



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

June 17, 2025

Kevin Hankerson  
2 Foot Prints Inc  
24106 Hickory Grove Ln  
Novi, MI 48375

RE: License #: AS820087908  
Investigation #: 2025A0121026  
Springhill AFC

Dear Mr. Hankerson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On June 13, 2025, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (313) 456-0439.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson".

K. Robinson, MSW, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
 BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
 SPECIAL INVESTIGATION REPORT  
 THIS REPORT CONTAINS QUOTED PROFANITY**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820087908
<b>Investigation #:</b>	2025A0121026
<b>Complaint Receipt Date:</b>	04/30/2025
<b>Investigation Initiation Date:</b>	05/02/2025
<b>Report Due Date:</b>	06/29/2025
<b>Licensee Name:</b>	2 Foot Prints Inc
<b>Licensee Address:</b>	3826 Springhill, Inkster, MI 48141
<b>Licensee Telephone #:</b>	(734) 595-6744
<b>Administrator:</b>	Kevin Hankerson
<b>Licensee Designee:</b>	Kevin Hankerson
<b>Name of Facility:</b>	Springhill AFC
<b>Facility Address:</b>	3826 Springhill, Inkster, MI 48141
<b>Facility Telephone #:</b>	(734) 641-7830
<b>Original Issuance Date:</b>	11/02/1999
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	01/14/2025
<b>Expiration Date:</b>	01/13/2027
<b>Capacity:</b>	5
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
There is concern that staff at the facility subjected Resident A to abuse which led to a visit to the hospital.	Yes

## III. METHODOLOGY

04/30/2025	Special Investigation Intake 2025A0121026
04/30/2025	Referral - Recipient Rights
04/30/2025	APS Referral
05/02/2025	Special Investigation Initiated - Telephone Avery Barnett, Recipient Rights Investigator (RRI)
05/07/2025	Inspection Completed On-site Interviewed Resident B and direct care staffs, Duane Bankhead, Londrea Buchanan, and Torrey Blair
05/09/2025	Contact - Telephone call made Kevin Hankerson
05/12/2025	Contact - Telephone call made Stephanie Schave with PsyGenics
05/12/2025	Contact - Telephone call made Guardian 1A
05/16/2025	Contact - Telephone call made Phone interview with Resident A
05/16/2025	Contact - Telephone call made Follow up with Licensee
05/16/2025	Contact - Telephone call made Mr. Barnett, RRI
05/27/2025	Contact - Telephone call made Brie Anderson with APS

05/28/2025	Contact - Document Received Hospital discharge report
05/29/2025	Contact - Document Sent Email to licensee
05/29/2025	Contact - Telephone call made Inkster PD Records Dept.
05/29/2025	Contact - Telephone call made Follow up call to Guardian 1A
05/29/2025	Contact - Telephone call made Left message for Relative 1A; no response
06/05/2025	Contact - Telephone call made Text to Mr. Hankerson requesting staff contact numbers
06/05/2025	Contact - Telephone call made Follow up with Ms. Anderson
06/05/2025	Contact - Telephone call made Phone interview with Kerry Diaz
06/05/2025	Inspection Completed-BCAL Sub. Compliance Interviewed Resident B - D, direct care staffs, Torrey Blair and Londrea Buchanan
06/09/2025	Contact - Telephone call made DCS Kwincy Quarles
06/09/2025	Contact - Telephone call made Relative 1A
06/09/2025	Contact - Telephone call made Resident A's new placement provider/licensee
06/09/2025	Contact - Telephone call made Avery Barnett, RRI
06/09/2025	Exit Conference Kevin Hankerson
06/13/2025	Corrective Action Plan Received/Approved

**ALLEGATION: There is concern that staff at the facility subjected Resident A to abuse which led to a visit to the hospital.**

**INVESTIGATION:** On 5/2/25, I initiated the complaint with a phone call to Recipient Rights Investigator, Avery Barnett. Mr. Barnett reported that Resident A has a history of aggressive behavior. According to Mr. Barnett, he's been advised by staff and the guardian that Resident A was the aggressor on the day of the incident. Mr. Barnett reported he was told by licensee designee, Kevin Hankerson that home manager, Kerry Diaz was forced to separate Resident A from an altercation with another housemate, and that's how the physical contact started. Mr. Avery further explained Mr. Diaz and Resident A fell on the ground as Mr. Diaz attempted to break up the fight. Police were called to the home and Resident A was transported to the hospital by police.

