



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 10, 2025

Aniema Ubom
Care First Group Living & In-Home Services, Inc.
24111 Southfield Road
Southfield, MI 48075

RE: License #: AS630416241
Investigation #: 2025A0626028
The Trevino Residence

Dear Mr. Ubom:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 10/06/2025, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Sara E. Shaughnessy".

Sara Shaughnessy, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 W. Grand Blvd. Ste 9-100
Detroit, MI 48202
(248) 320-3721

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 BUREAU OF COMMUNITY AND HEALTH SYSTEMS
 SPECIAL INVESTIGATION REPORT
 THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS630416241
Investigation #:	2025A0626028
Complaint Receipt Date:	09/18/2025
Investigation Initiation Date:	09/19/2025
Report Due Date:	11/17/2025
Licensee Name:	Care First Group Living & In-Home Services, Inc.
LicenseeAddress:	24111 Southfield Road Southfield, MI 48075
Licensee Telephone #:	(248) 331-7444
Administrator:	Aniema Ubom
Licensee Designee:	Aniema Ubom
Name of Facility:	The Trevino Residence
Facility Address:	1192 Trevino Drive Troy, MI 48085
Facility Telephone #:	(248) 331-7444
Original Issuance Date:	12/19/2023
License Status:	1ST PROVISIONAL
Effective Date:	10/08/2025
Expiration Date:	04/07/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Resident A was sexually assaulted by a staff member.	No
Additional Findings	Yes

III. METHODOLOGY

09/18/2025	Special Investigation Intake 2025A0626028
09/19/2025	APS Referral Made by Adult Protective Services (APS).
09/19/2025	Special Investigation Initiated - Telephone I initiated the special investigation by completing a telephone interview with Adult Protective Services investigator, Kenati-Owl Davenport.
09/19/2025	Contact - Document Received I received an email from APS investigator, Kenati-Owl Davenport, containing a copy of the police report.
09/25/2025	Contact - Face to Face I completed an onsite investigation at The Trevino Residence. Interviews were completed with home manager, Tajai Carter, direct care staff member, Tai Perry, and Resident A.
09/29/2025	Contact - Telephone call made I completed telephone interviews with direct care staff member, Azia Guffin and nurse case manager, Doreen Kresnaa.
09/29/2025	Contact - Telephone call made I attempted phone contact with direct care staff member, Antonio Porter.
10/06/2025	Contact - Telephone call received I completed a phone interview with direct care staff member, Antonio Porter.

10/29/2025	Contact - Telephone call made I completed a telephone interview with Resident A's public guardian, Khalilah Coney.
10/30/2025	Contact - Document Received I received an email from APS investigator, Kanati-Owl Davenport. She reported the social worker from the hospital denied that there were any records for any visitors for Resident A while she was there.
10/31/2025	Contact - Document Sent I sent an email to licensee, Aniema Ubom, requesting an exit conference.
11/06/2025	Exit Conference I conducted an exit conference via telephone with licensee designee, Aniema Ubom. The findings were discussed and Mr. Ubom indicated he understood. He had no questions or comments regarding the findings.

ALLEGATION:

Resident A was sexually assaulted by a staff member.

INVESTIGATION:

On 09/19/2025, I received a complaint, via email, alleging Resident A had been sexually assaulted by a staff member at The Trevino Residence.

On 09/19/2025, I initiated the special investigation by completing a telephone interview with adult protective services (APS) investigator, Kenati-Owl Davenport. Ms. Davenport received the allegations yesterday and talked to law enforcement, who told her that Resident A has a history of making these types of claims and they are not going to investigate. Ms. Davenport stated the police told her that the stories have changed and that Resident A had told them it happened in her room and when they looked, there were two females on staff that night. Ms. Davenport interviewed the guardian of Resident A, and she informed her that Resident A has a history of making these types of complaints and she has no concerns.

Ms. Davenport forwarded me a copy of the police report that was completed on 09/18/2025. The report indicates that Resident A was interviewed and stated a man came into her room and sexually assaulted her. She did not know the man, could not provide a description, and was not very upset at the time. Direct care staff member, Nakisha Crumbsy was interviewed and stated Resident A has a history of making false allegations and that it was an all-female staff working that night. Resident A's guardian

was interviewed and informed law enforcement that Resident A had a history of making these claims and she did not request Resident A to go to the hospital. Leslie Ubom, co-owner of Care First Inc., was interviewed and informed law enforcement that Resident A has a history of making false claims/reports and that there is almost always at least two staff members with her at all times due to the allegations. All interviews took place on 09/15/2025. The email Ms. Davenport forwarded to me was from Robert Smith, sergeant of the investigations section of Troy Police, and he indicated in the email that the officers were on scene, and the allegations were unfounded.

