



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 23, 2025

Mercy Igiogbe
Triple J's Bettercare Inc.
P.O. Box 13710
Detroit, MI 48213

RE: License #: AS820415985
Investigation #: 2025A0992039
Triple J's Bettercare Inc. #2

Dear Mercy Igiogbe:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0439.

Sincerely,

A handwritten signature in black ink, appearing to read "Denasha Walker".

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 300-9922

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820415985
Investigation #:	2025A0992039
Complaint Receipt Date:	09/09/2025
Investigation Initiation Date:	09/10/2025
Report Due Date:	11/08/2025
Licensee Name:	Triple J's Bettercare Inc.
LicenseeAddress:	P.O. Box 13710 Detroit, MI 48213
Licensee Telephone #:	(313) 522-1421
Administrator:	Mercy Igiogbe
Licensee Designee:	Mercy Igiogbe
Name of Facility:	Triple J's Bettercare Inc. #2
Facility Address:	19977 Kingsville Harper Woods, MI 48225
Facility Telephone #:	(313) 469-7522
Original Issuance Date:	06/20/2023
License Status:	REGULAR
Effective Date:	12/20/2023
Expiration Date:	12/19/2025
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Direct care staff, Larry Fletcher engaged in sexual intercourse with Resident A. There are concerns that Larry Fletcher took advantage of Resident A.	Yes

III. METHODOLOGY

09/09/2025	Special Investigation Intake 2025A0992039
09/10/2025	Special Investigation Initiated - Telephone Office of Recipient Rights (ORR) Investigator, April Dudley.
09/10/2025	Contact - Face to Face Residents A, B and C.
09/11/2025	APS Referral
09/16/2025	Contact - Telephone call made Home manager, LaTonya Gillette;
09/16/2025	Contact - Telephone call made Area manager, Tinay Waters
09/16/2025	Contact - Telephone call made Licensee designee, Mercy Igiogbe
09/16/2025	Contact - Document Received Police report and termination letter
09/22/2025	Contact - Telephone call made Direct care staff, Larry Fletcher
10/14/2025	Exit Conference Ms. Igiogbe

ALLEGATION: Direct care staff, Larry Fletcher engaged in sexual intercourse with Resident A. There are concerns that Larry Fletcher took advantage of Resident A.

INVESTIGATION: On 09/10/2025, I initiated contact with the office of recipient rights (ORR) investigator, April Dudley regarding the allegation. Ms. Dudley stated she has interviewed all parties involved. She stated based on the information received, the area manager, Tinay Waters, called the home to speak with direct care staff, Larry Fletcher and Resident B answered the telephone, which was unusual because the residents do not typically answer the telephone. She stated Resident B was unable to locate Mr. Fletcher. She stated Ms. Waters contacted direct care staff, Lakeisha Williams who was on shift prior to Mr. Fletcher and Ms. Williams confirmed Mr. Fletcher was onsite when she left at the end of her shift. Ms. Dudley stated Ms. Waters called the home back and Resident B answered the telephone again and still could not locate Mr. Fletcher. She stated Resident B looked throughout the home, in the backyard, the basement, bathroom, and was unable to locate Mr. Fletcher. She stated Resident B disclosed that he could hear a knocking noise coming from Resident A's bedroom. She stated Resident B tried to open Resident A's bedroom door, but the door was jammed. She stated when Resident B finally got the door open, both Mr. Fletcher and Resident A were in the bedroom together. Ms. Dudley stated although Mr. Fletcher denied the allegation, Resident A was forthcoming and very open about what occurred. She stated Resident A disclosed that she had sex with Mr. Fletcher. Ms. Dudley was uncertain who called the police, but stated the police were called and a police report was filed. She stated no charges were filed because Resident A stated the sexual encounter was consensual. She stated Resident A does not have a guardian. Ms. Dudley stated she substantiated the allegation.

On 09/10/2025, I completed an unannounced onsite inspection and separately interviewed Residents A, B and C regarding the allegation. Resident A confirmed she had sex with Mr. Fletcher. She stated it occurred during the morning hours, and Mr. Fletcher was the only staff on shift at the time. Resident A stated she believe the other residents are aware of what happened, but at the time they were in their bedroom except for Resident B. She stated Resident B opened the door because her and Mr. Fletcher got stuck in her bedroom, and that the bedroom door was jammed. Resident A stated she does not have a roommate and was in the bedroom alone with Mr. Fletcher. She stated Mr. Fletcher has not been back to the home since the incident occurred. Resident A stated she is sad because she did not want Mr. Fletcher to lose his job. She stated she wanted to have sex with him and was not forced too. Resident A stated Mr. Fletcher was cute and sexy. She stated she knew she wanted to have sex with him when he started working in the home. Resident A stated this only occurred once. She stated she feels safe and does not have any concerns.

Resident B provided statements consistent with the statements previously provided by Ms. Dudley. Resident B stated he answered the telephone twice and went looking for Mr. Fletcher but could not find him. He stated he looked in the garage, the bathroom, basement and kitchen. Resident B stated he heard some noise coming from Resident A's bedroom and tried to open the door, but he couldn't at first. He stated when he finally got the door open, Mr. Fletcher and Resident A were in the bedroom together. Resident B stated the police came to the home and spoke with everyone. Resident B stated he feels safe and denied having any concerns.

Resident C denied having knowledge of the allegation. He stated he does not know Mr. Fletcher and did not speak with the police.