On 5/7/25, I conducted an unannounced onsite inspection at the facility. Resident A was not there as he was discharged from the facility pursuant to the incident with Mr. Diaz per DCS Londrea Buchanan. There were several direct care staff on duty on the day of inspection. DCS Duane Bankhead reported the incident initially ensued at a Tigers Game on 4/27/25. Reportedly, Mr. Hankerson took the residents on an outing to a Tigers Game; multiple staff accompanied the residents to the game to provide supervision as well as transportation to the event. Mr. Bankhead is one of the staffs who attended the game. Upon returning home from the game, Mr. Bankhead said he was outside on a smoke break when he heard tussling sounds coming from inside the home. When Mr. Bankhead returned inside, he said he observed Resident A sitting in the living room with blood on his face. Mr. Bankhead said he also observed Mr. Diaz with multiple injuries to the face. Mr. Diaz instructed Mr. Bankhead to call the police, so he did, and the police arrived on scene 5-15 minutes later. DCS Torrey Blair was on duty on the day of inspection. Mr. Blair said he did not accompany the residents to the game, but he was on shift working when they all returned. According to Mr. Blair, he observed Resident A seemed "agitated" when everyone got back from the game. Resident A was in his bedroom when Mr. Diaz went inside to talk to him about what happened at the game. Mr. Blair acknowledged he walked to the bedroom too to see what was wrong with Resident A. That's when Mr. Blair said, "out of nowhere, {Resident A} lunged" at him and Mr. Diaz. Mr. Blair stated, "We grabbed him to try to subdue him", but Resident A fell face forward, hitting the floor. Mr. Blair admitted to seeing Resident A bleeding "somewhere in the face." Per Mr. Blair, DCS Kwincy Quarles also tried to intervene to assist him and Mr. Diaz with de-escalating the situation involving Resident A. Resident B reported Mr. Diaz gave Resident A "a pep talk" at the game, and Resident A "swung" at Mr. Diaz through the car window. Resident B described the altercation as "They were kind of shoving and pushing and grabbing at each other a little bit." Resident B said he didn't observe the scuffle when they got home, but he did observe Resident A's face afterwards. Resident B stated that it looked like,

“Someone had been punching him”, referring to Resident A. Resident B described Resident A’s face as “blotchy and red.”

On 5/9/25, I contacted Mr. Hankerson to discuss the seriousness of the complaint allegation. Mr. Hankerson said he was disappointed and frustrated about what occurred at the game and at home. Mr. Hankerson observed with a “swollen lip” the day after the incident. Mr. Hankerson said he wondered if Resident A had been head butted or punched. According to Mr. Hankerson, Resident A informed him that “They jumped me”, referring to staff. As a result, Mr. Diaz was taken off the staff schedule pending the outcome of this investigation. Mr. Hankerson indicated that he did not witness the altercations.

On 5/12/25, I spoke with Resident A’s supports coordinator with PsyGenics. Stephanie Schave expressed concern that the incident wasn’t reported to her until 3-4 days after the altercation. Ms. Schave reported Resident A was admitted at Corewell Hospital for the injuries he sustained during the fight. Additionally, Ms. Schave reported Mr. Diaz took Resident A’s cellphone once he discovered the resident had been secretly recording the conversation leading up to the fight. To date, Resident A’s phone has not been located. However, Resident A forwarded voice recordings to Ms. Schave and Relative 1 before the phone was taken. Ms. Schave sent me copies of the recording. When listening to the recordings, I heard Mr. Diaz make the following statements:

- “Him and Kwincy got into it. Got into a physical fight. Kwincy beat his ass and that was the end of!”
- “If you fight any staff, guaranteed the rest coming! They gonna beat your ass! Kevin don’t want that. He don’t want you fighting nobody.”
- “If they beat your ass, you deserve that!”
- “They will fuck you up!”
- “Staff been to prison too.”
- “I’ll beat you with this shirt ... this motherfucker hit me! ... Bow!”

I could also hear Resident A respond to Mr. Diaz, “I told you to quit touching me!”

On 5/16/25, I contacted Resident A at his new AFC placement. Resident A was hesitant to talk, citing he’s suffered from frequent headaches since the incident plus he can no longer talk or swallow like normal. Resident A insisted Mr. Diaz was the aggressor because he kept hitting the resident with a shirt. Resident A described the incident as “traumatizing” in that staff threatened him and forcibly attacked him. According to Resident A, Mr. Diaz had been drinking alcohol at the game. Resident A explained that after the game, he was sitting in the back seat of Mr. Buchanan’s car waiting to ride home when Mr. Diaz instructed Mr. Buchanan to lower Resident A’s window so they could “talk.” Resident A said the situation escalated when Mr. Diaz started “putting his hands on me ... I told him to stop playing”, but Mr. Diaz would not stop hitting him with a shirt. Resident A said he had his arm resting out the window and Mr. Diaz bit him, so he pulled his phone out and started secretly recording Mr. Diaz. Resident A acknowledged hitting Mr. Diaz, but he argues he did so in self-defense. Resident A reported Mr. Diaz threatened to “kill him” for hitting him. However, Resident

