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GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

August 14, 2025

Karen Goreta Karen's Helping Hands 4425 High Street Ecorse, MI 48229

RE: License #: AS820285408

Monroe Manor 4481 Monroe Ecorse, MI 48229

Dear Ms. Goreta:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged, authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you

need to speak to someone immediately, you may contact the local office at (313) 456-0439.

Sincerely,

Edith Richardson, Licensing Consultant

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Bureau of Community and Health Systems

Cadillac Pl. Ste 9-100 3026 W. Grand Blvd

Detroit, MI 48202

(313) 919-1934

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

#### I. IDENTIFYING INFORMATION

**Licensee #:** AS820285408

Licensee Name: Karen's Helping Hands

**Licensee Address:** 4425 High Street

Ecorse, MI 48229

**Licensee Telephone #:** (313) 282-6158

**Licensee/Licensee Designee:** Karen Goreta, Designee

Administrator: Karen Goreta

Name of Facility: Monroe Manor

Facility Address: 4481 Monroe

Ecorse, MI 48229

**Facility Telephone #:** (313) 383-3498

Original Issuance Date: 10/12/2006

Capacity: 6

Program Type: DEVELOPMENTALLY DISABLED

**MENTALLY ILL** 

**AGED** 

### II. METHODS OF INSPECTION Date of On-site Inspection(s): 07/30/2025 Date of Bureau of Fire Services Inspection if applicable: Date of Health Authority Inspection if applicable: No. of staff interviewed and/or observed No. of residents interviewed and/or observed No. of others interviewed Role: Medication pass / simulated pass observed? Yes ⊠ No ☐ If no, explain. Medication(s) and medication record(s) reviewed? Yes $\boxtimes$ No $\square$ If no, explain. Resident funds and associated documents reviewed for at least one resident? Yes ⊠ No ☐ If no, explain. Meal preparation / service observed? Yes ⋈ No ☐ If no, explain. Fire drills reviewed? Yes No If no, explain. Fire safety equipment and practices observed? Yes No I If no, explain. E-scores reviewed? (Special Certification Only) Yes No N/A If no, explain. Water temperatures checked? Yes ⊠ No ☐ If no, explain. Incident report follow-up? Yes \( \square\) No \( \text{N}\) If no, explain. N/A Corrective action plan compliance verified? Yes CAP date/s and rule/s:

N/A 🖂

### **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

Number of excluded employees followed-up?

Variances? Yes ☐ (please explain) No ☐ N/A ☒

 $N/A \times$ 

This facility was found to be in non-compliance with the following rules:

### R 400.14203 Licensee and administrator training requirements.

- (1) A licensee and an administrator shall complete the following educational requirements specified in subdivision (a) or (b) of this subrule, or a combination thereof, on an annual basis:
- (a) Participate in, and successfully complete, 16 hours of training designated or approved by the department that is relevant to the licensee's admission policy and program statement.
- (b) Have completed 6 credit hours at an accredited college or university in an area that is relevant to the licensee's admission policy and program statement as approved by the department.

The licensee did not complete the annual educational requirements in 2024.

### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Edith Richardson

Licensing Consultant

Zace RRhe

08/14/2025 Date