On 09/16/2025, I contacted home manager, LaTonya Gillette and interviewed her regarding the allegation. Ms. Gillette stated she received a call from Ms. Waters inquiring about Mr. Fletcher's whereabouts because she called the home and Resident B answered the telephone. Ms. Gillette stated the residents do not answer the telephone, so that was unusual. Ms. Gillette stated Mr. Fletcher relieved her when her shift ended. Ms. Gillette stated she called the home looking for Mr. Fletcher and Resident B answered the telephone as well and he stated Mr. Fletcher was not there. She stated she instructed Resident B to look around the house again. She stated she could hear him walking around looking for him, but Resident B stated Mr. Fletcher was not there. Ms. Gillette stated while on the telephone she could hear some banging, and someone said get the key. Ms. Gillette stated Resident B accidentally hung up. She stated before calling back, she called Ms. Waters, and they called back together on the three-way. Ms. Gillette stated Mr. Fletcher answered the telephone and when asked about his whereabouts prior to answering the telephone, he stated he had been sitting on the couch. She stated Mr. Fletcher was adamant that he was sitting on the couch. He denied being in Resident A's bedroom. She stated she asked to speak with Resident A and Resident A confirmed Mr. Fletcher was in her bedroom. She stated Resident A stated they had sex. Ms. Gillette stated at the time Mr. Fletcher was working the midnight shift, and the incident occurred during early in the morning. She stated Ms. Waters immediately went to the home and at that time Mr. Fletcher's shift was ending.

On 09/16/2025, I contact Ms. Waters and interviewed her regarding the allegation. Ms. Waters provided statements consistent with the statements previously provided by Ms. Dudley and Ms. Gillette. Ms. Waters explained that as the area manager she is responsible for calling all the facilities every morning to make sure the staff are aware of any appointments and any other operational needs. She stated when she called the home and Resident B answered the telephone, that it was unusual because the residents do not answer the telephone, she stated that is why she called Ms. Gillette. Ms. Waters stated she was enroute once it was discovered that Resident B was unable to locate Mr. Fletcher. She stated by the time she arrived direct care staff, Kimberly Lloyd was present along with the police, and they were

speaking with Mr. Fletcher. She stated Mr. Fletcher denied the allegation. Ms. Waters stated a police report was taken, but no arrests were made.

On 09/16/2025, I contacted licensee designee, Mercy Igiogbe, regarding the allegation. Ms. Igiogbe confirmed she was aware of the allegation. She stated she tried to contact Mr. Fletcher several times regarding the allegation, but her attempts were unsuccessful. She stated she is aware Resident B had to open Resident A's bedroom door because apparently it got jammed and he stated Mr. Fletcher was indeed in Resident A's bedroom with her. She stated Resident A also disclosed she had sex with Mr. Fletcher. I made Ms. Igiogbe aware that once I interview all parties involved, I will contact her to have an exit conference. I requested a copy of the police report. Ms. Igiogbe denied having any questions.

On 09/22/2025, I received a copy of Police report. The police report included statements from Ms. Lloyd, Resident A and Mr. Fletcher. Resident A and Mr. Fletchers statements were consistent with the statements they provided during the interviews I conducted with them. According to the police report, Resident A initiated sex and she does not want Mr. Fletcher to get fired or be charged. It further stated Mr. Fletcher provided a verbal statement, but refused to provide a written statement.

On 09/22/2025, I contacted Mr. Fletcher and interviewed him regarding the allegation, which he denied. Mr. Fletcher stated he was sitting at the table doing paperwork. I made him aware that it was reported that Ms. Gillette and Ms. Waters called the home on two separate occasions, Resident B answered the telephone and was unable to find him; Mr. Fletcher was adamant that he was sitting at the table doing paperwork. He stated Resident B must have taken the telephone out of the house because he was sitting at the table. He further stated that the allegation was reported as a method of retaliation because he did not give Resident B a cigarette when he asked because it was too late. He stated Resident B got mad and went upstairs. Mr. Fletcher stated next thing he knows, he received a telephone call from Ms. Waters with the alleged allegation. He stated he requested the police be called to clear his name. He stated he spoke with the police and left the home. Mr. Fletcher stated he is not interested in working at the home. He stated at any given time one of the residents can make up a lie and tarnish his character.

On 10/14/2025, I conducted an exit conference with Ms. Igiogbe. I made her aware that based on the information received, there is evidence to support the allegation. Ms. Igiogbe stated Mr. Fletcher has been terminated. I made her aware that due to the violation, a written corrective action plan is required. Ms. Igiogbe agreed to review the report and submit a corrective action plan. She denied having any questions or concerns.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(2) Direct care staff shall possess all of the following qualifications: (a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident.
ANALYSIS:	<p>During this investigation, I interviewed licensee designee, Mercy Igiogbe; area manager, Tinay Waters; direct care staff, LaKeisha Gillette and Larry Fletcher; ORR, April Dudley; Residents A, B and C regarding the allegations. All of which confirmed the allegation except Mr. Fletcher and Resident C denied having any knowledge of the allegation. Resident A was forthcoming, and her statements remained consistent throughout the investigation.</p> <p>I reviewed the Harper Woods Police Report #250008160, which contained statements that were made by Resident A and Mr. Fletchers that were consistent with the statements they provided during the interviews I conducted with them.</p> <p>Based on the investigative findings, there is sufficient evidence to support the allegation that direct care staff Larry Fletcher is not suitable to meet the physical, emotional, intellectual needs of Resident A. The allegation is substantiated.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend that the status of the license remains the same.



10/22/2025

Denasha Walker
Licensing Consultant

Date

Approved By:



10/23/2025

Ardra Hunter
Area Manager

Date