On 09/25/2025, I completed an unannounced onsite investigation at The Trevino Residence. I completed a face-to-face interview with home manager, Tajai Carter. Ms. Carter has worked with Care First Inc. for approximately 16 months. She denied any plans to discharge Resident A and shared that she is a nice and good person. This is the first time she has heard rumors like this and shared that the rumors are of Resident A claiming to have been sexually assaulted. She stated men do transportation, but there is always another person with them in the van. She provided me with Resident A's resident file to examine. I saw a confirmation sheet for Resident A's compliance with the State Michigan's Public Sex Offender Registry status. Resident A has been on the registry for over twenty years. Ms. Carter stated there are safety precautions put into place to protect the other residents; Resident A has her own bedroom, they have cameras in all of the common areas, and she has at least 1:1 supervision 24 hours per day, sometimes it is 2:1. Resident A is not allowed into anyone else's bedroom and she has her own bathroom. The allegations were a "shocker" to Ms. Carter, as Resident A is typically not alone with any staff member. Ms. Carter stated that Resident A is usually truthful, but she has been hallucinating and informing staff that there were people in her room when there wasn't.

Ms. Carter provided me with the following incident reports involving Resident A:

- 09/17/2025: Resident A had a mental status change, exhibiting paranoid behaviors with hallucinations, stating she is being raped and has bugs inside of her. She maneuvered her wheelchair outside and attempted to elope. She was guided back to the home, a call was made to 911 and Leslie Ubom, co-owner, submitted a petition for mental health treatment.
- 08/18/2025: Resident A presented with a change in mental status, exhibiting symptoms of a focal seizure, which she has a history of and is medically managed. The issue was resolved, and she went to her day program, where she showed more signs of a change in mental status. 911 was called and she was transported to the hospital for an evaluation.
- 02/23/2024: A nurse on rounds found Resident A in her bed, unable to respond to simple yes or no questions. Her eyes were open and her affect was flat. She had small tremors and was looking up at her ceiling and closing her eyes. A call was made to 911 and she was taken to the hospital.

I reviewed Resident A's client care summary report. The report indicates Resident A has diagnoses for diffuse traumatic brain injury, cervical spinal cord injury, right

hemiplegia, neurogenic bowel and bladder, generalized epilepsy, bipolar disorder, anxiety, and depression. The report indicates Resident A has an extensive psychiatric history, both before and after her accident in 2011. Resident A has behavioral concerns including, verbal aggression (minimal), medication compliance, threatening by intimidation and verbal threats, impulsivity, lack of judgment and other cognitive deficits, lack of safety to self and others, lack of boundaries/personal space, sexually inappropriate, fabrication of incidents involving sexual encounters, suicidal thought and ideation, profound rejection and devaluation of self, and low frustration tolerance, which leads to her becoming disinhibited/impulsive to cognitive challenges. It is also noted that Resident A has a history of hallucinations and making false allegations regarding staff.

Resident A was not at the home when we arrived, she was being discharged from the hospital, there were no other residents in the home at the time. We waited for Resident A to be transported back to the home.

On 09/25/2025, during my onsite investigation at The Trevino Residence, I completed a private interview with Resident A, in her bedroom, with Ms. Davenport present. Resident A stated she is not sure what really happened; she feels some of it is real and some may be hallucinations. Resident A is having flashes of memories and feels something she described as "snakes in my belly". She stated that "Asia" and "Tony" came to see her while she was in the hospital for her urinary tract infection. She remembers "Tony" telling "Asia" to watch for him, and that he likes them awake. He was on top of her and told her if she talks, he will kill her mother and grandmother, with the meanest look on his face, that she described as "absolutely fucked up". She is concerned that the other workers are mad at her for telling. She was wearing a gown with nothing underneath and she stated, "He shoved his thing into me". It has been eight years since she has had sex with a man and it hurt bad, she tried to yell, but he covered her mouth and threatened to smother her with a pillow. She froze and let him do what he needed. She freaked out and it felt like she had bugs in her. She can't remember what happened at the end due to her blacking out. She now feels like she has snakes in her legs and stomach, which is freaking her out. She also has pain in her "butt" and vagina, which she described as feeling like a "giant python going up my ass". She did not tell anyone at the hospital about it, she was afraid. She does not know why he came to see her in the hospital. She was having trouble remembering and then things started to come together. She could not focus and called the police on Monday. She stated it is usually just her and the driver when she is being transported. She normally feels safe at The Trevino Residence; everything is usually good and she gets along with everyone. She appeared frustrated and stated, "I don't know if it's a fucking hallucination or is real". She insisted she feels weird physically. Resident A then shared that she started hallucinating after they took her off her Risperdal.

