



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 20, 2025

Katie Steckler
Daily Life Skills Independence Hub LLC
517 Chatham St
Lowell, MI 49331

RE: License #: AS640419033
Investigation #: 2025A0870030
New Beginnings

Dear Katie Steckler:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On August 15, 2025, you submitted a written statement saying that all residents had been relocated and the home was closing. You had previously stated to me that you wished to have the license closed at that time. In lieu of a corrective action plan, I will have your Adult Foster Care License closed effective the date of this report.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in blue ink, reading "Bruce A. Messer".

Bruce A. Messer, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS640419033
Investigation #:	2025A0870030
Complaint Receipt Date:	07/21/2025
Investigation Initiation Date:	07/21/2025
Report Due Date:	09/19/2025
Licensee Name:	Daily Life Skills Independence Hub LLC
Licensee Address:	517 Chatham St Lowell, MI 49331
Licensee Telephone #:	(810) 923-8177
Administrator:	Katie Steckler
Licensee Designee:	Katie Steckler
Name of Facility:	New Beginnings
Facility Address:	298 Hawley Street Hesperia, MI 49421
Facility Telephone #:	(616) 902-8194
Original Issuance Date:	01/16/2025
License Status:	TEMPORARY
Effective Date:	01/16/2025
Expiration Date:	07/15/2025
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED, ALZHEIMERS DEVELOPMENTALLY DISABLED, AGED MENTALLY ILL, TBI

II. ALLEGATION(S)

	Violation Established?
The licensee has not been paying the rent owed on the facility and the owner of the building is pursuing eviction of the licensee and the residents.	Yes

III. METHODOLOGY

07/21/2025	Special Investigation Intake 2025A0870030
07/21/2025	Special Investigation Initiated - Telephone Telephone call with property owner/landlord Priyanka Parekh.
07/22/2025	Inspection Completed On-site Interview with home manager Trish Tate.
07/23/2025	Contact - Telephone call made Voicemail message was left for Katie Steckler to return my call ASAP.
07/25/2025	Contact - Telephone call received Voicemail received from landlord Priyanka Parekh.
08/01/2025	Contact - Telephone call received Email from Licensee Designee Katie Steckler stating that she is closing the home and is working to have all residents relocated.
08/01/2025	Contact - Telephone call received Email from landlord Priyanka Parekh stating that she is going to sell the house, listing it asap, and will evict Katie as needed.
08/07/2025	Inspection Completed On-site Follow-up on-site with home manager Trish Tate.
08/08/2025	Contact - Telephone call made Voicemail left for Katie Steckler asking for her to return my call asap.
08/08/2025	Contact - Telephone call made Text conversation with property landlord Priyanka Parekh. She will be listing the home for sale.

08/11/2025	Contact - Telephone call made Telephone discussion with Home Manager Trish Tate.
08/11/2025	APS Referral APS referral, made by Home Manager Trish Tate and confirmed by this consultant.
08/13/2025	Contact - Telephone call made Telephone update with Trish Tate.
08/13/2025	Contact - Telephone call made Email sent to Katie Steckler.
08/14/2025	Contact - Telephone call received Email from Trish Tate.
08/14/2025	Contact – Telephone call received Email received from Katie Steckler.
08/18/2025	Contact - Telephone call made Text conversation with Trish Tate.
08/18/2025	Inspection Completed-BCAL Sub. Non-Compliance
08/18/2025	Exit Conference Email sent to Licensee Designee Katie Steckler.

ALLEGATION: The licensee has not been paying the rent owed on the facility and the owner of the building is pursuing eviction of the Licensee and the residents.

INVESTIGATION: On July 21, 2025, I received a telephone call from Priyanka Parekh, who is the owner of the building used for New Beginnings AFC and leased to Katie Steckler. Ms. Parekh informed me that she will be pursuing eviction proceedings for Licensee Designee Katie Stecker and the residents of New Beginnings AFC home. Ms. Parekh stated that Ms. Steckler has not paid the rent for May and for half of July. Ms. Parekh stated she plans on selling the building.

On July 22, 2025, I conducted an unannounced on-site special investigation at the New Beginnings AFC home. I met with home manager Trish Tate and informed her of the allegation as noted above. Ms. Tate stated that she had not been informed by Licensee Designee Katie Stecker of an eviction notice or that rent had not been paid in full. She stated that “some of the staff” have not been paid, or are owed pay, for work. Ms. Tate also stated that the home recently received a water shut off notice and the home will have its water shut off on July 27, 2025, if \$103 is not paid by that

date. She stated the home currently has four residents in care. I noted during this on-site investigation that the facility did have electricity, water and a supply of food for resident consumption.

On July 23, 2025, I left a voicemail for Licensee Designee Katie Steckler informing her of the above stated allegation and asking her to return my telephone call as soon as possible.

On July 25, 2025, I received a voicemail from Ms. Parekh. She stated that she will be "holding off" on the eviction process "for now."

On July 28, 2025, I spoke with Ms. Parekh by telephone. She stated she had been approached by a home care agency, not affiliated with Ms. Steckler, inquiring about their agency paying overdue rent.

