



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 20, 2025

Lawrence Ragnone
1839 S. Almont Ave. LLC
780 Sycamore Dr.
Owosso, MI 48867

RE: License #: AL440411394
Investigation #: 2025A0569050
Serene Gardens of Imlay City

Dear Lawrence Ragnone:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent W. Gieselman". The signature is written in a cursive style with a long horizontal flourish at the end.

Kent W Gieselman, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 931-1092

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL440411394
Investigation #:	2025A0569050
Complaint Receipt Date:	09/09/2025
Investigation Initiation Date:	09/09/2025
Report Due Date:	11/08/2025
Licensee Name:	1839 S. Almont Ave. LLC
Licensee Address:	780 Sycamore Dr. Owosso, MI 48867
Licensee Telephone #:	(586) 477-7478
Administrator:	Amanda Kipke
Licensee Designee:	Lawrence Ragnone
Name of Facility:	Serene Gardens of Imlay City
Facility Address:	1941 S. Almont Imlay City, MI 48444
Facility Telephone #:	(810) 721-7131
Original Issuance Date:	03/01/2022
License Status:	REGULAR
Effective Date:	09/01/2024
Expiration Date:	08/31/2026
Capacity:	20
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Shannon Watts, staff person, physically mistreated Resident A on 9/05/2025.	Yes

III. METHODOLOGY

09/09/2025	Special Investigation Intake 2025A0569050
09/09/2025	Special Investigation Initiated - Telephone Contact with complainant.
09/09/2025	APS Referral Referral to APS.
09/09/2025	Contact - Document Received Received video of incident.
10/08/2025	Contact- Telephone call made Attempted contact with Shannon Watts.
10/16/2025	Inspection Completed On-site
10/16/2025	Contact - Face to Face Contact at Imlay City police department.
10/16/2025	Inspection Completed-BCAL Sub. Compliance
10/16/2025	Contact- Telephone call made Attempted contact with Shannon Watts.
10/20/2025	Exit Conference Exit conference with Amanda Kipke, licensee designee.
10/20/2025	Corrective Action Plan Requested and Due on 11/01/2025

ALLEGATION:

Shannon Watts, staff person, physically mistreated Resident A on 9/05/2025.

INVESTIGATION:

This complaint was received via phone call from the complainant. The complainant reported that Shannon Watts, staff person, was observed on camera footage to physically mistreat Resident A on 09/05/2025. The complainant reported that Shannon Watts pushed Resident A down in the hallway between the laundry room and the kitchen door.

An unannounced inspection of this facility was conducted on 10/16/2025. Resident A has been diagnosed with dementia and could not give a reliable statement regarding this allegation. Resident A was observed to be appropriately dressed and groomed with no visible injuries. Resident A's file contains an incident report (IR) dated 09/05/2025 completed by Kim Lynch, Facility manager. The IR documents that Shannon Watts, staff person, called Kim Lynch during the third shift on 09/05/2025 to report that Resident A had attacked Shannon Watts and that Resident A fell during the incident. The IR documents that the corrective measure was to terminate Shannon Watts' employment.

Amanda Kipke, facility administrator, stated on 10/16/2025 that Kim Lynch notified Amanda Kipke that Shannon Watts reported that Resident A had physically attacked Shannon Watts in the laundry room area around 11:45pm on 09/05/2025. Amanda Kipke stated that there is a camera located in the laundry room area, and she then reviewed the footage of the incident. Amanda Kipke stated that the video clearly documents that Shannon Watts pushed Resident A down in the hallway between the laundry room and kitchen door. Amanda Kipke stated that she immediately terminated Shannon Watts' employment, then reported the incident to the Imlay City Police Department. Amanda Kipke stated that Shannon Watts had alleged that Resident A was choking Shannon Watts and that Shannon Watts was simply defending herself. Amanda Kipke stated that this behavior did not sound like normal behavior for Resident A, so she decided to look at the video footage of the incident. Amanda Kipke stated that Resident A did not hit or choke Shannon Watts at any point.

Amanda Kipke submitted video footage of the incident. The video documents that Resident A walked to the kitchen door and was trying to open the door to enter the kitchen. There was no audio recorded with the video. The video documents that Shannon Watts was in the laundry room doing laundry with the laundry door open. The video documents that Shannon Watts and Resident A were having a conversation. The video documents that Resident A then walked towards Shannon Watts into the laundry room area and Shannon Watts walked towards the door. The video documents that Shannon Watts and Resident A grabbed each other's arms and Shannon Watts appears to push Resident A down to the floor. The video documents that Shannon

Watts then made a phone call while Resident A laid on the floor by the kitchen door on her right side.

A police report was obtained on 10/16/2025 from the Imlay City Police Department. The report, #250002994, is dated 09/11/2025 completed by Det. Greg Hadfield. The report documents that Det. Hadfield interviewed Shannon Watts on 09/09/2025. The report documents that Shannon Watts stated on 09/05/2025 at around 11:45pm, Resident A was trying to open the kitchen door and go into the kitchen because she was hungry. The report documents that Shannon Watts stated that she told Resident A that she could not eat at that moment so Resident A then attempted to lock Shannon Watts in the laundry room where she was working. The report documents that Shannon Watts stated that Resident A then “pushed” Shannon Watts, and that they then “grabbed onto each other” but Resident A “suddenly fell” to the floor and hit the kitchen door when she fell. The report documents that Shannon Watts stated that Resident A had choked Shannon Watts with “both of her hands” around Shannon Watts’ neck. The report documents that Shannon Watts stated that she then reported the incident to Kim Lynch. The report documents that Det. Hadfield then documented injuries observed on Resident A from this incident. The report documents that Resident A had a 2-inch abrasion on her right elbow and a 2-inch bruise above that. The report documents that the case was submitted to the prosecutor’s office and that Shannon Watts has been indicted with one count of vulnerable adult abuse.

Attempted contacts with Shannon Watts were made. Shannon Watts has not responded to the attempted contacts.

APPLICABLE RULE	
R 400.15308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (b) Use any form of physical force other than physical restraint as defined in these rules.
ANALYSIS:	The complainant reported that Shannon Watts, staff person, physically mistreated Resident A on 09/05/2025. Shannon Watts stated to Det. Hadfield and Amanda Kipke that Resident A attacked Shannon Watts in the laundry room by using both hands to choke Shannon Watts because she would not let Resident A into the kitchen. The video from the camera located in the laundry room documents that Resident A attempted to enter the kitchen door across the hallway from the laundry room where Shannon Watts was doing laundry. The video documents that Resident A walked towards Shannon Watts and Shannon

	Watts was also moving towards Resident A. The video documents that Resident A and Shannon Watts then grabbed each other's arms, the Shannon Watts pushed Resident A down. The video documents that Resident A fell backwards to the floor in the hallway between the kitchen and laundry room. The video documents that Shannon Watts then made a phone call while Resident A laid on the floor. Det. Hadfield submitted the case to the Lapeer County prosecutor's office, and Shannon Watts has been charged with one count of vulnerable adult abuse. Based on the statements given and documentation reviewed, it is determined that there has been a violation of this rule.
CONCLUSION:	VIOLATION ESTABLISHED

An exit conference was conducted with Amanda Kipke, administrator, on 10/20/2025. The findings in this report were reviewed and a corrective action plan was requested.

IV. RECOMMENDATION

I recommend that the status of this license remains unchanged with the receipt of an acceptable corrective action plan.



10/20/2025

Kent W Gieselman
Licensing Consultant

Date

Approved By:



10/20/2025

Mary E. Holton
Area Manager

Date