



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

October 22, 2025

Keira Foster  
Hupp House Cares LLC  
8284 Hupp Ave.  
Warren, MI 48089

RE: License #: AS500418697  
**Hupp House Cares**  
**8284 Hupp Ave.**  
**Warren, MI 48089**

Dear Ms. Foster:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "L. Reed".

LaShonda Reed, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Place, Ste 9-100  
Detroit, MI 48202  
(586) 676-2877

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

**License #:** AS500418697

**Licensee Name:** Hupp House Cares LLC

**Licensee Address:** 8284 Hupp Ave.  
Warren, MI 48089

**Licensee Telephone #:** (248) 327-7486

**Licensee/Licensee Designee:** Keira Foster

**Administrator:** Wyndell Henry

**Name of Facility:** Hupp House Cares

**Facility Address:** 8284 Hupp Ave.  
Warren, MI 48089

**Facility Telephone #:** (586) 486-4040

**Original Issuance Date:** 05/12/2025

**Capacity:** 5

**Program Type:** DEVELOPMENTALLY DISABLED  
MENTALLY ILL  
AGED  
TRAUMATICALLY BRAIN INJURED  
ALZHEIMERS

**II. METHODS OF INSPECTION**

Date of On-site Inspection(s): 10/17/2025

Date of Bureau of Fire Services Inspection if applicable: N/A

Date of Health Authority Inspection if applicable: N/A

No. of staff interviewed and/or observed 1  
No. of residents interviewed and/or observed 2  
No. of others interviewed 0 Role: N/A

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication record(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain.
- Meal preparation / service observed? Yes  No  If no, explain.  
I observed adequate food supply.
- Fire drills reviewed? Yes  No  If no, explain.
- Fire safety equipment and practices observed? Yes  No  If no, explain.
- E-scores reviewed? (Special Certification Only) Yes  No  N/A   
If no, explain.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  No  If no, explain.
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s:  
N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes  (please explain) No  N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

**R 400.14204            Direct care staff; qualifications and training.**

**(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:**

**(a) Reporting requirements.**

Direct care staff Jewel Sanders and Kynnedi Shannon did not have to review the reporting requirements training.

**R 400.14204            Direct care staff; qualifications and training.**

**(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:**

**(d) Personal care, supervision, and protection.**

Direct care staff Jewel Sanders and Kynnedi Shannon did not have available to review the personal care, supervision and protection training.

**R 400.14204            Direct care staff; qualifications and training.**

**(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:**

**(g) Prevention and containment of communicable diseases.**

Direct care staff Jewel Sanders and Kynnedi Shannon did not have available to review the prevention and containment of communicable diseases training.

**R 400.14207 Required personnel policies.**

**(2) The written policies and procedures identified in subrule (1) of this rule shall be given to employees and volunteers at the time of appointment. A verification of receipt of the policies and procedures shall be maintained in the personnel records.**

Direct care staff Jewel Sanders and Kynnedi Shannon did not have verification of receipt of the personnel policies and procedures in their personnel record.

**R 400.14210 Resident register.**

**A licensee shall maintain a chronological register of residents who are admitted to the home. The register shall include all of the following information for each resident:**

- (a) Date of admission.**
- (b) Date of discharge.**
- (c) Place and address to which the resident moved, if known.**

I observed that there was no *Resident register* onsite.

**R 400.14306 Use of assistive devices.**

**(3) Therapeutic supports shall be authorized, in writing, by a licensed physician. The authorization shall state the reason for the therapeutic support and the term of the authorization.**

I observed in the resident record that Resident A did not have authorization for a walker.

**R 400.14312 Resident medications.**

**(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:**

- (b) Complete an individual medication log that contains all of the following information:**
  - (i) The medication.**
  - (ii) The dosage.**
  - (iii) Label instructions for use.**

- (iv) Time to be administered.
- (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.

I observed that Resident A's Ibuprofen 600 mg tablets were not listed on the *Medication Administration Record*.

I observed that Resident B's Ibuprofen PRN were not listed on the *Medication Administration Record*.

I observed that Resident B's Acetaminophen 500 mg was not listed on the *Medication Administration Record*.

**R 400.14312 Resident medications.**

- (4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:
  - (c) Record the reason for each administration of medication that is prescribed on an as needed basis.

I observed that Resident A was given Tramadol PRN and there was no record of the reasons it was administered on the *Medication Administration Record*.

**R 400.14312 Resident medications.**

- (4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:
  - (d) Initiate a review process to evaluate a resident's condition if a resident requires the repeated and prolonged use of a medication that is prescribed on an as needed basis. The review process shall include the resident's prescribing physician, the resident or his or her designated representative, and the responsible agency.

I observed that Resident A was given Tramadol PRN daily from 10/01/2025 to 10/17/2025 every 12 hours.

**R 400.14401 Environmental health.**

- (2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

I observed that kitchen faucet hot water registered at 122.5 degrees Fahrenheit.  
**R 400.14408 Bedrooms generally.**

**(5) Traffic to and from any room shall not be through a resident bedroom.**

I observed in Resident A's bedroom that there was a refrigerator that is being used for household food supply.

**R 400.14506 Fire extinguishers; location, examination, and maintenance.**

**(1) A minimum of 1 underwriters laboratories approved 2A 10BC extinguisher or equivalent shall be provided for use in a small group home on each occupied floor and in the basement.**

I observed that there was no fire extinguisher in the basement.

#### **IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



10/22/2025

---

LaShonda Reed  
Licensing Consultant

Date