A denied hitting Mr. Diaz in the eye. Resident A stated that when they returned to the facility, Mr. Diaz called him to the bedroom to ask, "Why I do this!" Resident A said that's when staff started "choking me ... they jumped me ... they pulled out pistols and hit me in my head." I asked Resident A the names of the staff involved, and he reported it was "Kerry, Kwincy, Dre, KJ, Wayne, and Torrey." Resident A stated, "There was blood everywhere" and "Wayne" (meaning Duane Bankhead) gave the other staff a stick to "beat me with" and Torrey (Blair) had the gun in his hand. Resident A also reported that someone took his phone during the melee, but he doesn't know who responsible for taking it because staff instructed "me to keep my face down!" Resident A said he heard Mr. Diaz tell the other staff that he had secretly recorded him.

On 5/29/25, I contacted Inkster Police to request a copy of the police report. I reviewed case report number 250008077 with a verified offense of Assault/Battery/Simple. Mr. Diaz is listed as the suspect in the case and Resident A is listed as the victim. I also reviewed Resident A's After Visit Summary from Corewell Health Wayne Hospital. Resident A was admitted to the hospital on 4/27/25 at 19:51; patient was seen by Dr. Sean Walcott for several initial encounters, including abrasion of scalp and minor head injury. Resident A informed hospital staff that he was there because "he was assaulted by 1 of the group home staff." However, Resident A's hospital psychiatric evaluation states, "Per group home staff the patient seemingly was aggravated and unprovoked attacked a group home staff member. Multiple staff had to restrain patient." Ms. Schave shared photos of Resident A's facial injuries from the attack. I observed several marks and abrasions on his face. Brie Anderson with Adult Protective Services said she interviewed Resident A face-to-face 3 times. Ms. Anderson reported seeing Resident A with "purple bruising underneath his eye, scratches on the right side of his face and his hands and arms." Ms. Anderson said she met with Resident A at the hospital the day after the altercation. Ms. Anderson substantiated physical abuse in this case.

On 5/30/25, I made a follow up call to Guardian 1A. Guardian 1A is aware of the altercation between Resident A and staff at Springhill AFC. Guardian 1A reported when he saw Resident A shortly after the incident, Resident A was "pretty bruised up." Guardian 1A went to the hospital to visit Resident A. When asked about Resident A's credibility, Guardian 1A indicated the resident is truthful, but sometimes he may minimize his involvement in a situation. Guardian 1A reported Resident A has "explosive disorder", so he's easily triggered and can be very volatile.

On 6/5/25, I interviewed Mr. Diaz by phone. Mr. Diaz indicated that Resident A was the aggressor. Mr. Diaz said he approached Resident A after the Tigers Game to discuss the resident's misbehavior at the game. Per Mr. Diaz, Resident A was "picking on" 2 other residents at the ballpark. Mr. Diaz vehemently denied having ever hit Resident A with a shirt. Mr. Diaz insisted, "There was no shirt incident ... that was just a lie that he said" referring to Resident A. According to Mr. Diaz, Resident A hit him unprovoked at the game and at home. Per Mr. Diaz, he and Mr. Blair were attempting to talk to Resident A, then "He just started swinging" at the two of them. So, to prevent Resident A from fighting, they "immediately tried to grab him ... my head was in his chest with my

arms around him ... Kwincy rushed in and tried to grab the feet”, then they all fell down onto the hardwood floor. Mr. Diaz indicated that he, Mr. Blair, and Mr. Quarles were the only direct care staff who made physical contact with the resident. Mr. Diaz also denied there was a gun on the scene.

On 6/5/25, I made a follow up onsite inspection at the facility. Resident C said he observed the fight between Mr. Diaz and Resident A in the parking lot at Tiger Stadium. Resident C stated when they returned home, he observed Mr. Diaz and Resident A go in the room and “handle business like a man”, then 4-6 more guys went in the room behind them, but he doesn’t recall who the additional men were. Resident D reported staff hurt Resident A. Resident D also said he observed Resident A’s eye bleeding with “a little bit of blood on his face.” Mr. Blair was on shift when I returned to the facility on 6/5/25. Mr. Blair denied there was a gun on the premises, although he acknowledged he is licensed to carry. Mr. Blair maintains that Resident A struck staff first and while they were trying to restrain him, he, Mr. Diaz, and Resident A fell onto the floor. Mr. Blair reported Mr. Quarles, Mr. Diaz, he, and Mr. Bankhead were the only staff on duty at the time of the incident. Mr. Buchanan was also on duty on 6/5/25. Mr. Buchanan reported he drove Resident A back to the facility after the game. Mr. Buchanan stated he didn’t see the fight breakout, but he does remember hearing Resident A tell Mr. Diaz to stop hitting him with the shirt. Mr. Buchanan explained Mr. Hankerson purchased souvenir shirts for everyone that attended the game. Therefore, Mr. Buchanan observed Mr. Diaz with the shirt he wore to the game hanging over his shoulder. Mr. Buchanan said he broke the fight up between Resident A and Mr. Diaz. Mr. Diaz sustained 2 black eyes per Mr. Buchanan. Mr. Buchanan said he was not present in the home when Mr. Diaz and the others returned to the facility. Mr. Buchanan said he dropped Resident A off and kept going. I asked Resident B if he remembers how the fight started since he sat in the backseat next to Resident A. Resident B denied seeing anything due his poor vision from glaucoma.

