoke with adult protective services worker Danielle Lambrecht by telephone on November 25, 2025. She stated that she is not substantiating an APS case in this matter. She will be assisting in trying to find another place for Resident A to live.

APPLICABLE RULE	
R 400.647	Safety and maintenance of premises.
	(1) A facility must be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	In late October or early November of 2025, human feces was left in a resident bathroom shower for two to four days. In consideration of this information, it was confirmed that the facility was not maintained adequately for the health, safety and well-being of the occupants during that time.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: The licensee uses the residents’ Humana cards to purchase her own groceries.

INVESTIGATION: I spoke with adult protective services worker Danielle Lambrecht by telephone on November 25, 2025. She stated that she had also investigated a separate report that Ms. Simonson was using the residents’ Humana cards to buy groceries for herself. She interviewed all three of the residents who have Humana cards issued to them. All three residents involved told her that Ms. Simonson had only used the cards for items they requested she buy for them. Ms. Lambrecht did not see any misuse from her own inquiry into the matter. She said that she would be talking with her supervisor about this issue to determine whether she should report it to whomever investigates Humana fraud.

I conducted an unannounced site visit at the Simonson AFC Home on December 2, 2025. I spoke with licensee Anna Simonson about the report. She said that all three male residents who live in the home have Humana cards issued to them. They like to use the cards to purchase items such as Gatoraid, bottled water and various snack items. They prefer that she make these purchases for them since they often do not like to go on shopping trips. Ms. Simonson also stated that she makes several over-the-counter medication purchases for them which are not covered by their medical insurance. She said that these are all items that the Humana cards are intended to be used for. Some of the over-the-counter items include fish oil, stool softener, various vitamins and minerals and other things that come up here and there. Resident B often does not like what she is serving for meals and she uses his card to buy food items that he prefers to eat instead at those times. Ms. Simonson

stated that she has permission from each of the three residents to make these purchases.

Direct care worker Stephanie Gibson confirmed the above statements saying that she occasionally purchased some of these items with the residents' permission but that her mother did most of the shopping for them.

I then spoke with Resident B, Resident C and Resident D regarding their Humana cards being used by Ms. Simonson, and sometimes Ms. Gibson, to purchase items for them. They all confirmed that they had given permission to Ms. Simonson to use their Humana cards to purchase items for them. They preferred that she do this for them instead of them doing it themselves. All three understood that they could request that their Humana card be given back into their possession so that they could use it themselves if they wished. They did not know of any instance in which Ms. Simonson had used their card to buy something for herself and did not believe this was happening. Resident B showed me an application on his cell phone which indicated that he was able to track his account and see what purchases were being made.

I spoke again with Ms. Simonson and she showed me several receipts when she had used the residents' Humana cards. These receipts showed several purchases from stores which included items such as Gatoraid, drinking water, prune juice, chocolate milk, fish oil, magnesium supplements and other items. Ms. Simonson said that she had other receipts in the home but it might take her a while to find all of them. I told her that it was okay for her to make these purchases for the residents with their permission. I said that each transaction should be documented separately or she could just keep all receipts and write on each receipt which resident it was that she had purchased each item for.

R 400.635	Fiscal ability and competence.
	(11) A licensee, staff, volunteers, members of the household, and their family members cannot accept, take, or borrow money, resident funds, or valuables from a resident, even with the consent of the resident.
ANALYSIS:	The adult protective services worker Danielle Lambrecht and I both investigated the matter of Ms. Simonson using the residents' Humana cards for herself. All three residents denied that they believed there was any misuse. They had all given her permission to buy approved items for them. These included: Gatoraid, juice, bottled water, chocolate milk and several over-the-counter medications, vitamins and supplements. Ms. Simonson did produce several receipts confirming these purchases.

	In consideration of this information, it was confirmed that the licensee did not use the residents' Humana cards except with their permission for items that they wished her to purchase for them.
CONCLUSION:	VIOLATION NOT ESTABLISHED

I conducted an exit conference with licensee Laura Simonson in person on December 2, 2025. I told her of the findings of my investigation and gave her the opportunity to ask questions.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



12/03/2025

Adam Robarge
Licensing Consultant

Date

Approved By:



12/04/2025

Jerry Hendrick
Area Manager

Date