



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 20, 2025

Kory Feetham  
Big Rapids Fields Assisted Living LLC  
4180 Tittabawassee Rd  
Saginaw, MI 48604

RE: License #: AL540402190  
Investigation #: 2025A0577057  
Big Rapids Fields Assisted Living

Dear Mr. Feetham:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

*Bridget Vermeesch*

Bridget Vermeesch, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL540402190
<b>Investigation #:</b>	2025A0577057
<b>Complaint Receipt Date:</b>	08/12/2025
<b>Investigation Initiation Date:</b>	08/14/2025
<b>Report Due Date:</b>	10/11/2025
<b>Licensee Name:</b>	Big Rapids Fields Assisted Living LLC
<b>Licensee Address:</b>	18900 16 Mile Road Big Rapids, MI 49703
<b>Licensee Telephone #:</b>	(989) 450-8323
<b>Administrator:</b>	LaTasha Elton
<b>Licensee Designee:</b>	Kory Feetham
<b>Name of Facility:</b>	Big Rapids Fields Assisted Living
<b>Facility Address:</b>	18900 16 Mile Road Big Rapids, MI 49307
<b>Facility Telephone #:</b>	(810) 931-1961
<b>Original Issuance Date:</b>	12/21/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/21/2025
<b>Expiration Date:</b>	06/20/2027
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED AGED ALZHEIMERS

## II. ALLEGATION(S)

	Violation Established?
Direct care staff are not being provided with specific training to meet the needs of residents with Alzheimer's disease.	Yes

## III. METHODOLOGY

08/12/2025	Special Investigation Intake 2025A0577057
08/14/2025	Special Investigation Initiated - Face to Face- Onsite Investigation.
08/14/2025	Inspection Completed On-site
08/15/2025	Contact - Document Sent- Via Email to Kristina Holmes.
08/18/2025	Exit Conference with licensee designee Kory Feetham and administrator LaTasha Elton.
08/18/2025	Inspection Completed-BCAL Sub. Compliance
08/18/2025	Contact-Document Sent- Via Email to Kristina Holmes and LaTasha Elton.

**ALLEGATION: Direct care staff are not being provided with specific training to meet the needs of residents with Alzheimer's disease.**

### INVESTIGATION:

On August 12, 2025, a complaint was received alleging direct care staff were not receiving specialized training to be competent providing care for residents with Alzheimer diagnosis in the memory care unit.

On August 14, 2025, I completed an unannounced onsite investigation and interviewed LaTasha Elton, Administrator, who reported all new hire direct care staff complete training through a program called Moodle prior to working with residents. Ms. Elton provided me a printout of the courses required upon hire which included a training titled, *"Dementia-How to Handle Behaviors and Special Needs of the Population We Serve."* Ms. Elton reported that each training course has a test at the end that direct care staff must pass at 90% in order to successfully complete the training. Ms. Elton reported there is no additional or specialized training pertaining to the Alzheimer's program type, but throughout the year direct care staff complete monthly in-service trainings with hospice companies, online videos, and/or other online trainings courses. Ms. Elton

reported there is no specialized training or additional training for employees working in the Memory Care Unit with residents diagnosed with Alzheimer's disease. Ms. Elton reported she was not aware of the need for specific or specialized trainings required per the Alzheimer Special Program Statement provided upon original licensure.

During the onsite investigation, I observed an in-serve training that direct care staff had recently completed, titled, "*Talking to someone with Dementia*" and "*Caring for Someone with Dementia*." Ms. Elton reported that both paper and in person trainings are provided monthly to direct care staff as additional educational opportunities.

On August 14, 2025, I interviewed the following direct care staff (DCS), Crystal Grayer, Ca-Tonya Siddell, Heather Fennema, and Xander Colletti-Parr who all reported upon hire, during their orientation trainings, they completed two lessons in Moodle pertaining to Alzheimer's disease, but did not receive any specialized training upon hire specific to their residents in care in the memory care unit or additional training pertaining to Alzheimer's disease. DCS Grayer, DCS Siddell, DCS Fennema, and DCS Colletti-Parr reported monthly in-service trainings are provided, which are usually dementia or Alzheimer's disease related. DCS Grayer and DCS Siddell were providing care in the Memory Care Unit during my onsite investigation and both reported feeling competent and comfortable providing care to all of the residents in the facility and especially like working in the memory care unit.