On August 1, 2025, I received a voicemail from Ms. Parekh. She stated that she will be selling the home and evicting Ms. Steckler.

On August 1, 2025, I left a voicemail and sent an email to Ms. Steckler asking her to call me as soon as possible.

On August 8, 2025, I conducted a follow-up on-site investigation at the New Beginnings AFC home. I met with Ms. Tate. She noted that the home still has four residents but two are scheduled to move out on August 15, 2025. She confirmed that the home is being staffed 24 hours a day. Ms. Tate did not have any information on rent payments. She commented that a real estate agent was at the home today taking pictures and commented that the home was going to be listed for sale. Ms. Tate stated that all staff have been informed that "when the residents are all gone the home will be closing." I asked Ms. Tate to have Ms. Steckler call me as soon as possible. Ms. Tate informed me that the facility telephone has been shut off due to nonpayment of the bill. She is using her personal cell phone as the home telephone currently.

On August 8, 2025, I left a voicemail for Ms. Steckler asking her to call me as soon as possible.

On August 8, 2025, I conversed with Ms. Parekh via text message. She stated that she has not received any rent payment for the month of August. Ms. Parekh further confirmed that she has not received rent payments for half of July, or half of May. She stated the home will be listed for sale soon.

On August 11, 2025, I spoke by telephone with Ms. Tate. She stated that she has not received any money from Ms. Steckler for home supplies and they have run out of toilet paper, milk, butter, eggs and laundry soap. She confirmed that four residents still are at the facility. Ms. Tate stated she has been messaging Ms. Steckler but is not getting a reply. She confirmed that she does have minimal food

to provide for the residents for the day. We discussed that she call Adult Protective Services right away and that she call each resident's guardian and/or responsible agencies to inform them of the situation and urgency that the residents be relocated as soon as possible.

On August 13, 2025, I confirmed with the Michigan Department of Health and Human Services that Ms. Tate had made an Adult Protective Services referral on August 11, 2025.

On August 13, 2025, I spoke by telephone with Ms. Tate. She stated that the agency responsible for two of the residents, PACE, had brought some food, toilet paper and laundry soap to the facility on August 11, 2025, after we spoke. She noted that she has confirmation that two residents are moving perhaps today, one is moving on August 15, 2025, and she is waiting for the guardian of the last resident to confirm when he will be moving. Ms. Tate noted that they do have enough food for the next few days, they do have all utilities operational, and the home continues to be staffed 24 hours a day, although the staff have yet to be paid their wages. I asked Ms. Tate to urge Ms. Steckler to call me.

On August 13, 2025, I sent an email to Ms. Steckler asking her to contact me via telephone, text, or email.

On August 14, 2025, I spoke with Ms. Tate via text. She confirmed that all four remaining residents have been relocated as of 3:00 p.m. this day. Ms. Tate confirmed the house is now vacant.

On August 14, 2025, I received an email from Licensee Designee Katie Stecker at 10:25 p.m. informing me that all residents have been relocated from New Beginnings AFC and the home will be closed effective August 15, 2025.

On August 14, 2025, I communicated with Ms. Tate via text. She stated that some of the staff have been paid in full for work they have done but two staff have yet to be paid, and she is owed wages for "a few days work" along with reimbursement for groceries and gas that she paid for out of her own money.

APPLICABLE RULE	
R 400.14201	Qualifications of administrator, direct care staff, licensee, and members of household; provision of names of employee, volunteer, or member of household on parole or probation or convicted of felony; food service staff.
	(2) A licensee shall have the financial and administrative capability to operate a home to provide the level of care and program stipulated in the application.

ANALYSIS:	<p>Licensee Designee Kate Steckler was overdue on rent payment for May, half of July and August 2025, which led to the building owner Priyanka Parekh to list the home for sale and threaten eviction of the residents.</p> <p>The home had a water shut- off notice for nonpayment of the water bill. This bill was paid prior to the shut-off date.</p> <p>Home Manager Trish Tate was not provided with sufficient funds to purchase items such as toilet paper, milk butter and laundry detergent causing the facility to run out of these items.</p> <p>Staff members have not been paid for wages due.</p> <p>The facility telephone was shut off due to non-payment of the bill.</p> <p>The Licensee does not have the financial capability to operate the home at the level of care and program stipulated in her application.</p>
CONCLUSION:	VIOLATION ESTABLISHED

On August 18, 2025, I provided Licensee Designee Katie Steckler with an exit conference via email message. I stated that the above noted rule would be cited for noncompliance, and that I would have the license closed, per her request, in lieu of requiring a corrective action plan. I noted that if she had any questions, that she should contact me immediately. She has not contacted me as of the date of this report. An email exit conference was utilized as Ms. Steckler has not communicated with me in any other manner during the course of this investigation, even though I left voicemail messages and text messages asking her to do so.

IV. RECOMMENDATION

I recommend that in Lieu of a corrective action plan, the licensee be closed per the request of the Licensee.



August 19, 2025

Bruce A. Messer
Licensing Consultant

Date

Approved By:

A handwritten signature in blue ink, appearing to read "Jerry Hendrick".

August 20, 2025

Jerry Hendrick
Area Manager

Date