On 6/9/25, I interviewed Relative 1A by phone. Relative 1A stated Mr. Diaz bullied Resident A. Relative 1A reported Resident A contacted her shortly after the altercation at the game to report the staff was bothering him. Relative 1A indicated Resident A is typically calm whenever he’s medication compliant. Relative 1A stated she met Mr. Hankerson at the facility where he provided her with \$200 compensation for Resident A’s missing phone.

On 6/9/25, I reached out to Resident A’s new placement. Mrs. Patterson stated, “He’s doing good with me ... I think he’s a good boy ... We haven’t had any problems with him.” Mrs. Patterson described Resident A as a loner, he stays in his room and reads books. Per Mrs. Patterson, Resident A is respectful, easy to redirect, and medication compliant at the new placement. No unusual problems to report.

On 6/9/25, I conducted an exit conference with Mr. Hankerson. Mr. Hankerson is adamant that there were no guns on the premises. In addition, Resident A’s injuries did not appear consistent with a person who’s been “pistol whipped.” Nevertheless, Mr. Hankerson agrees that staff should not have used physical force with Resident A. Mr.

Hankerson repeated “Kerry should have just gone home” rather than come inside the facility to make things worse. He has since trained all staff on de-escalation techniques in the workplace. Mr. Hankerson admits that prior to May 9, his staff had not participated in non-violent crisis intervention training. On 6/13/25, Mr. Hankerson submitted an approved corrective action plan to address the rule violation. Based on the witness statements provided, I determined there are discrepancies between Resident A’s account of the events and Mr. Diaz’s. For example, Resident A reported Duane Bankhead was involved in the altercation at home, but Mr. Bankhead wasn’t present. DCS Kerry Diaz Jr. (a.k.a. “KJ”) was not onsite either. Also, Mr. Diaz sustained 2 black eyes, but Resident A denied hitting Mr. Diaz in the eye. Mr. Diaz denied there was ever a shirt involved, but both Resident A and Mr. Buchanan reported Mr. Diaz did have a shirt hanging off his shoulder after the Tigers game. Mr. Hankerson assures the department that violence is not condoned or allowed at the facility and all those involved will receive adequate punishment for their actions up to and including suspension.

<b>APPLICABLE RULE</b>	
<b>R 400.14308</b>	<b>Resident behavior interventions prohibitions.</b>
	<p><b>(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.</b></p> <p><b>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</b></p> <ul style="list-style-type: none"> <li><b>(a) Use any form of punishment.</b></li> <li><b>(b) Use any form of physical force other than physical restraint as defined in these rules.</b></li> <li><b>(c) Restrain a resident's movement by binding or tying or through the use of medication, paraphernalia,</b></li> </ul>

	<p>contraptions, material, or equipment for the purpose of immobilizing a resident.</p> <p>(d) Confine a resident in an area, such as a room, where egress is prevented, in a closet, or in a bed, box, or chair or restrict a resident in a similar manner.</p> <p>(e) Withhold food, water, clothing, rest, or toilet use.</p> <p>(f) Subject a resident to any of the following:</p> <p>(i) Mental or emotional cruelty.</p> <p>(ii) Verbal abuse.</p> <p>(iii) Derogatory remarks about the resident or members of his or her family.</p> <p>(iv) Threats.</p> <p>(g) Refuse the resident entrance to the home.</p> <p>(h) Isolation of a resident as defined in R 400.14102(1)(m).</p> <p>(i) Any electrical shock device.</p>
<b>ANALYSIS:</b>	<p>On 4/27/25, there is physical evidence (including photos, police reports, hospital notes, audio recordings) as well as multiple witness statements from residents and staff at the facility, Relative 1A, Stephanie Schave, and Resident A himself to verify home manager, Kerry Diaz instigated the fight between he and Resident A. As a result, Resident A was subjected to physical and emotional harm, mental cruelty, verbal abuse, and threats of intimidation while residing at Springhill AFC.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.

06/17/25

Kara Robinson  
Licensing Consultant

Date

Approved By:

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Ardra Hunter  
Area Manager

Date