



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 28, 2025

Jennifer Bhaskaran
Alternative Services Inc.
Suite 10
32625 W Seven Mile Rd
Livonia, MI 48152

RE: License #: AS250304220
Investigation #: 2025A0576046
Weston Road

Dear Jennifer Bhaskaran:

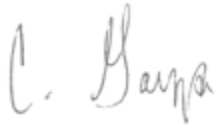
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS250304220
Investigation #:	2025A0576046
Complaint Receipt Date:	07/10/2025
Investigation Initiation Date:	07/11/2025
Report Due Date:	09/08/2025
Licensee Name:	Alternative Services Inc.
Licensee Address:	32625 W Seven Mile Rd., Suite 10 Livonia, MI 48152
Licensee Telephone #:	(248) 471-4880
Administrator:	Candy Hamilton
Licensee Designee:	Jennifer Bhaskaran
Name of Facility:	Weston Road
Facility Address:	4181 Weston Drive, Burton, MI 48509
Facility Telephone #:	(810) 736-2011
Original Issuance Date:	08/26/2009
License Status:	REGULAR
Effective Date:	05/21/2024
Expiration Date:	05/20/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
After a recent altercation with Resident B, Resident A has been forced to sleep on the couch.	Yes

III. METHODOLOGY

07/10/2025	Special Investigation Intake 2025A0576046
07/11/2025	Special Investigation Initiated - Letter Sent email to Matt Potts, Genesee County Office of Recipient Rights (ORR)
07/11/2025	Contact - Document Received Received email from Matt Potts
07/24/2025	Inspection Completed On-site Interviewed Staff James Skinner-Shields, Resident A, and Resident B
08/01/2025	Contact - Telephone call made Interviewed Lisa Sivosky, Case Manager
08/01/2025	Contact - Telephone call made Interviewed Guardian A1
08/28/2025	Contact - Document Sent Sent email to Licensee Designee, Jennifer Bhaskaran
08/28/2025	APS Referral
08/28/2025	Exit Conference

ALLEGATION:

After a recent altercation with Resident B, Resident A has been forced to sleep on the couch.

INVESTIGATION:

On July 11, 2025, I sent an email to Matt Potts, Genesee County Office of Recipient Rights Director regarding Weston Road Home. Director Potts reported there is no ORR investigation for the facility.

On July 24, 2025, I completed an unannounced on-site inspection at Weston Road Home and interviewed Staff James Skinner-Shields regarding the allegations which he confirmed are true. Staff Skinner-Shields reported Resident B is very confrontational, refusing his medications, and rarely communicates with staff. Resident B has been barricading himself in his bedroom that he shares with Resident A and not allowing Resident A access to his bedroom. Resident B is paranoid and believes people are trying to kill him. Resident B does not have a guardian and has been given a discharge notice to vacate the home. According to Staff Skinner-Shields, staff are doing their best to keep everyone safe. Resident A had been sleeping in the home manager's office on an air mattress and the mattress got a hole. Resident B has been sleeping on the couch in the living room of the home for the last 3 weeks due to not being able to sleep in his bedroom. Resident B refuses to open the bedroom door for Resident A.

On July 24, 2025, I interviewed Resident A who reported he has lived at his home for over one year. Resident A likes his home and stated that staff treat him well. Resident A confirmed he has been sleeping on the couch for almost 2 months because there is an issue with Resident B. Resident B is aggressive with Resident A and Resident B has threatened him. Resident A and Resident B share a bedroom and Resident B does not like anyone in the bedroom. Resident A reported he does not think he can go into the bedroom because he would be attacked. Resident A does not go to his bedroom because he is worried about what would happen. Resident B puts a dresser against the bedroom door to block anyone from opening the door. The police came to the home and said that the two residents are to be separated.

On July 24, 2025, I interviewed Resident B in his bedroom. Prior to entering the bedroom, staff asked the resident for permission to enter the room. It was explained to Resident B that someone was there to speak with him. I could hear Resident A push something away from the door on the other side. Resident B opened the door and allowed me entry into his bedroom. Resident B reported that he has lived at his home for over 3 years and it is "okay". Resident B stated no one shares a room with him despite there being 2 beds in the room. Resident B reported that Resident A used to share a room with him and now he sleeps on the couch. Resident B stated he and Resident A's have "problems" and Resident A threatened him.

On August 1, 2025, I interviewed Resident B's Case Manager from Genesee Health System, Lisa Sivosky. Manager Sivosky reported that Resident B was able to get out of his guardianship and has been "running amok for months". Resident B is barricading himself in his bedroom and throwing water on people. Resident B refuses to speak with her, and she is trying to get Resident B into another home however he refuses to speak to anyone. The home is doing all they can with this situation, and she is attempting to

get Resident B a guardian. Resident A is a very sweet resident, and Resident B is not allowing Resident A into their shared bedroom. Resident B barricades the bedroom door and pushes a dresser and chair against the door. Resident B is not well, very paranoid, and not taking his medication. Resident B was given a discharge notice in May 2025, and he will not leave the home. Resident B is being evicted from the home, and he may be gone from the home by next week.

On August 1, 2025, I interviewed Resident A' guardian, Guardian A1 who reported that Resident B is aggressive toward Resident A and steals from him. Resident A was in another bedroom and using an air mattress to sleep on. Resident A has lived at his home for about 1 year and is doing the best he has ever done. Guardian A1 denied any current concerns and stated the home is a great place for Resident A to be.

On August 28, 2025, I conducted an exit conference with Licensee Designee, Jennifer Bhaskaran and provided her the findings of my investigation. I advised Licensee Designee Bhaskaran I would be citing a rule violation and requesting a corrective action for the cited rule violation.

APPLICABLE RULE	
R 400.14304	Resident rights; licensee responsibilities.
	<p>(1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights:</p> <p>(p) The right of access to his or her room at his or her own discretion.</p>
ANALYSIS:	<p>It was alleged that after an altercation between Resident A and Resident B, Resident A was sleeping on the couch. Upon conclusion of an unannounced on-site inspection and investigative interviews, there is a preponderance of evidence to conclude a rule violation.</p> <p>Staff James Skinner-Shields, Resident A, and Resident B were interviewed, and they confirmed that Resident A does not have access to his bedroom or bed due to Resident B not allowing entry. Resident B barricades the door to the bedroom that the 2 residents share and because Resident A does not have access to his bedroom, he has been sleeping on the living room couch.</p>

	There is a preponderance of evidence to conclude that Resident A does not have the right to access his bedroom at his discretion.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license status is recommended.



8/28/2025

Christina Garza
Licensing Consultant

Date

Approved By:



8/28/2025

Mary E. Holton
Area Manager

Date