On August 15, 2025, I reviewed and saved a copy of the Alzheimer Program Statement from the Original Licensing Study Report completed on December 21, 2020, which documented staff training, in addition to the required licensing training topics, Big Rapids Fields provides focused Alzheimer Care training to all staff serving our memory-impaired residents. The Alzheimer Program Statement documented that the "The Alzheimer's Series", a five-part training series developed by the Assisted Living Federation of America in partnership with Assisted Living University, is used. The training cited that for residents with memory impairments, sensory deprivation can be as debilitating as too much stimulation so appropriate levels of sensory and social stimulation can be provided using texture, pattern, and color. At Big Rapids Fields, interior designers have attempted to achieve sensory and social stimulation in a variety of ways including quilts, touchable wall hangings, textured wall coverings, pillows, and decorations, upholstery fabrics, drapery, and bedspreads introducing color and patterns, plants, covered aquariums, window ledge bird feeders, books, newspapers, magazines, and interesting and interactive artwork.

On August 15, 2025, via email from Kristina Holmes, Administrator with Comfort Care Senior Living, management company overseeing Big Rapids Fields Assisted Living LLC, reported in that 2022, when Comfort Care Senior Living began managing Big Rapids Fields, they implemented their own policies and procedures. Ms. Holmes reported over the past four years they have hosted numerous training in the building from outside sources. Ms. Holmes provided me with a copy of their Program Statement-Memory Care, Staff Training and Education documenting team members will receive both core caregiving instructions and specialized Alzheimer's care training. The training

covers topics from memory impairment and infection control to coping with loss, lifting/transferring, and life enrichment and that all staff members working at Big Rapids shall receive adequate orientation and on-going in-service training to ensure quality service delivery to our residents. The Program Statement documented training will be supplied by in-house resources and certified outside resources. The Program Statement included general guidelines for working with people with dementia, stating, "The frustrations of having dementia can be eased by the following: Simplify and Explain, slow down, avoid change of routine, re-orient to surroundings, encourage familiarity, encourage independence, respect individual dignity, education, and support family and most of all listen to the person. Guidelines for interactions with a person having dementia."

On August 18, 2025, I interviewed Administrators Kristian Holmes and Latasha Elton regarding the facility process used for assessment and development of a plan of care. Ms. Holmes and Ms. Elton reported they complete a cognitive pattern assessment on each resident, request an updated , and a copy of medical reports from neurologist is applicable.

<b>APPLICABLE RULE</b>	
<b>MCL 400.726b</b>	<b>Adult foster care; description of services to patients or residents with Alzheimer's disease; contents; "represents to the public" defined.</b>
	<b>(1) Beginning not more than 90 days after the effective date of the amendatory act that added this section, an adult foster care large group home, an adult foster care small group home, or an adult foster care congregate facility that represents to the public that it provides inpatient or residential care or services, or both, to persons with Alzheimer's disease or related conditions shall provide to each prospective patient, resident, or surrogate decision maker a written description of the services provided by the home or facility to patients or residents with Alzheimer's</b>

	<p>disease or related conditions. A written description shall include, but not be limited to, all of the following:</p> <p>(a) The overall philosophy and mission reflecting the needs of residents with Alzheimer's disease or related conditions.</p> <p>(b) The process and criteria for placement in or transfer or discharge from a program for residents with Alzheimer's disease or related conditions.</p> <p>(c) The process used for assessment and establishment of a plan of care and its implementation.</p> <p>(d) Staff training and continuing education practices.</p> <p>(e) The physical environment and design features appropriate to support the function of residents with Alzheimer's disease or related conditions.</p> <p>(f) The frequency and types of activities for residents with Alzheimer's disease or related conditions.</p> <p>(g) Identification of supplemental fees for services provided to patients or residents with Alzheimer's disease or related conditions.</p>
<b>ANALYSIS:</b>	It has been determined, upon hire, that direct care staff are not provided specialized training pertaining to the care of residents with Alzheimer's disease. It has also been determined, through this investigation, the facility does have a process for assessing residents and but does not implement a specialized a plan of care for the residents with the diagnosis of Alzheimer disease.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION:

Upon the receipt of an approved corrective action plan, I recommend continuation of the current status of the license.

*Bridget Vermeesch*

08/18/2025

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Bridget Vermeesch  
Licensing Consultant

\_\_\_\_\_  
Date

Approved By:

*Dawn Timm*

08/20/2025

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Dawn N. Timm  
Area Manager

\_\_\_\_\_  
Date