On 09/25/2025, during the onsite investigation, I completed an interview with direct care staff member, Tai Perry. She denied visiting Resident A while in the hospital and insisted they do not have any staff members named Asia.

On 09/25/2025, during the onsite investigation at The Trevino Residence, a call was placed to program director, Merima Zander, by Ms. Carter. Ms. Zander provided information regarding Resident A's Risperdal prescription. Resident A had two prescriptions, one was 4mg as a scheduled medication and she had a prescription for 1mg as needed, which was discontinued in July, and the hospital is now adding it back. She provided more history regarding Resident A. Resident A had psychosis prior to her admission to The Trevino Residence. She has a history of false allegations and had been on 2:1 supervision due to false accusations about rape. Resident A has a history of making inappropriate requests of staff, like having her bowel program more often than recommended and she used to ask them to change her catheter more than necessary and would act out in a manner indicating it was pleasurable. Ms. Zander does not believe Resident A should have been discharged, as she is still hallucinating and they had originally discussed inpatient psychiatric treatment.

On 09/29/2025, I completed a search of the Workforce Background Check for The Trevino Residence and found two women who could be the "Asia" referenced by Resident A, Azia Guffin and Asya Taylor.

On 09/29/2025, I completed a phone interview with direct care staff member, Azia Guffin. Ms. Guffin informed me that she has not been to work for a few weeks due to a death in her family. Ms. Guffin is familiar with Resident A and denied any concerns with her. She has heard about Resident A hallucinating but has never seen one herself. Ms. Guffin denied going to see Resident A at the hospital and denied any concerns regarding Mr. Porter. She denied knowing if any of the drivers transport alone. She informed me that there is another "Asia" employed by Care First Inc., she is not aware of any others.

On 09/29/2025, I completed a telephone interview with Resident A's nurse case manager, Doreen Kresnaa. Ms. Kresnaa has been working with Resident A since 2017 and shared that Resident A has a long history of making false accusations, while hallucinating and while not hallucinating. She had made them in 2017, and it is difficult because her traumatic brain injury with her psychiatric issues have made them become more extreme. Resident A has been discharged from two other facilities for making allegations. She stated Resident A was having extreme hallucinations while she was at Hope Network and they had her hospitalized for six weeks to get her stabilized. She is currently working on getting Resident A admitted to an inpatient psychiatric hospital for stabilization again. She shared that Resident A was very destructive while she was living at another home from 2017-2019 and would ram her wheelchair into the fireplace and do other acts of self-harm. She recently got a guardian, after Ms. Kresnaa pushed for it, after Resident A was found to be leaving the home and selling herself with her boyfriend in a hotel room. Resident A has a history of sexual dysfunction and abuse, including her being a perpetrator of sexual abuse. Resident A has made the most progress with Care First Inc., they are doing a wonderful job with her, and it has been the best thing for her.

On 10/06/2025, I completed a telephone interview with Antonio Porter. Mr. Porter reports he started working for Care First in March, as a driver. He denied seeing Resident A while she was in the hospital. He denied having sexually assaulted Resident A. He stated he could not think of any reason why Resident A would say that. He denied having seen anything that would him think she was delusional. He admitted he is sometimes alone in the vehicle with residents.

On 10/15/2025, I completed a telephone interview with direct care staff member, Asya Taylor. She has been employed with Care First since February. She denied having visited with Resident A while she was hospitalized any of the times. She denied knowing of anyone else with her name working for Care First, besides Ms. Guffin. She informed me that she does not like Mr. Porter and would not have been at the hospital with him. She stated that, while she does not like him, she has never seen or heard of him acting inappropriately with any residents. She denied concerns with the care the residents receive from Care First Inc. and added that they try to do the best they can with their residents.

On 10/29/2025, I completed a telephone interview with Khalilah Coney, Resident A's public guardian through Siporin and Associates. Ms. Coney has been the guardian for Resident A for approximately seven years. She stated she is familiar with the current allegations and that Resident A had told her that staff were hiding under her bed, trying to sexually assault her. Resident A told her she was going to call the police. She stated Resident A has a history of making these types of allegations. Resident A has a history of hallucinations and delusions and when she made these allegations they took her to the hospital, and she was diagnosed with a urinary tract infection due to kidney stones. She is in the hospital currently and is scheduled for surgery to remove the stones. Resident A's medications have been adjusted, and she appears to be doing better mentally. She denied having any concerns regarding the care Resident A is receiving at The Trevino Residence. She added that there have been other investigations involving Resident A due to similar allegations in different homes.

On 10/30/2025, I received an email from Adult Protective Services investigator, Kanati-Owl Davenport, indicating that she spoke with the hospital social worker. The hospital social worker informed her that she has no contacts in her files for visits with anyone.

On 11/04/2025, I received an email from Adult Protective Services investigator, Kanati-Owl Davenport, indicating she is not substantiating on the allegations, due to no evidence the alleged assault occurred.

APPLICABLE RULE	
R 400.14303	Resident care; licensee responsibilities.
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.

ANALYSIS:	Based on the information gathered during my special investigation, it has been determined that there is not sufficient evidence to support that The Trevino House did not provide supervision, protection, and personal care for Resident A. Resident A told different accounts to different people; she told the police she was assaulted at the home and that direct care staff members were hiding underneath her bed, when I interviewed her, she stated it happened at the hospital. Resident A stated she did not know if the assault happened or was a delusion, she has a history of delusions, hallucinations, and making false sexual assault allegations. Law enforcement reported that the allegations are unfounded. Adult Protective Services is not substantiating. The social worker at the hospital had no record of any visitors to Resident A, the alleged perpetrator denied going to see her at the hospital, and the two potential direct care staff members who were alleged to have been there as well denied having seen Resident A at the hospital.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 09/29/2025, I completed a search of the Workforce Background Check for Antonio Porter, the driver named by Resident A. Mr. Porter does not have a completed background check for any of the Care First Inc. homes.

On 10/02/2025, I sent an email to Merima Zander, informing her that Mr. Porter does need a background check due to him having direct access to residents.

On 10/03/2025, I received an email from Ms. Zander, informing me that Mr. Porter completed his fingerprinting on 10/02/2025.

On 10/06/2025, I completed a telephone interview with Antonio Porter. Mr. Porter reports he started working for Care First in March, as a driver. He admitted he is sometimes alone in the vehicle with residents.

On 10/06/2025, I received a corrective action plan from Aniema Ubom for the same violations listed below, from special investigation #2025A0626020, completed for The Trevino Residence.

On 10/29/2025, I conducted a search of the Workforce Background Check website for Antonio Porter. Mr. Porter's hire date is listed as 03/24/2025. A background check was

requested on 10/02/2025. His fingerprints were received on 10/08/2025. Mr. Porter is eligible for employment, and his eligibility date is 10/08/2025.

APPLICABLE RULE	
MCL 400.734b	Employing or contracting with certain individuals providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; determination of existence of national criminal history; failure to conduct criminal history check; automated fingerprint identification system database; electronic web-based system; costs; definitions.
	(2) Except as otherwise provided in this subsection or subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents until the adult foster care facility or staffing agency has conducted a criminal history check in compliance with this section or has received criminal history record information in compliance with subsections (3) and (11). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. On or before April 1, 2011, an individual who is exempt under this subsection and who has not been the subject of a criminal history check conducted in compliance with this section shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (14). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006 but may transfer to another adult foster care facility, mental health facility, or covered health facility. If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(i) or an order or disposition described under subsection (1)(h), or is found to have been convicted of a relevant crime described under 42 USC 1320a-7(a), he or she is no longer exempt and shall be terminated from employment or denied employment.

ANALYSIS:	Based on the information gathered during my special investigation, it has been determined there is evidence to support that Antonio Porter did not have a completed background check prior to his employment with Care First. His hire date is listed as 03/24/2025 and his fingerprints were not received until 10/08/2025. On 10/08/2025, Mr. Porter was eligible for employment.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED BUT CORRECTED. Reference Special Investigation Report #2025A0626020; CAP dated 10/06/2025.

IV. RECOMMENDATION

I recommend no change to the status of the license and that this investigation be closed. An acceptable corrective action plan (CAP) was submitted on 10/06/2025 and has been approved.

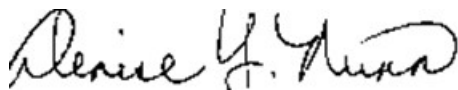


11/04/2025

Sara Shaughnessy
Licensing Consultant

Date

Approved By:



12/10/2025

Denise Y. Nunn
Area Manager

Date